

STATISTICAL INFORMATION March 2024

LIBRARY ACTIVITY	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
PATRON VISITS	20,396	19,094	160,853	143,311	12%
Average Visits Per Hour	92.7	80.9	83.2	74.2	12%
Service Hours	220	236	1,932	1,912	1%
DAYS OPEN	26	27	220	220	0%
BORROWERS REGISTERED	1,001	951	5,334	6,818	-22%
Resident	446	431	3,398	3,219	6%
Nonresident	134	148	903	1,075	-16%
% Resident	45%	45%	64%	47%	
E-Cards	421	372	1,033	2,524	
Smart Passes Issued	266	306	7,855	4,596	
TOTAL REGISTERED BORROWERS	107,048	111,855	107,048	111,855	-4%
Patrons 18 and over	43,280	43,470	43,280	43,470	0%
Patrons under 18	63,768	68,385	63,768	68,385	-7%
PHONE CALLS (Admin, Circ, Adult Ref, Passports)	244	2,216	11,059	15,374	-28%
TOTAL REFERENCE QUESTIONS	648	1,474	7,987	10,654	-25%
ADULT Questions	423	766	4,851	6,178	-21%
CHILDREN'S Questions	205	494	2,580	3,235	-20%
YOUNG ADULT Questions	20	74	406	777	-48%
At HERITAGE ROOM Desk	0	140	150	464	-68%
Technology Questions	695	699	5,156	5,976	-14%
Directional Questions	889	1,197	9,426	10,270	-8%
open+	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
Hours open	15	12	114	111	3%
Patron Visits	15	21	222	152	46%
Patron Registered	0	1	10	22	-55%
PUBLIC COMPUTER USAGE	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
Public Computer Usage	2,671	2,963	20,491	16,345	25%
Wi-Fi Usage	2,567	2,002	21,850	17,718	23%
HERITAGE ROOM	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
Heritage Room visits	0	66	27	167	-84%
Visits / hour	0.00	1.43	0.43	0.30	
Islandora database size	6,048	6,050	6,048	6,050	0%
Items added to Islandora	0	0	0	15	
Visits to Islandora	19,160	1,891	49,806	18,954	163%
Donations	0	3	28	194	
CIRCULATION	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
TOTAL CIRCULATION	34,007	31,414	293,772	244,122	20%
eMedia Checkouts	6,810	2,898	51,136	22,585	126%
Percentage of Total Circulation	20%	9%	17%	9%	88%
TOTAL PHYSICAL CIRCULATION	27,197	28,516	242,636	221,537	10%
Adult Books	4,217	4,457	39,147	34,948	12%
Percentage of Total Circulation	16%	16%	16%	16%	0%
Children's Books/A-V	20,370	21,275	178,945	170,552	5%
Percentage of Total Circulation	75%	75%	74%	77%	-3%
Non-English	1,318	1,412	12,180	10,038	21%
Percentage of Total Circulation	5%	5%	5%	5%	0%
Non-Book (AV and library of things)	1,292	1,372	12,364	5,999	106%
Percentage of Total Circulation	5%	5%	5%	3%	2%
Laptop Checkouts	22	20	164	183	-10%
Hotspot Checkouts	0	5	0	20	-100%
HOLDS FILLED	559	612	4,854	5,291	-8%
TOTAL DATABASE USAGE					
Library Sponsored Databases	25,760	46,488	266,441	451,987	-41%
State Sponsored Databases	84	396	922	2,772	-67%
Homework Help	903	1,940	8,939	12,831	-30%

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PROGRAM TOTAL BY TYPE	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
GRAND TOTAL	130	112	1,008	866	16%
In-person Programming	122	104	935	813	15%
<i>Live, In-person outreach program</i>	15	11	110	108	2%
adult(ages 19+)	4	6	37	48	
ages 0-5	2	0	3	6	
ages 6-11	9	5	69	31	
all ages	0	0	0	17	
teen(ages 12-18)	0	0	1	6	
<i>Live, In-person onsite program</i>	107	93	825	705	17%
adult(ages 19+)	49	31	382	299	
ages 0-5	16	19	133	108	
ages 6-11	21	19	164	128	
all ages	0	0	2	2	
teen(ages 12-18)	21	24	144	168	
Virtual Programming	0	0	0	2	-100%
Recorded program content	0	0	0	2	
all ages	0	0	0	2	
Asynchronous Programming	8	8	73	51	43%
Self-directed activity	8	8	73	51	
adult(ages 19+)	3	3	27	24	
ages 0-5	2	2	18	18	
ages 6-11	3	3	28	2	
all ages	0	0	0	7	
ATTENDANCE TOTAL BY TYPE	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
GRAND TOTAL	4,650	4,232	35,711	31,379	14%
In-person Programming	3,472	2,488	24,576	17,249	42%
<i>Live, In-person outreach program</i>	1,140	493	5,744	3,507	64%
adult(ages 19+)	75	255	1,677	1,968	
ages 0-5	16	0	28	123	
ages 6-11	1,049	238	4,032	744	
all ages	0	0	0	460	
teen(ages 12-18)	0	0	7	212	
<i>Live, In-person onsite program</i>	2,332	1,995	18,832	13,742	37%
adult(ages 19+)	659	426	5,962	3,709	
ages 0-5	1,015	1,039	7,508	6,172	
ages 6-11	403	328	3,985	2,656	
all ages	0	0	88	95	
teen(ages 12-18)	255	202	1,289	1,110	
Virtual Programming	0	0	0	771	-100%
Recorded program content	0	0	0	771	
all ages	0	0	0	0	
Asynchronous Programming	1,178	1,744	11,135	13,359	-17%
Self-directed activity	1,178	0	11,135	13,359	
adult(ages 19+)	184	94	1,421	421	
ages 0-5	776	839	6,222	5,831	
ages 6-11	218	811	3,492	4,412	
all ages	0	0	0	2,695	
SOCIAL MEDIA & WEBSITES	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
Youtube subscribers	448	396	448	396	13%
Facebook Followers	6,796	6,135	6,796	6,135	11%
Instagram Followers	2,342	1,878	2,342	1,878	25%
Twitter Followers	792	800	792	800	-1%
Facebook Engagements	395	1,536	4,307	7,004	-39%
Instagram Engagements	566	1,049	4,811	5,318	-10%
Twitter Engagements	18	17	200	272	-26%
Facebook Impressions	26,337	28,221	182,406	210,826	-13%
Instagram Impressions	17,336	24,692	160,163	178,743	-10%
Twitter Impressions	1,162	1,115	11,473	13,927	-18%
Youtube Recorded Content	158	58	158	58	172%
Youtube views	2,059	1,439	28,351	13,930	104%
Visits to library webpage	12,325	12,171	80,224	131,526	-39%
Visits to HR Webpages	1,797	1,121	7,326	10,657	-31%
Visits to catalog	5,029	4,820	39,461	38,711	2%

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COLLECTION SIZE	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
Items of Printed materials in collection	83,176	91,142	83,176	91,142	-9%
Children's items held	46,475	49,650	46,475	49,650	
Young Adult items held	3,230	4,249	3,230	4,249	
Adult audio items held	9	938	9	938	
Children's audio items held	526	734	526	734	
Adult DVD items held	3,342	3,237	3,342	3,237	
Children's DVD items held	1,125	1,081	1,125	1,081	
Items in Library of Things (Laptops, Games)	261	70	261	70	
Items of digital material in collection	130,918	127,366	130,918	127,366	3%
eBooks held	80,844	80,993	80,844	80,993	
eAudio held	660	679	660	679	
Streaming Media	41,914	38,684	41,914	38,684	
eMagazine	7,500	7,010	7,500	7,010	
Items in Database	212,266	218,992	212,266	218,992	-3%
Items Missing, Discarded, etc.	5,635	2,748	5,635	2,748	
Adjusted Collection Size	206,631	216,244	206,631	216,244	-4%
Adult	189	356	1,511	1,884	
Children	105	369	1,546	2,145	
Teen	42	42	666	397	
TITLES ADDED	336	767	3,723	4,426	-16%
REVENUE	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
TOTAL REVENUE	\$28,920.01	\$34,951.39	\$252,000.85	\$254,698.84	-1%
Community Rooms	\$1,780.00	\$2,550.00	\$17,677.50	\$18,379.25	-4%
Passport Service					
Applications	530	624	4,497	4,613	-3%
Income	\$18,550.00	\$21,840.00	\$157,430.00	\$161,455.00	-2%
Photos	478	605	4,314	4,285	1%
Photo Income	\$5,736.00	\$7,260.00	\$51,780.00	\$51,420.00	1%
Notary	\$0.00	\$75.00	\$150.00	\$660.00	-77%
Proctoring	\$100.00	\$50.00	\$650.00	\$500.00	30%
Photo Reproductions	\$0.00	\$0.00	\$37.50	\$0.00	0%
Fines Collected	\$0.00	\$24.10	\$177.67	\$204.04	-13%
Reimbursed Fees	\$468.44	\$492.44	\$5,902.02	\$4,112.81	44%
Fax Machine	\$0.00	\$0.00	\$0.00	\$16.00	-100%
Copy Machine	\$1,640.57	\$1,629.85	\$13,356.16	\$12,115.64	10%
RTA Bus Passes	\$645.00	\$1,030.00	\$4,840.00	\$5,711.10	-15%
Gallery Booking Fee	\$0.00	\$0.00	\$0.00	\$125.00	-100%
DONATIONS	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
TOTAL DONATIONS	\$7,188.82	\$196,094.80	\$189,825.29	\$309,389.83	-39%
Money Donations Received	\$6,338.82	\$501.80	\$15,763.29	\$29,961.83	-47%
Grants Received	\$0.00	\$195,293.00	\$165,237.00	\$272,228.00	0%
In-Kind Donations (Value of books)	\$850.00	\$300.00	\$8,825.00	\$7,200.00	23%
TOTAL Free books & AV Added	34	12	353	442	-20%
VOLUNTEERS	Mar-24	Mar-23	FYD 2023-24	FYD 2022-23	% Change
TOTAL LIBRARY VOLUNTEERS	175	154	175	175	0%
Library	129	121	129	129	
Friends of CPL	46	33	46	46	
TOTAL VOLUNTEER HOURS WORKED	1,337	1,376	11,124	9,085	22%
Library	656	796	5,072	4,096	3,301
Friends of CPL	681	580	6,053	4,989	4,409