2023

city of corona

Community Survey 2023 Results

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1 EXECUTIVE SUMMARY

In 2023, the City of Corona conducted a Community Survey to better understand community priorities, identify areas for improvement, and assess resident perceptions regarding city services and community characteristics. This survey builds on the foundation of *The National Community Survey* conducted in 2022.

In total, 972 residents responded to the 2023 survey invitation. Residents were asked 22 perception questions, all corresponding to the City's Strategic Plan metrics. **Compared with 2022, residents' perceptions of the City of Corona improved across almost all categories.** The most significant improvements were in the residents' perceptions regarding Corona's overall image and reputation, the openness and acceptance of people of diverse backgrounds, the overall appearance of Corona, and the City's efforts to reduce homelessness. The singular item that had a lower percent than 2022 was the residents' feeling of safety in their neighborhood during the day. The areas that showed the least improvement were the overall perception of Corona as a place to live, and Corona as a place to raise children, which already had very high positive perception percentages.

2 METHODS

2.1 SURVEY QUESTIONS

The 2023 Community Survey was developed and distributed by the City of Corona. The National Community Survey, administered by POLCO in 2022, utilized a standard set of benchmarked questions and a supplemental questionnaire with questions tied to the City's Strategic Plan. To increase participation and decrease the time burden on the participants, the 2023 survey contained only the specific questions related to the City's Strategic Plan.

2.2 SAMPLE SELECTION

All addresses present in the City of Corona's geodatabase that were classified as a Single Family or Multi Family Residence were used to create a list of potential survey participants. 1,400 residences were randomly selected per district, for a total of 7000 randomly selected households throughout the city. A distribution list was created by combining the randomly selected households with email contact information obtained from utility, animal license, and recreation centers data. A post survey geographical analysis was conducted to ensure that the respondents were dispersed throughout each district and the city.

2.3 CONDUCTING THE SURVEY

The survey was conducted between June 30th and September 27th, 2023. The survey was distributed first by email invitation and second with a mailed paper survey. The email list was compiled using utility, animal license, and recreation center data. All surveys included a unique link and QR code to prevent a respondent from participating more than once. Four follow-up emails were sent to encourage participation before a printed version of the survey was distributed. Participants who completed the paper survey were verified that they had not completed the online survey, and then had their responses entered into the dataset by staff.

972 residents completed the survey, yielding a 13.9% response rate, and a 95% level of confidence with a margin of error of 3.1%.

The survey was also available for open participation on the City's website. 232 responses were received using this open participation method. Those responses were collected separately to maintain the integrity of the randomly generated, scientific sample.

2.4 DEMOGRAPHICS

The following table provides a demographic comparison of survey respondents from the 2023 Community Survey and the 2022 POLCO survey and the demographic profile derived from Census 2010 and American Community Survey 2020 data.

		2023 Community Survey Sample	2022 POLCO Sample	Census Bureau Data
Age	18-34	7%	6%	33%
	35-54	43%	33%	37%
	55+	50%	61%	29%
District	1	17%	17%	19%
	2	17%	15%	21%
	3	22%	19%	17%
	4	20%	24%	21%
	5	23%	24%	22%
Hispanic origin	Yes	33%	24%	44%
	No	67%	76%	56%
Housing Tenure	Own	93%	82%	64%
	Rent	7%	18%	36%
Housing Type	Attached	13%	22%	33%
	Detached	87%	78%	67%
Hispanic Origin	Hispanic	33%	48%	66%
	Not Hispanic	67%	52%	34%
Sex	Male	39%	44%	50
	Female	58%	56%	50%
	Prefer not to Say/Other	3%	-	-
Sex/Age	Man 18-34	2%	2%	18%
	Male 35-54	15%	14%	18%
	Male 55+	21%	28%	14%
	Female 18-34	5%	3%	16%
	Female 35-54	26%	19%	19%
	Female 55+	27%	34%	15%

Overall, the 2023 participant's demographic and housing characteristics are similar to the 2022 Community survey. Detached and owned households were sampled at a higher rate than attached and rented households. There was also an increase in participation of those in the over 55 age category.

The City added two response options for race that are not present in the Census Bureau data ("prefer not to say" and "other"). This protocol is shown to increase response rates

by allowing respondents the flexibility to not declare or declare multiple categories. Even though this category represents approximately 22% of the respondents surveyed, the respondent race data across categories is reasonably representative of Census estimates.

Self-Description	2023 Survey	Census Bureau
White alone	62.7%	50.1%
Black or African American	4.5%	6.0%
Asian	8.7%	10.3%
American Indian and Alaska Native	1.8%	0.8%
Native Hawaiian and Pacific Islander	0.6%	0.4%
Other/Prefer not to say	21.7%	

2.5 DATA ANALYSIS

The results of the 2023 survey are reported directly and can be best understood in context of their relationship to the 2022 results. The results are organized to align with the goals in the City's Strategic Plan. Using the metrics from the Strategic Plan and the reporting style of the 2022 POLCO survey, each question is reported as the percent of respondents answering "good" or "excellent". The 2023 responses are compared to the 2022 responses, with a percent difference noted in a separate column.

The results of the open response sample are reported separately and compared to the scientific sample at the end of the report. Because of known sample self-selection patterns and negative response bias, open survey responses tend to be more negative than those conducted using a controlled sampling procedure. These are not representative and are not reported in the Strategic Plan updates. This report provides a comparison of the two sample responses for transparency purposes only.

3 SOUND INFRASTRUCTURE

Sustain high-quality service delivery by investing in public infrastructure, including parks, buildings, equipment, roads, and technology

3.1 SUMMARY

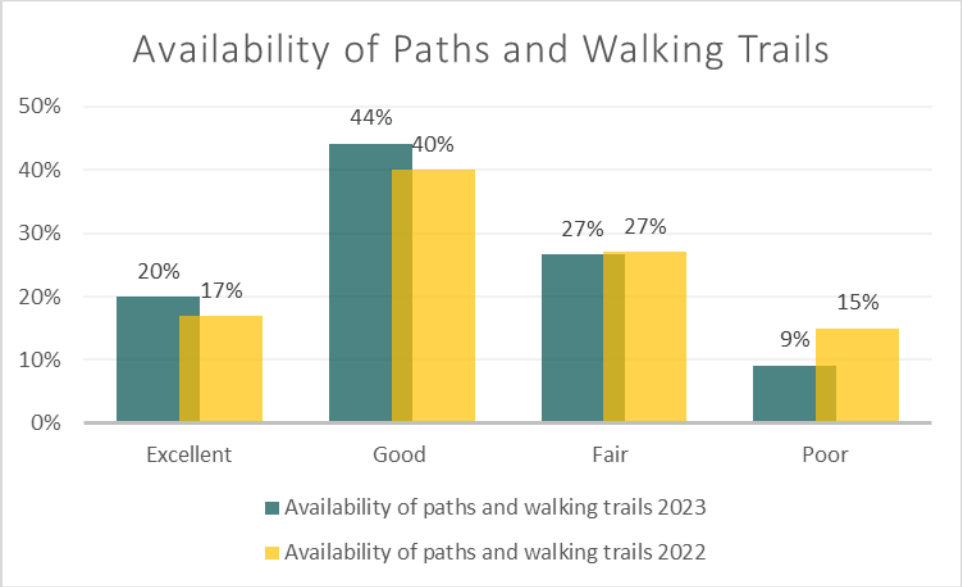
Residents were asked 4 questions which directly address performance indicators for the Sound Infrastructure goal of the City's Strategic Plan. These questions address availability of paths and trails, the overall quality of city parks, availability of recreation centers and facilities, and bike lanes.

Overall, there is an improvement in all areas addressed in the 2023 survey.

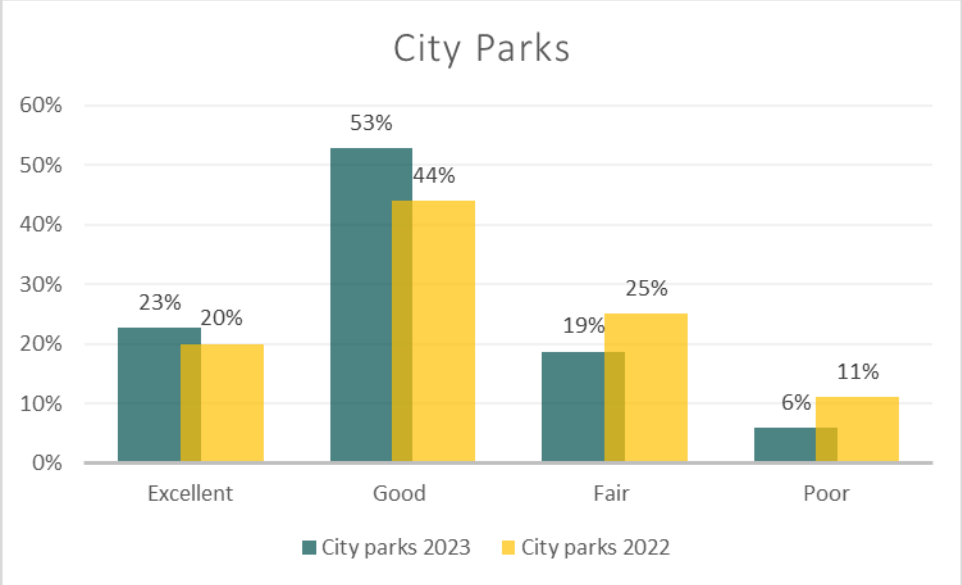
Percent "Excellent" or "Good"	2022	2023	Difference
Availability of paths and walking trails	57%	64%	7%
City parks	64%	75%	11%
Recreation centers or facilities	59%	66%	7%
Bike lanes	50%	60%	10%

3.2 INDIVIDUAL QUESTIONS

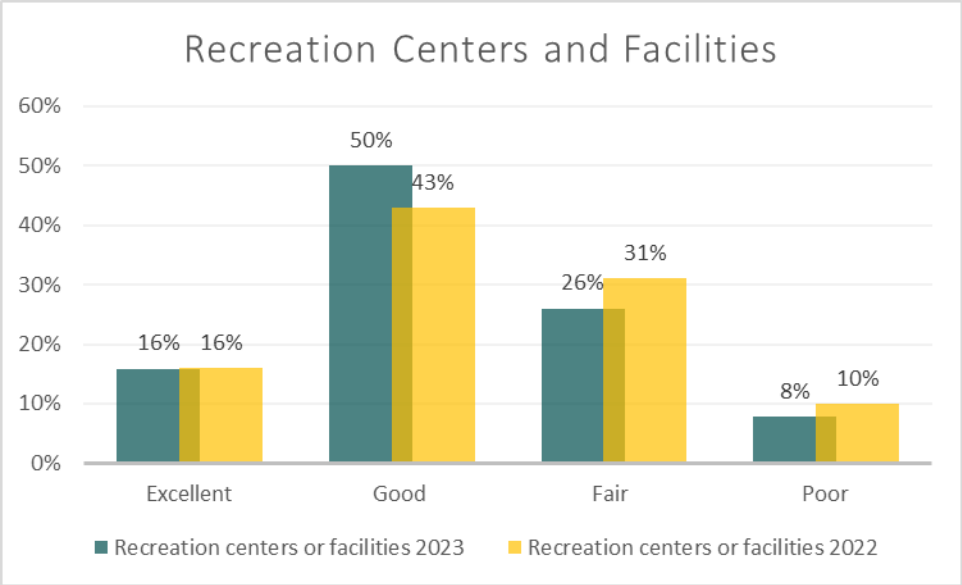
For the first questions in this category residents were asked as part of a multi-topic question to rate the availability of paths and walking trails. Compared to last year, there was a 3% increase in "excellent" responses and a 4% increase in "good" responses. The "fair" responses remained the same, while the "poor" responses decreased by 6%. Answers to this question were provided by 908 participants.



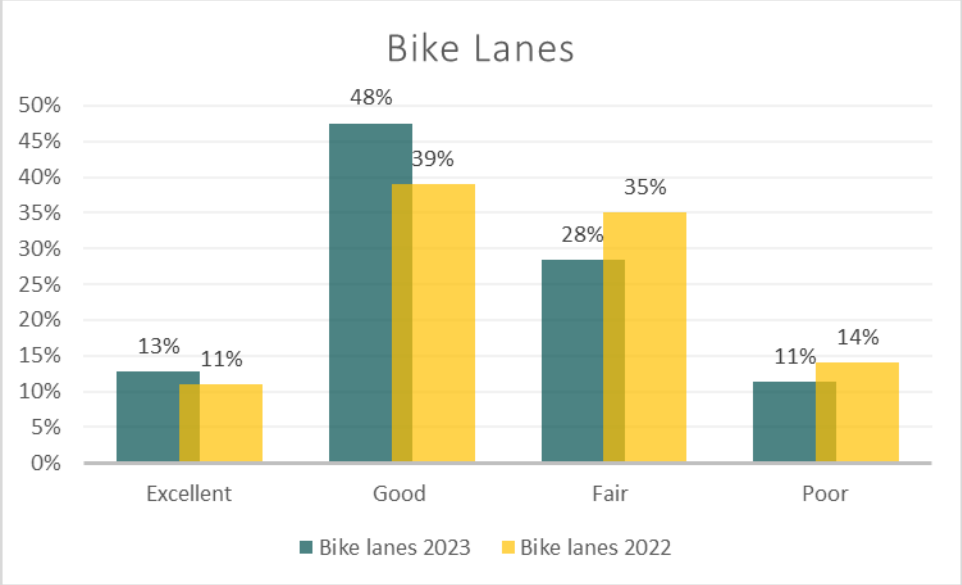
The second question in this category, the first topic of a two-topic question, asked the residents to rate city parks. Compared to last year there was a 3% increase in "excellent" responses, and a 9% increase in the "good" responses. The "fair" responses decreased by 6% and the "poor' responses decreased by 5%. There were 941 responses for this question.



The third question in this category was asked as the second part of the two-topic question mentioned in the "parks" category. The question asked residents to rate recreation centers and facilities. Compared to last year there was no change in the "excellent' responses and the "good" responses increased by 7%. The "fair" responses decreased by 5% and the "poor" responses decreased by 2%. There were 699 responses received to this question.

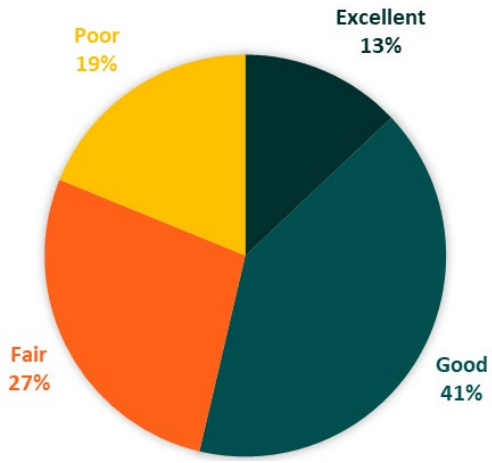


The last question in this category asked residents to rate bike lanes as part of a multi-topic question. There was a 2% increase in "excellent" responses, and a 9% increase in "good" responses. The "fair "responses decreased by 7% and the poor responses decreased by 3%. Overall, there were 785 responses for this question.



4 SAFE COMMUNITY

Protect our quality of life by ensuring the community is safe and clean.[1]"



4.1 SUMMARY

There were 4 questions asked to address performance under this goal. Only two of the questions which address public safety questions and the City's efforts to reduce homelessness are included in the pie chart above. The other two questions address the level of safety in the neighborhood during the day and the level of preparedness for an emergency which use a different scale and are explained below.

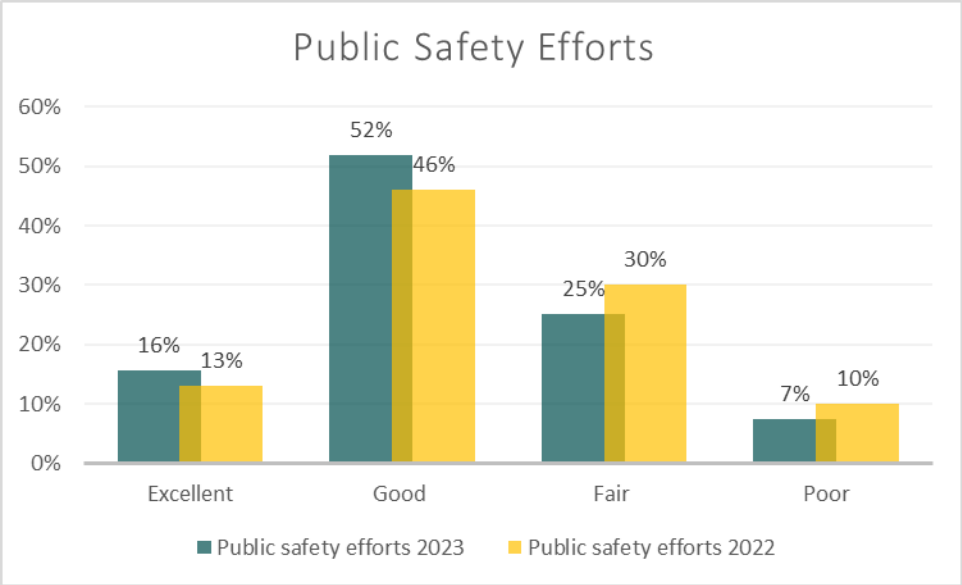
There was an improvement in two of the questions and a 6% decrease in positive answers for the question "do you feel safe in your neighborhood during the day".

Percent "Excellent" or "Good"	2022	2023	Difference
Public safety efforts	59%	67%	8%
Do you feel safe in your neighborhood during the day	86%	80%	-6%
City's efforts to reduce homelessness	25%	38%	13%

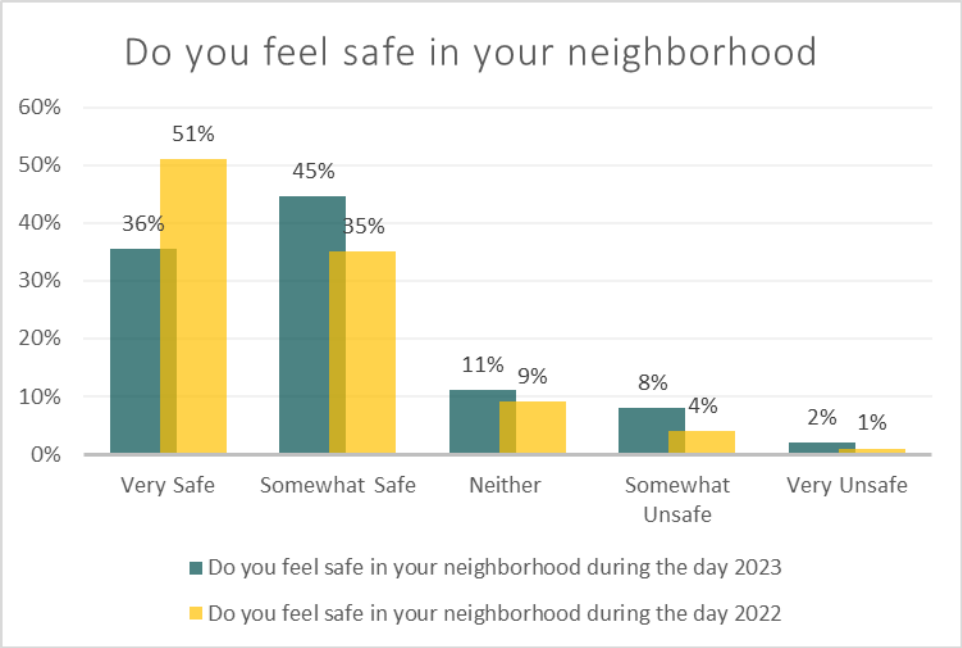
4.2 INDIVIDUAL QUESTIONS

The first question in this category asked residents as part of o multi-topic question to rate public safety efforts. There was a 3% increase in "excellent" responses, and a 6% increase in "good" responses. The "fair" responses decreased by 5% and the "poor" responses decreased by 3%. This question received 938 responses.

[1] City of Corona Strategic Plan 2021-2026

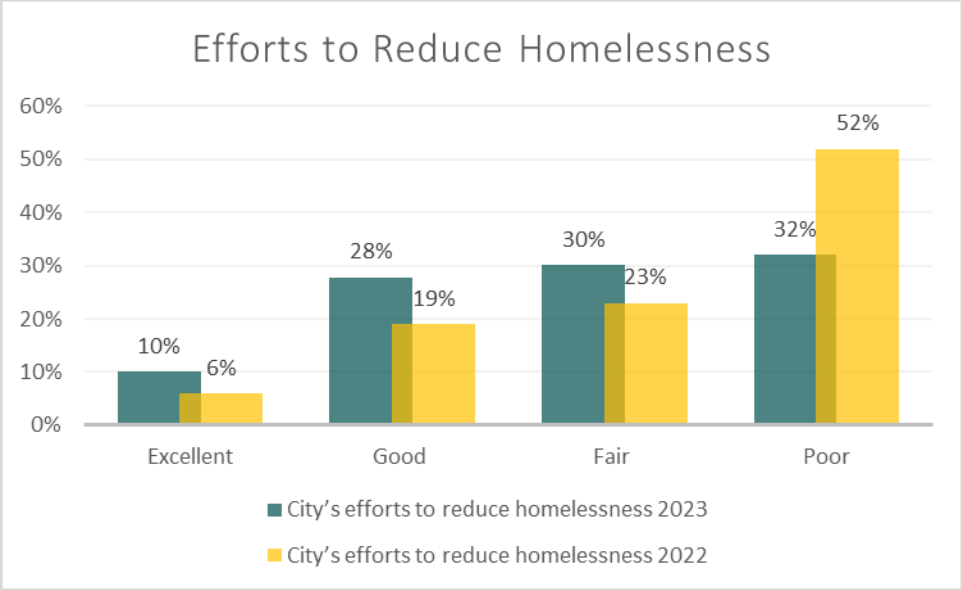


The second question asked residents "please rate how safe or unsafe you feel in your neighborhood during the day". Compared to 2022 there was a notable 15% decrease in those that feel "very safe" and a 10% increase in those that feel "somewhat safe". There was an increase of 4% in those that feel "somewhat unsafe" and a small 1% increase in those that feel very unsafe. There was also a 2% increase in neutral, "neither safe nor unsafe" responses. Overall, there were 970 answers to this question.

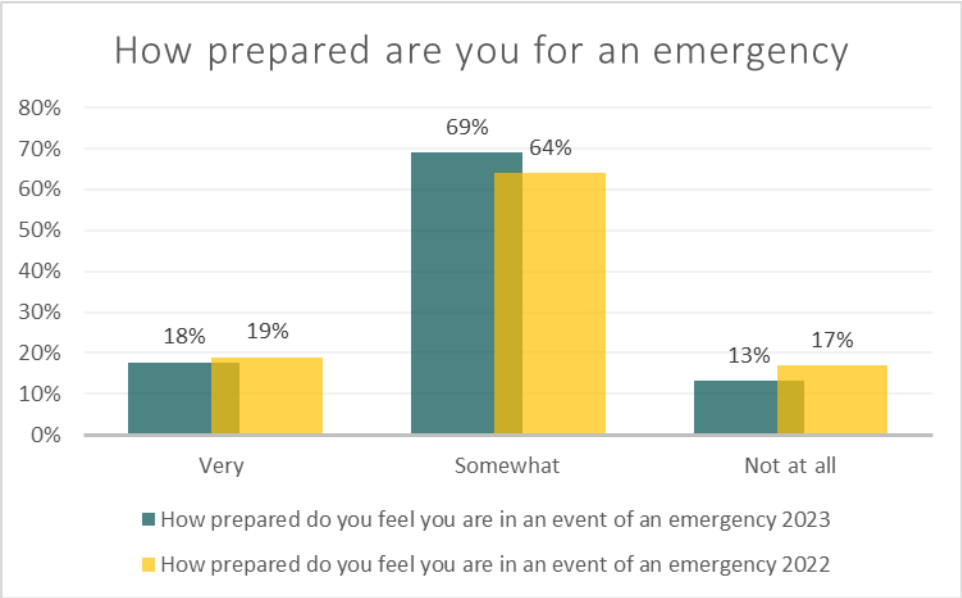


The third question in this topic was also part of a multi-topic question and asked residents to rate the City's efforts to reduce homelessness. There was a 4% increase in "excellent" responses and a 9% increase in "good" responses. Fair responses increased

by 7% while "poor" responses decreased by 20%. This question was answered by 819 participants.

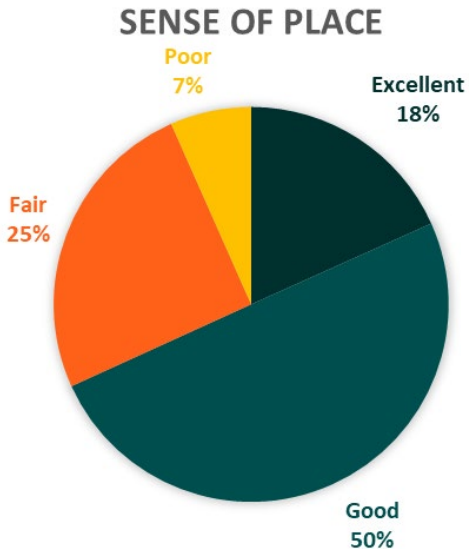


The last question in this category asked residents "how prepared, if at all, do you feel you are in the event of an emergency?" There was a decrease in respondents who feel very prepared by 1%, a decrease in respondents who feel not at all prepared by 4% and an increase of 5% in those who feel somewhat prepared. There were 963 participants who answered this question.



5 SENSE OF PLACE

"Build community through celebrating our rich heritage, increasing access to recreational and cultural activities, and improving the relationship between the City and residents[2]"



5.1 SUMMARY

In 2023 the residents were asked 10 questions that are performance indicators for the "Sense of Place" goal of the City's Strategic Plan.

There is an overall improvement in all response areas when comparing the results to 2022.

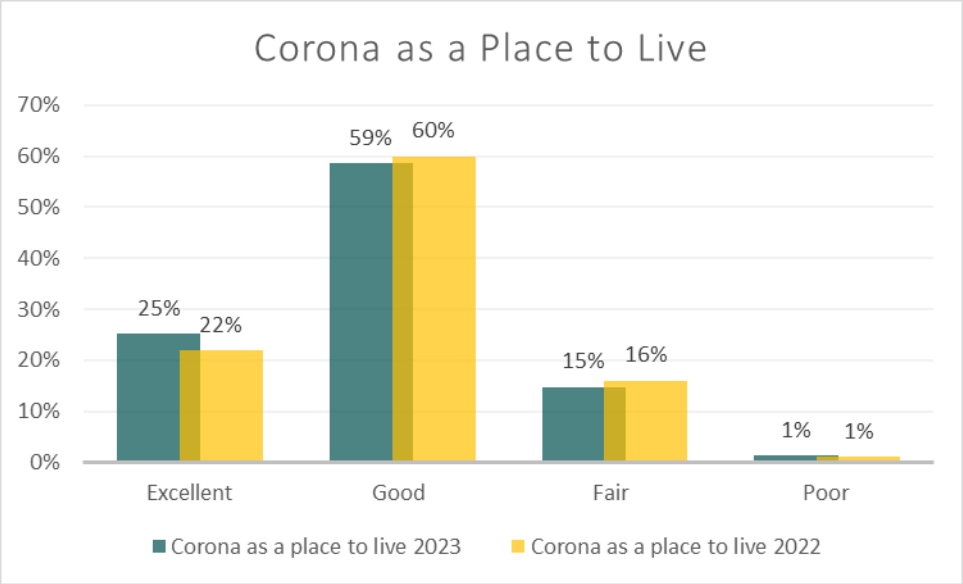
Percent "Excellent" or "Good"	2022	2023	Difference
Corona as a place to live	82%	84%	2%
Corona as a place to raise children	77%	79%	2%
Sense of community	54%	62%	8%
Recommend living in Corona to someone who asks	80%	88%	8%
Overall image or reputation of Corona	56%	69%	13%
Overall appearance of Corona	50%	64%	14%
Cleanliness of Corona	50%	60%	10%
Openness and acceptance	58%	74%	16%
Places to recreate, socialize, meet, and connect	37%	49%	12%
Variety and frequency of community events	39%	49%	10%

5.2 INDIVIDUAL QUESTIONS

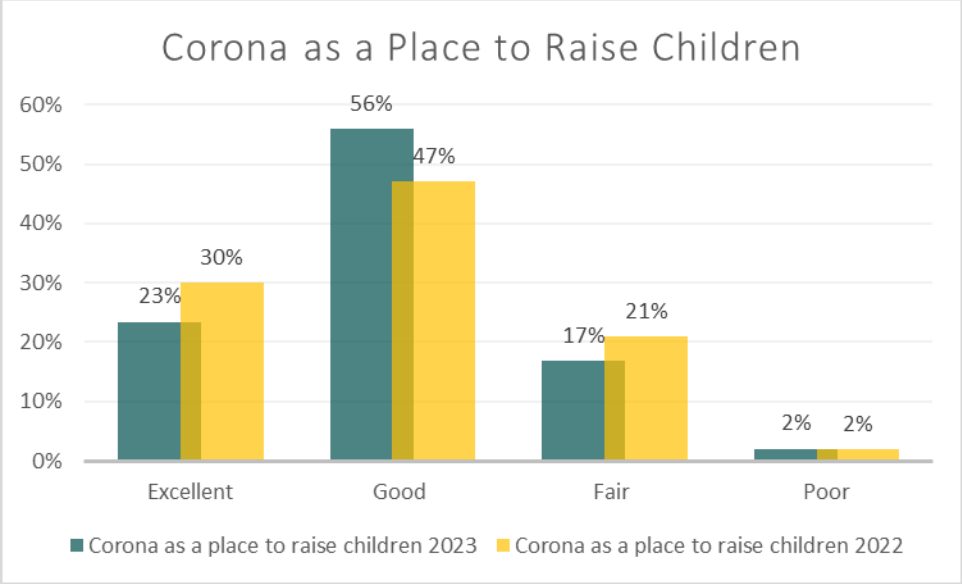
[2] City of Corona Strategic Plan 2021-2026

The first question of the survey contained 3 elements and asked the participants to rate Corona as a place to live, a place to raise children, and the sense of community.

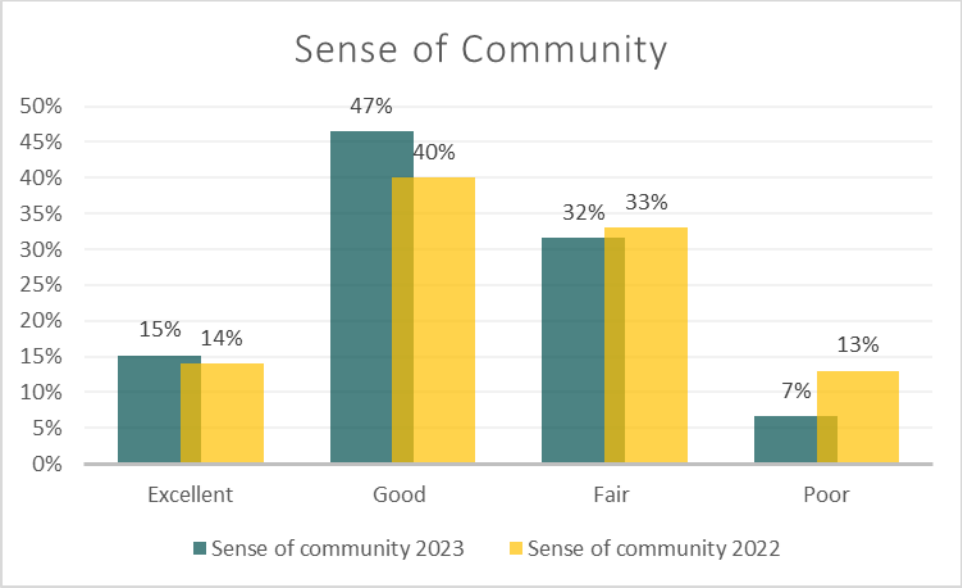
For rating "Corona as a place to live" there was a 3% positive changes in the "excellent" category, a 1% decrease in the "good" category, a 4% decrease in the "fair" category, while the "poor" category remained the same at 1% when compared to responses received in 2022. The total number of responses received for this question was 968.



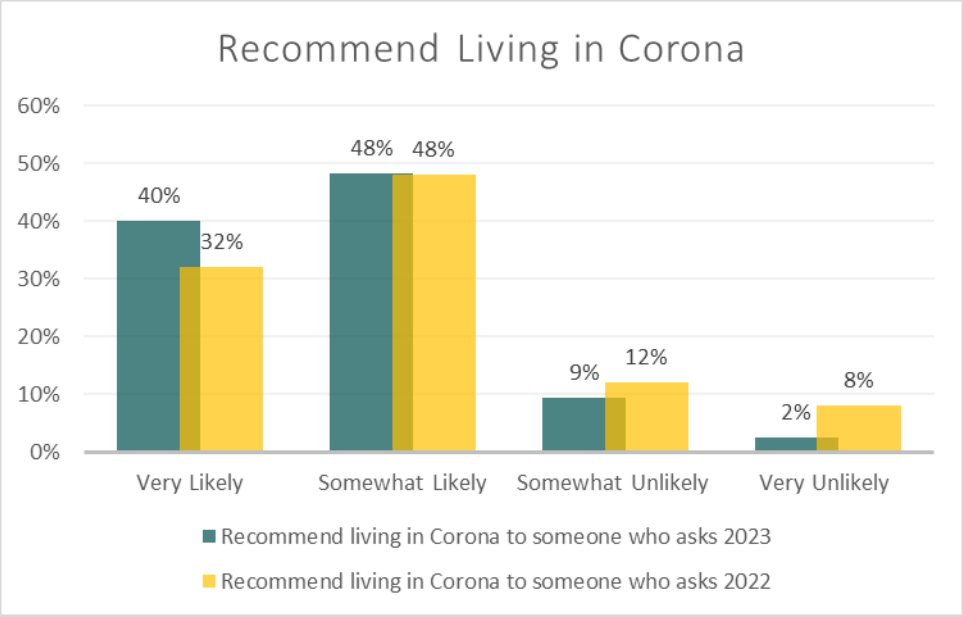
The second part of the question asked residents to rate "Corona as a place to raise children". There was a 7% decrease in "excellent" responses and a 9% increase in "good" responses. The "fair responses" 4% decrease in "fair" responses, while "poor" responses remained unchanged. There were 870 responses to this question.



For the third part of the question, residents were asked to rate the sense of community. There was a 1% increase in "excellent" responses and a 7% increase in "good" responses. The "fair" responses decreased by 6% and the "poor" responses increased by 8%. There were 935 responses to this question.

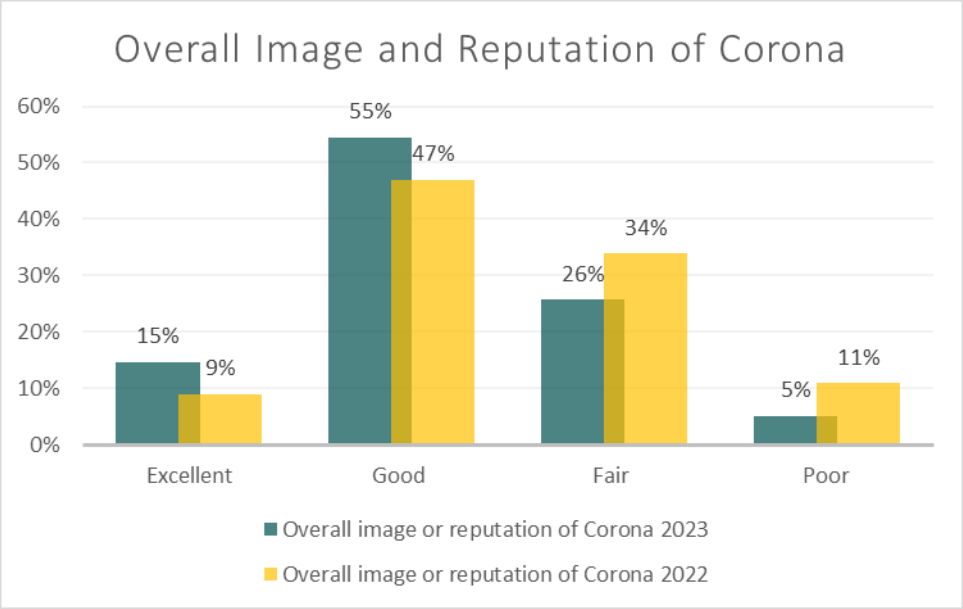


The next question asked respondents how likely or unlikely they are to "Recommend living in Corona to someone who asks". Compared to 2022, and a large (8%) increase in the "Very Likely" category, while the "Somewhat likely" category remained unchanged. The negative responses of "Somewhat unlikely" and "Very Unlikely" decreased by 3% and 6%, respectively. The total number of responses received to this question was 940.



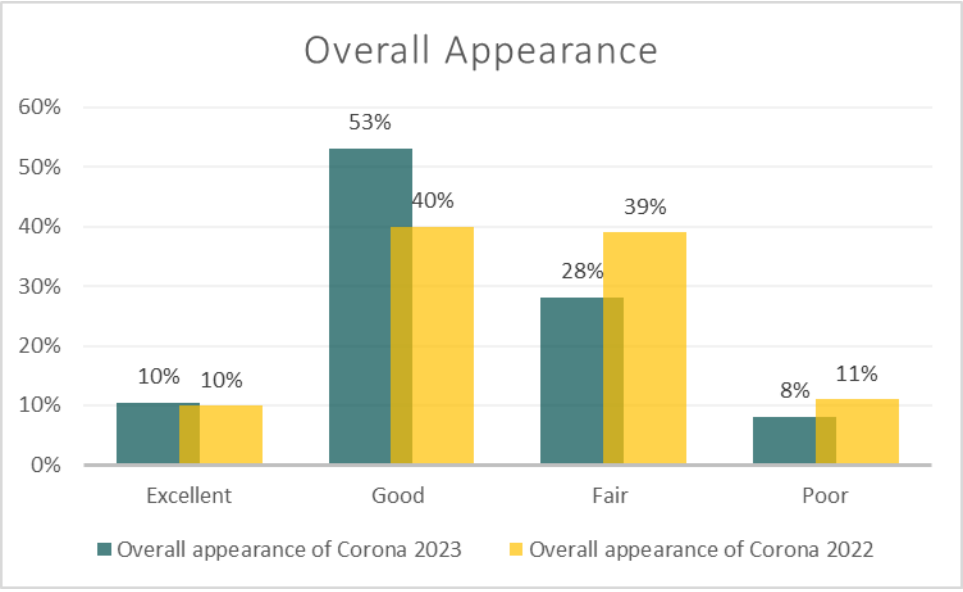
The third question asked respondents to rate the "Overall image or reputation of Corona. Compared to 2022 there were significant increases in both "Excellent" (6%) and

"Good" (8%) categories, while the "Fair" responses decreased by 8% and the "Poor" responses decreased by 6%. There were 961 responses received for this question.

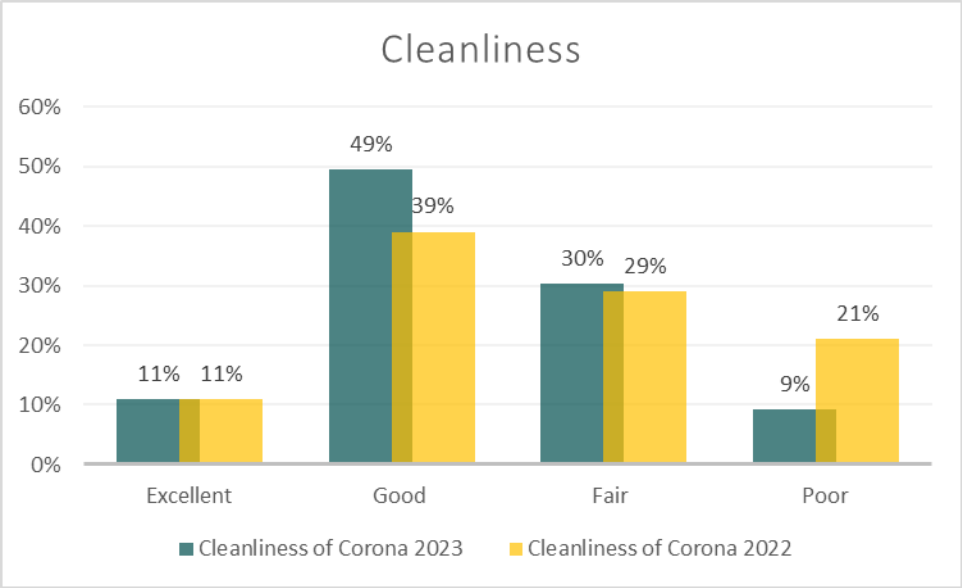


Next question assessing the "Sense of Place" was a multiple part question which asked residents to rate the overall appearance of Corona, the cleanliness of Corona, and the openness and acceptance of the community towards people of diverse backgrounds.

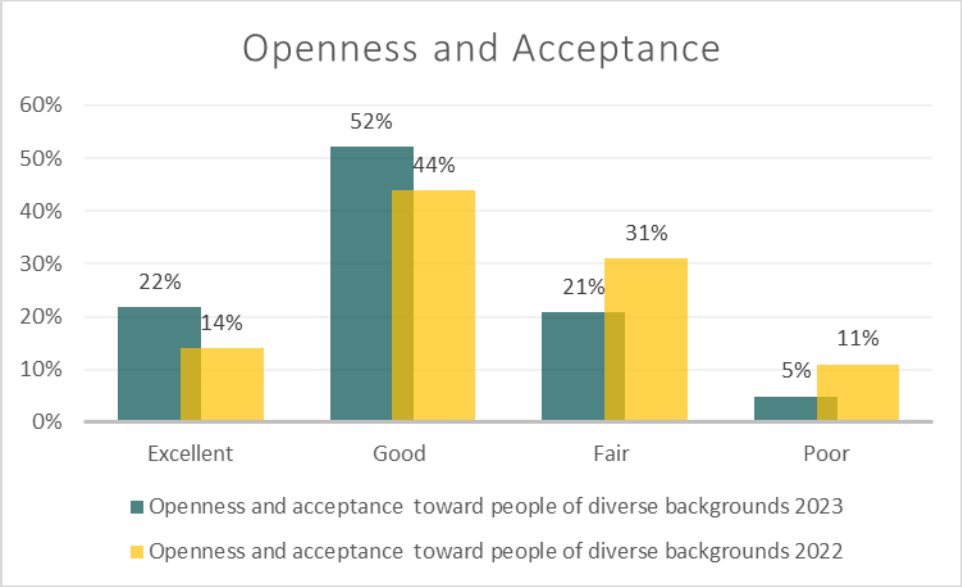
The "overall appearance" rating remained unchanged from last year in the "excellent" category, however it showed a 13% improvement in the "good" category. The "fair" rating decreased by 9% and the "poor" rating decreased by 3%. There were 972 responses for this question.



The "cleanliness" rating remained unchanged in the "excellent" category and increased by 10% in the "good" category. There was a 9% decrease in the "fair" category and a 2% decrease in the "poor" category. There were 968 responses for this question.

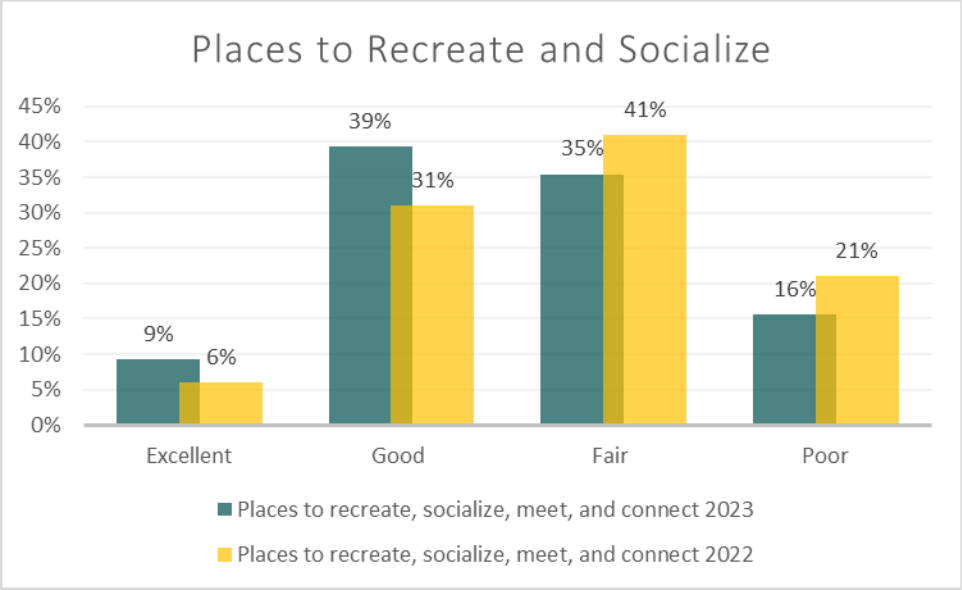


When asked to rate the community's acceptance towards people of diverse backgrounds, there was a significant increase of 8% in each for the "excellent" and "good" categories, and a decrease of 10% in the "fair" category and a decrease of 6% in the "poor" category. There were 871 responses for this question.

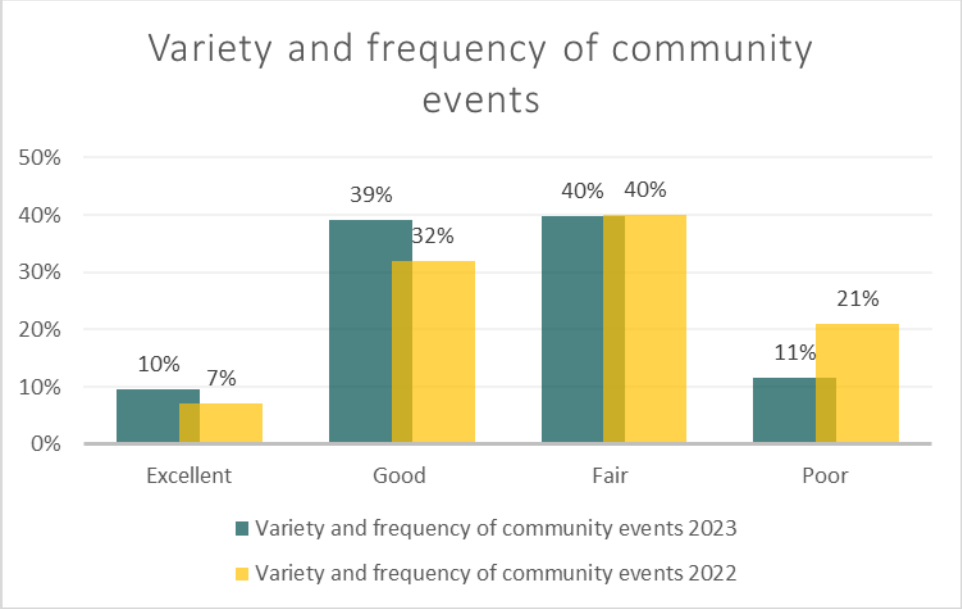


The residents were asked to rate the following in the Corona Community: places to recreate, socialize, meet, and connect with friends, neighbors and family and the variety and frequency of community events.

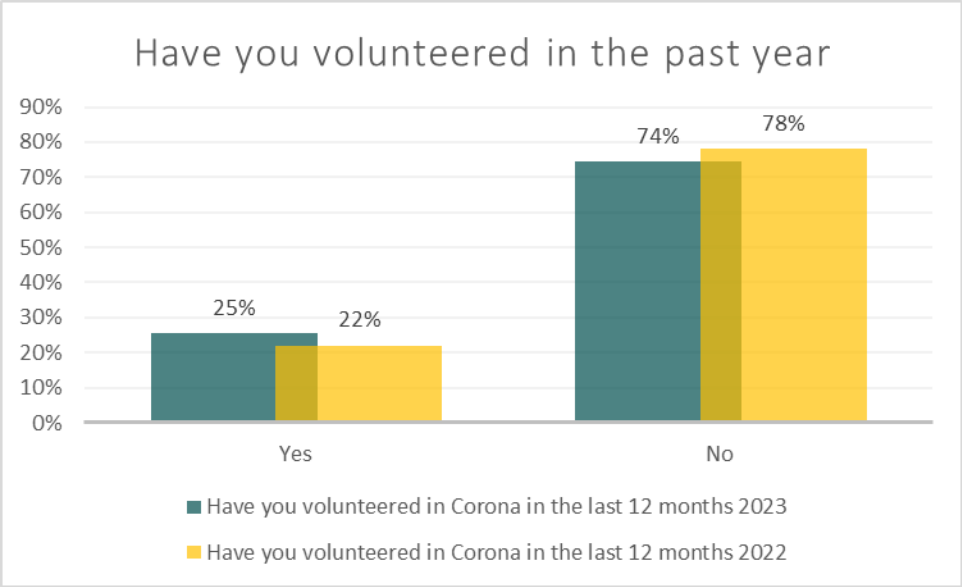
For the places to recreate, socialize, meet, and connect with others there was an increase of 3% in the "excellent" category and an 8% in the "good", while both negative, "fair" and "poor" responses decreased between 5% and 6%. There were 889 responses for this question.



The "variety and frequency of community events" showed a 3% increase in the "excellent" responses and a 7% increase in the "good" responses, remained unchanged in the "fair" responses, and decreased by 10% in the "poor" responses. There were 836 responses to this question.

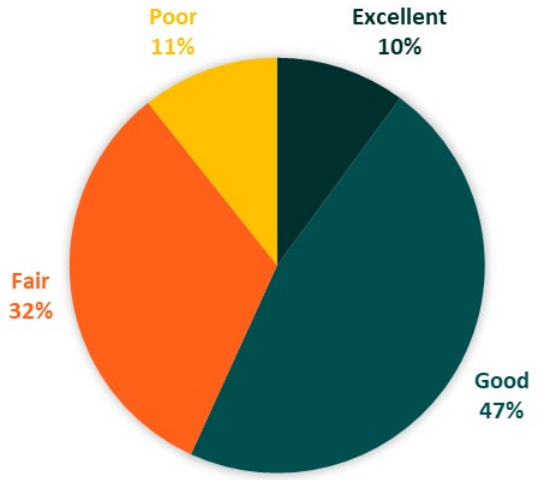


Finally, residents were asked "Have you volunteered your time to some group/activity in Corona in the last 12 months?" This question allowed for Yes/No responses and showed a 3% increase in positive responses. There were 969 responses for this question.


Have you volunteered in the past year
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
25%
22%
74%
78%
Yes
No
Have you volunteered in Corona in the last 12 months 2023
Have you volunteered in Corona in the last 12 months 2022

6 HIGH PERFORMING GOVERNMENT

Improve the efficiency of the City's services to bring government into the 21st century.



6.1 SUMMARY

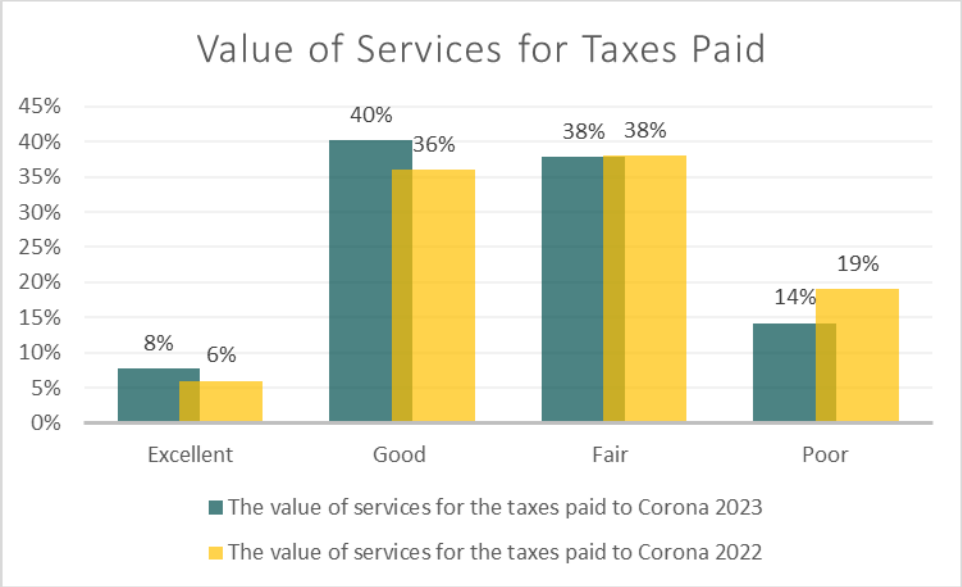
There were 5 questions that alligned with the performance indicators for the "High Performing Government" goal of the City's strategic plan. All these questions showed an improvement in the positive responses compared to last year's survey.

Percent "Excellent" or "Good"	2022	2023	Difference
The value of services for the taxes paid to Corona	42%	48%	6%
The overall direction that Corona is taking	51%	56%	5%
Overall confidence in Corona government	38%	51%	13%
Treating all residents fairly	50%	65%	15%
Quality of the services provided by the City of Corona	61%	65%	4%

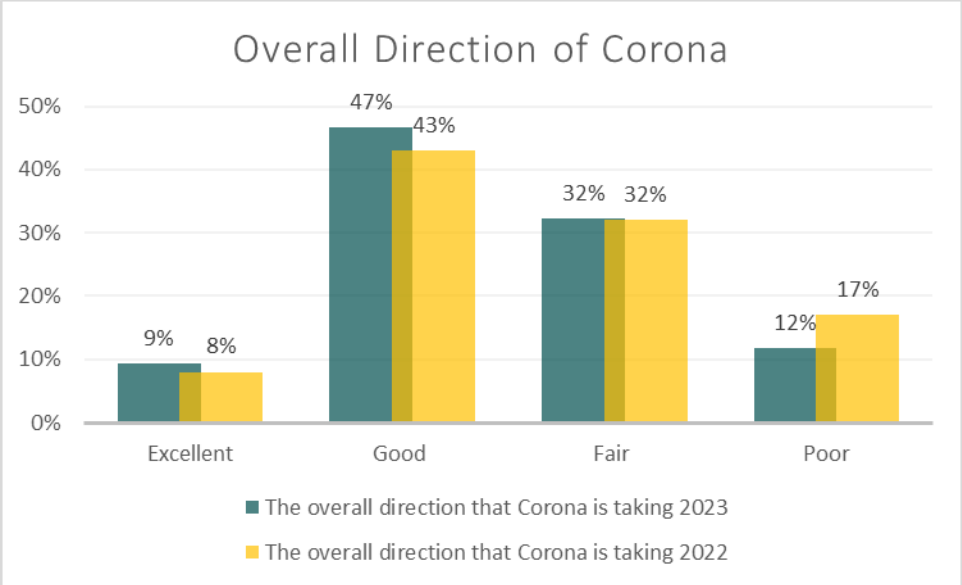
6.2 INDIVIDUAL QUESTIONS

The first question in this category contained 4 parts. The residents were asked to rate the value of services for the taxes paid to Corona, the overall direction Corona is taking, the overall confidence in Corona Government, and if all residents are treated fairly.

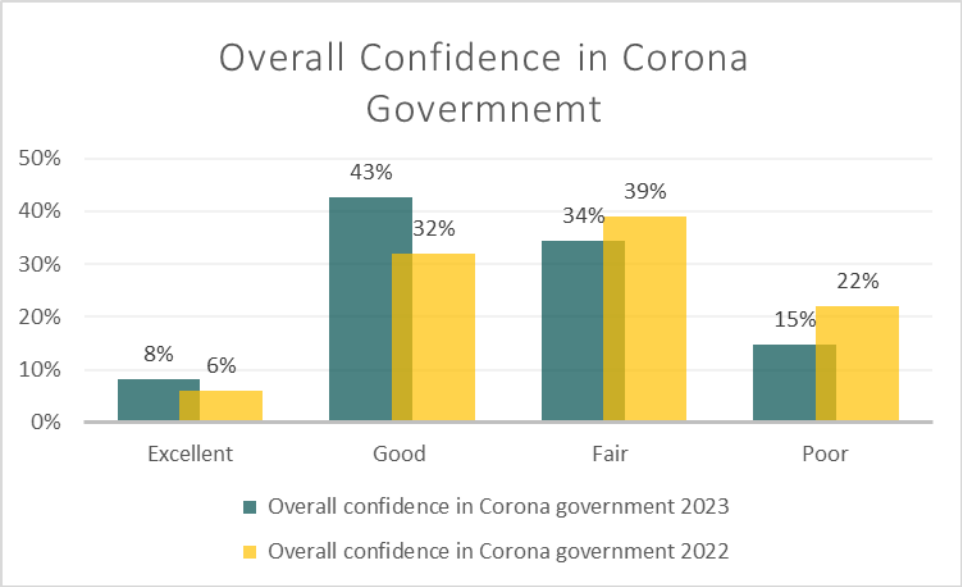
When asked to rate the value of services for taxes paid, the responses show a 2% improvement in "excellent" responses and a 4% improvement in "good" responses. The fair responses remained unchanged, and the "poor" responses decreased by 5%. There were 900 responses for this question.



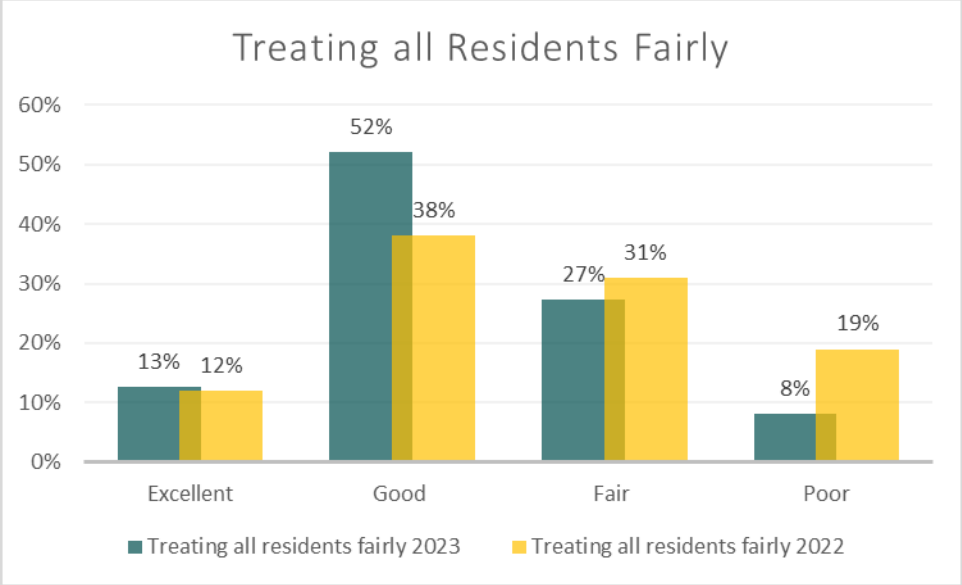
The next part of this question, which addresses the overall direction of Corona, there was a 1% improvement in the "excellent" category and a 4% improvement in the "good" category. The "fair "responses remained unchanged, and the "poor" responses decreased by 5%. There were 885 responses for this question.



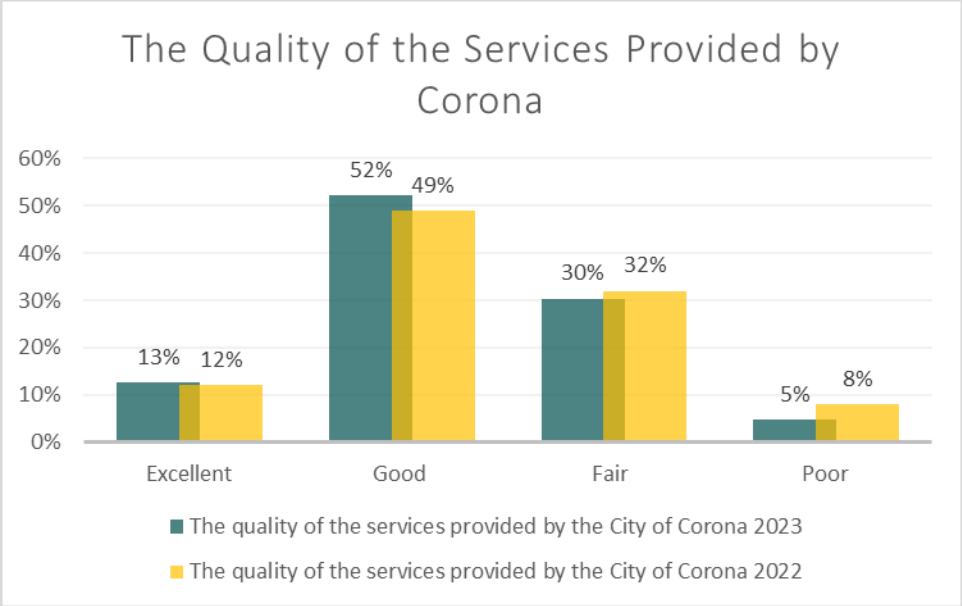
The third portion of this question asked residents to rate their "overall confidence in Corona government". There was a 2% increase in "excellent" responses, and a large 11% increase in good responses. The "fair" responses decreased by 5% and the "poor" responses decreased by 7%. There were 885 responses for this question.



The last part of this question asked residents to rate if all residents are treated fairly. The "excellent" responses increased by 1% and the "good" responses showed a large 14% increase. "Fair" responses decreased by 4% while "poor" responses showed a large decrease of 11%. There were 813 responses for this question.



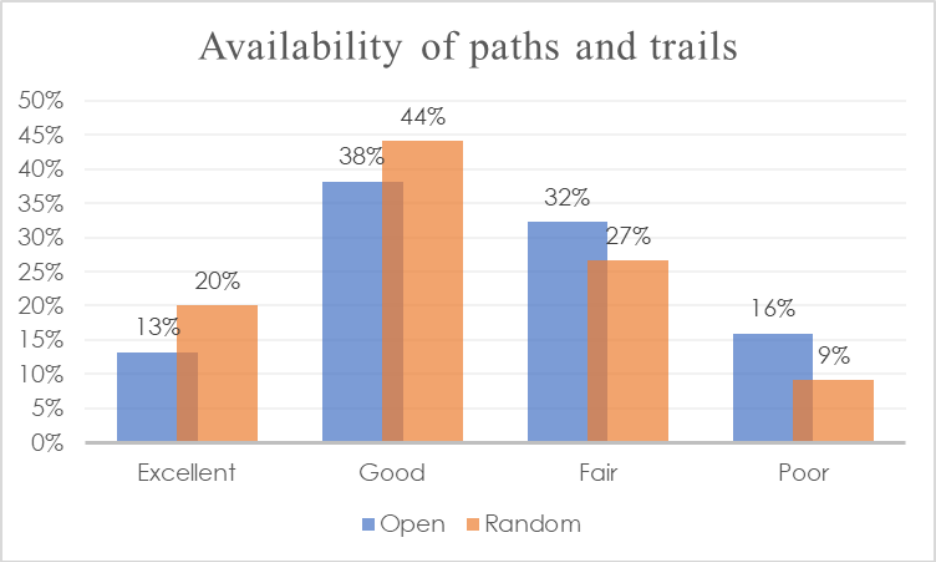
The last question in this category asked residents "overall, how would you rate the quality of the services provided by the City". There was a 1% increase in the "excellent" responses and a 3% increase in "good" responses, while there was a 2% decrease in "fair" responses and 3% decrease in "poor" responses. There were 938 responses for this question.

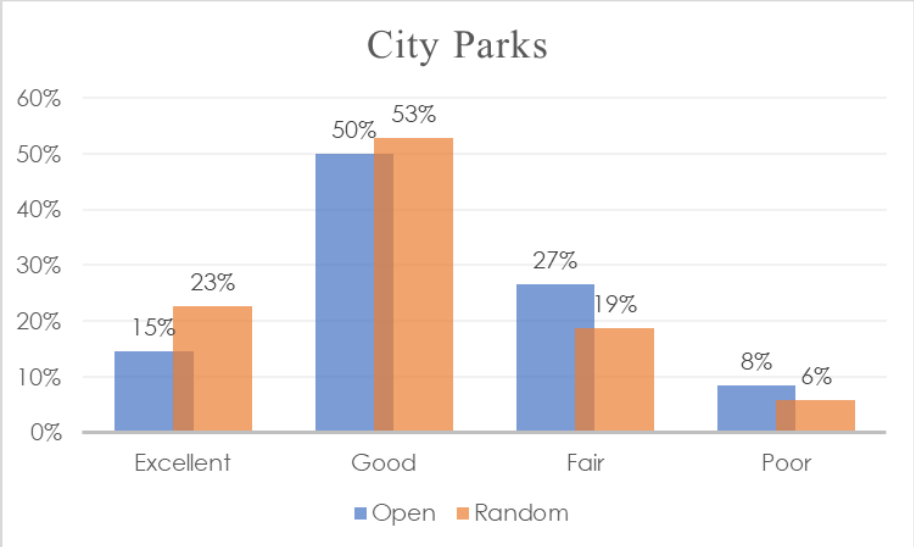

The Quality of the Services Provided by Corona
60%
50%
40%
30%
20%
10%
0%
13%
12%
52%
49%
30%
32%
5%
8%
Excellent
Good
Fair
Poor
The quality of the services provided by the City of Corona 2023
The quality of the services provided by the City of Corona 2022

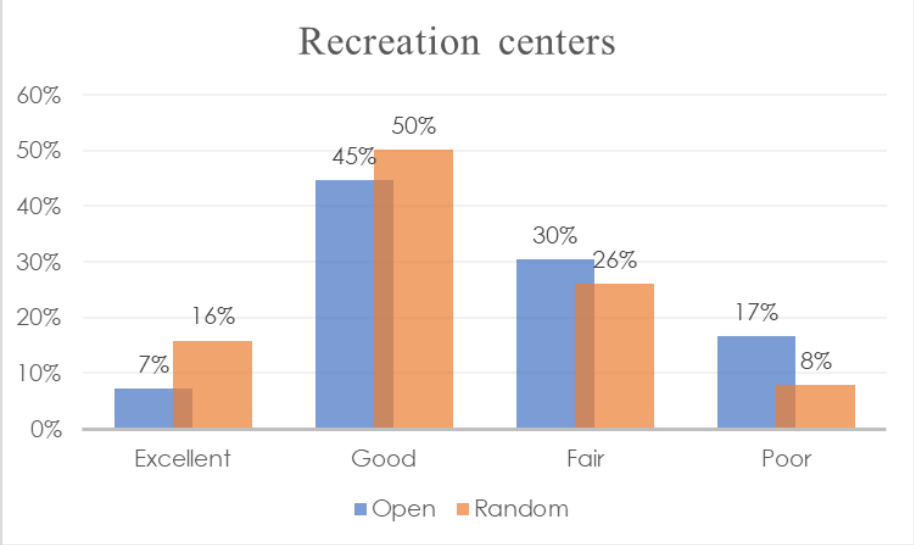
7 OPEN SURVEY RESPONSES

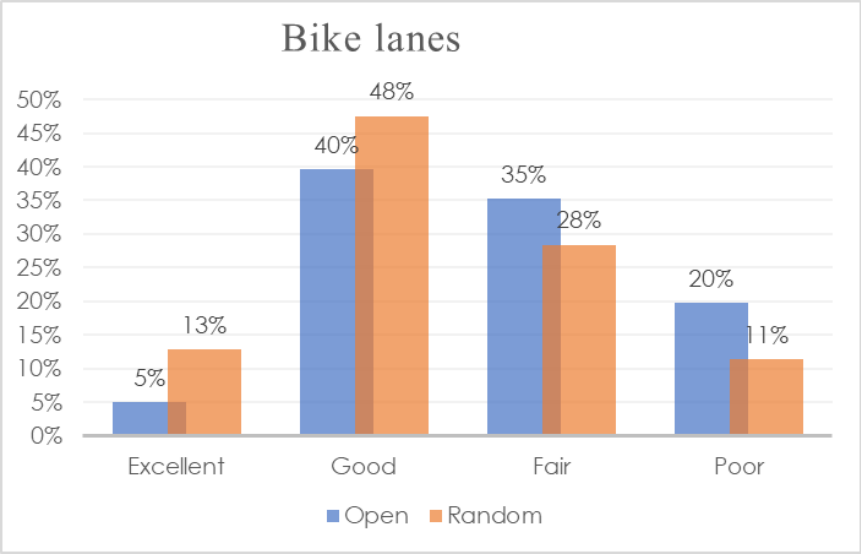
The survey was also posted on the City's website for open participation. These responses were recorded separately from the random survey. The open survey results are detailed below and compared to the results of the random survey. Overall, the open survey responses were significantly more negative than the random survey responses, except their perception of the City's efforts to reduce homelessness and the amount of their individual volunteering efforts.

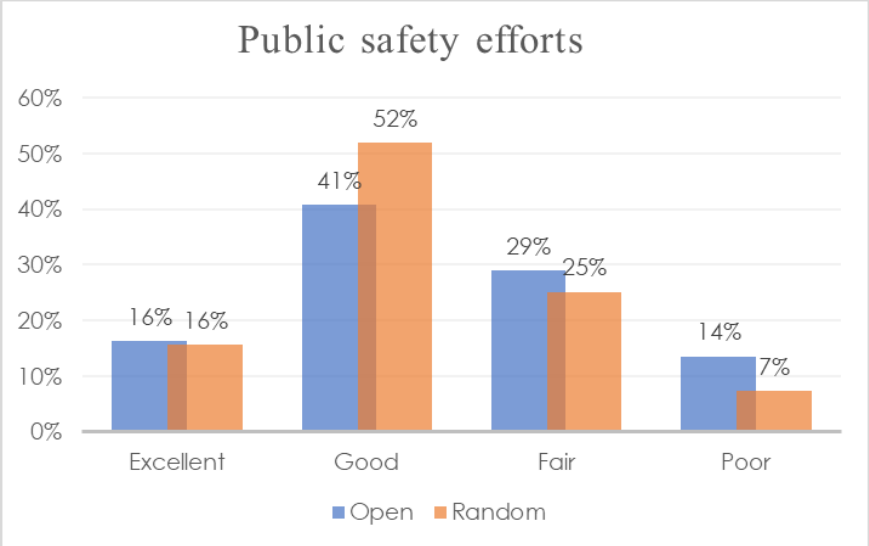
Difference in positive perceptions between Open vs Random Respondents	**Open**	**Random**	**Difference**
Availability of paths and walking trails	51%	64%	-13%
City parks	65%	75%	-11%
Recreation centers or facilities	52%	66%	-14%
Bike lanes	45%	60%	-16%
Public safety efforts	57%	67%	-10%
Do you feel safe in your neighborhood	71%	80%	-9%
Efforts to reduce homelessness	47%	38%	9%
How prepared are you for an emergency?	77%	87%	-9%
Corona as a place to live	68%	84%	-16%
Corona as a place to raise children	67%	79%	-13%
Sense of community	42%	62%	-20%
Recommend living in Corona	75%	88%	-13%
Overall image or reputation of Corona	51%	69%	-18%
Overall appearance of Corona	44%	64%	-20%
Cleanliness of Corona	40%	60%	-20%
Openness and acceptance	65%	74%	-9%
Places to recreate and connect	36%	49%	-13%
Variety and frequency of community events	42%	49%	-7%
Have you volunteered	34%	25%	9%
Value of services for the taxes paid to Corona	32%	48%	-16%
The overall direction that Corona is taking	45%	56%	-11%
Overall confidence in Corona government	40%	51%	-11%
Treating all residents fairly	50%	65%	-14%
Overall quality of services	52%	65%	-13%

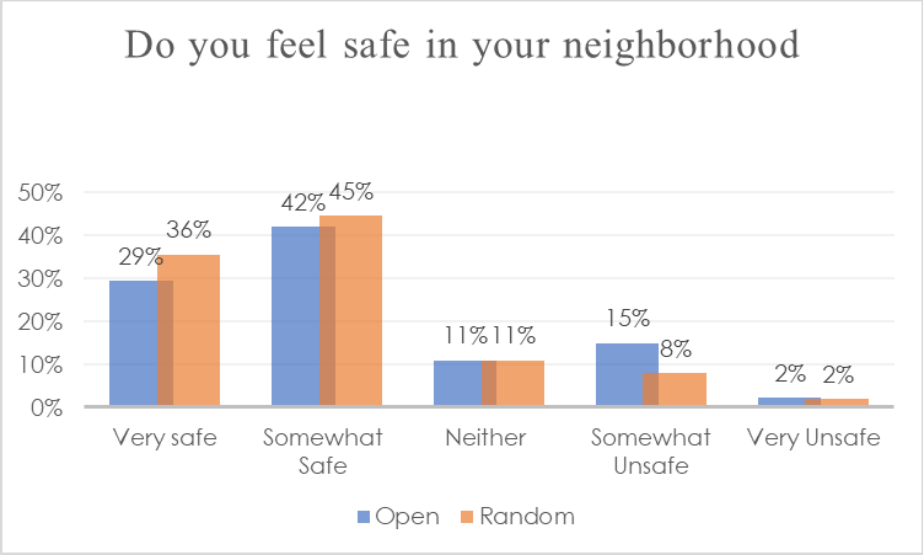

Availability of paths and trails
50%
45%
40%
35%
30%
25%
20%
15%
10%
5%
0%
13%
20%
38%
44%
32%
27%
16%
9%
Excellent
Good
Fair
Poor
Open
Random

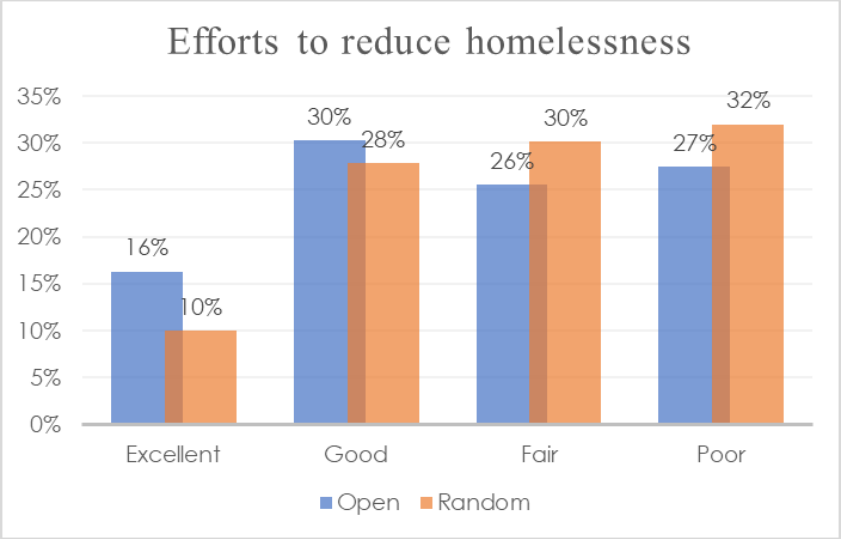

City Parks
60%
50%
40%
30%
20%
10%
0%
15%
23%
50%
53%
27%
19%
8%
6%
Excellent
Good
Fair
Poor
Open
Random

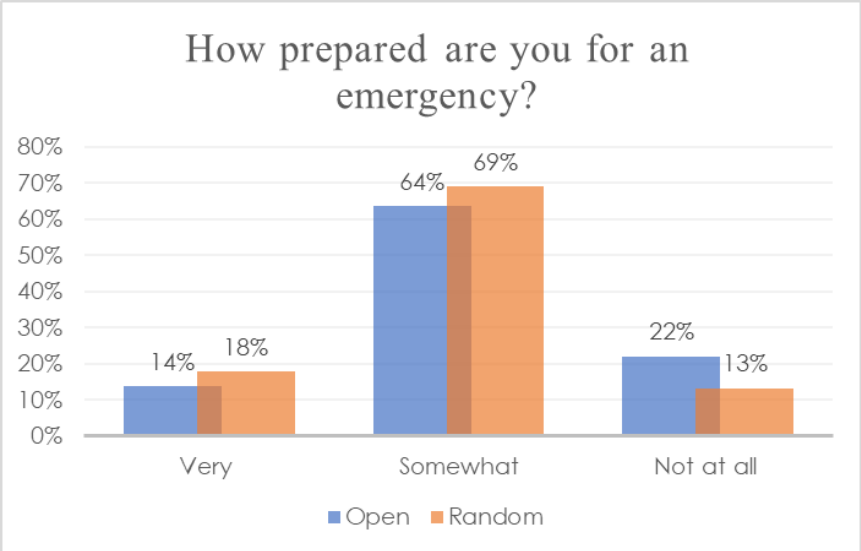

Recreation centers
60%
50%
40%
30%
20%
10%
0%
7%
16%
45%
50%
30%
26%
17%
8%
Excellent
Good
Fair
Poor
Open
Random

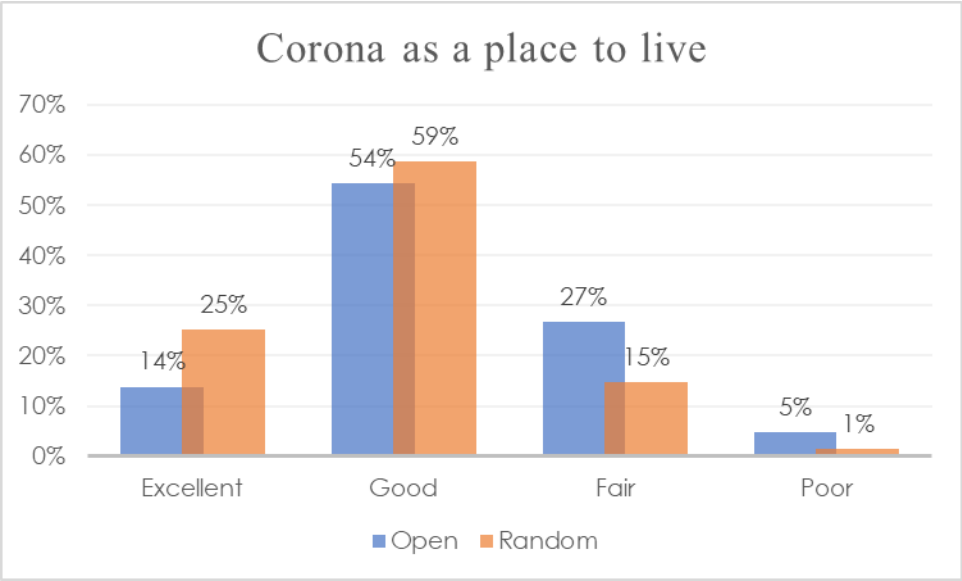

Bike lanes
50%
45%
40%
35%
30%
25%
20%
15%
10%
5%
0%
5%
13%
40%
48%
35%
28%
20%
11%
Excellent
Good
Fair
Poor
Open
Random

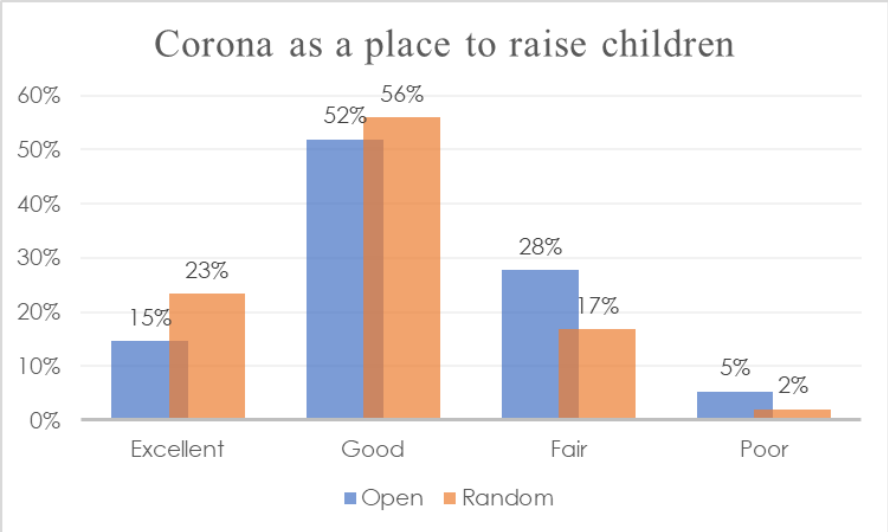

Public safety efforts
60%
50%
40%
30%
20%
10%
0%
16%
16%
41%
52%
29%
25%
14%
7%
Excellent
Good
Fair
Poor
Open
Random

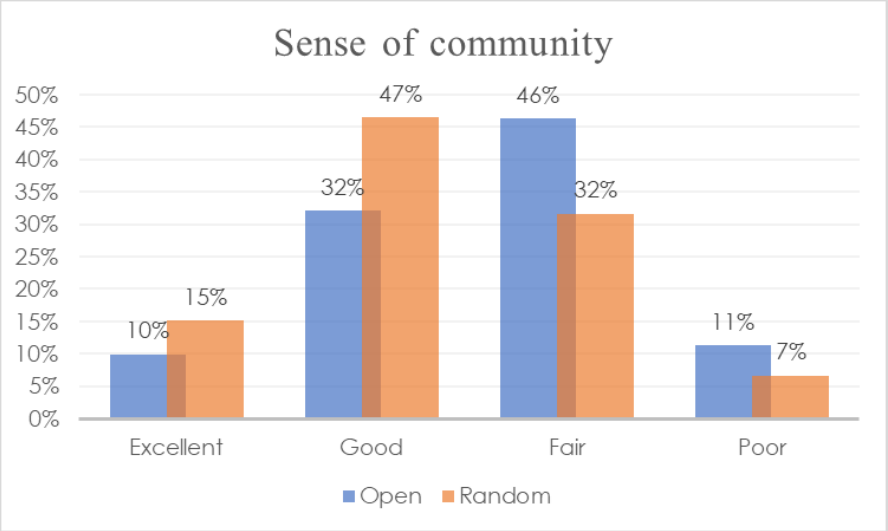

Do you feel safe in your neighborhood
50%
40%
30%
20%
10%
0%
29%
36%
42%
45%
11%
11%
15%
8%
2%
2%
Very safe
Somewhat Safe
Neither
Somewhat Unsafe
Very Unsafe
Open
Random

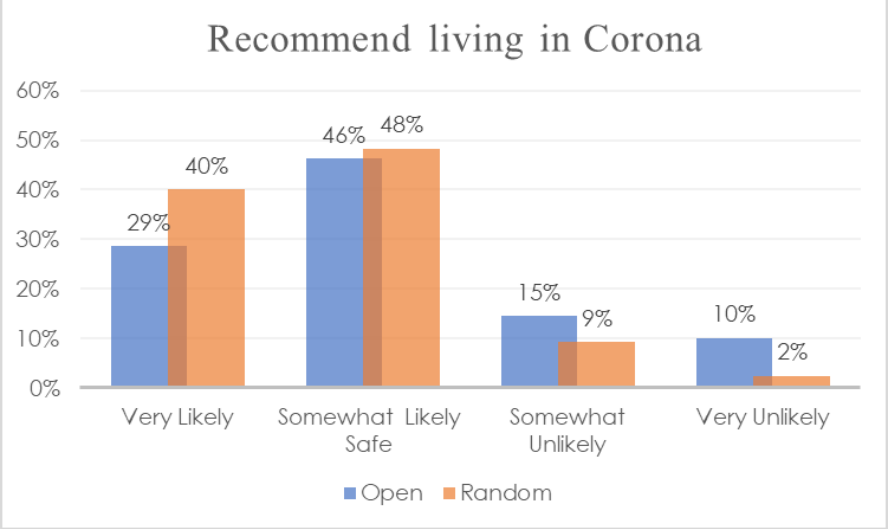

Efforts to reduce homelessness
35%
30%
25%
20%
15%
10%
5%
0%
16%
10%
30%
28%
26%
30%
27%
32%
Excellent
Good
Fair
Poor
Open
Random

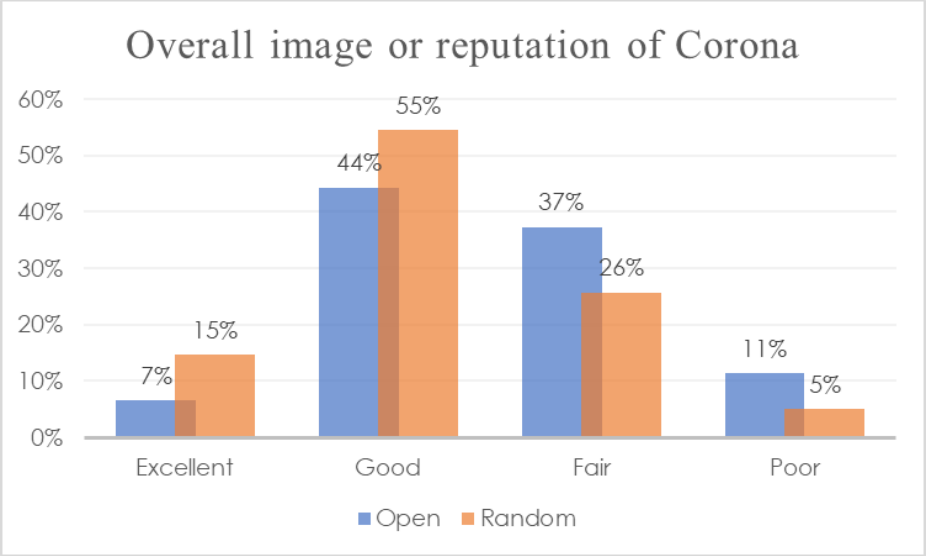

How prepared are you for an emergency?
80%
70%
60%
50%
40%
30%
20%
10%
0%
14%
18%
64%
69%
22%
13%
Very
Somewhat
Not at all
Open
Random

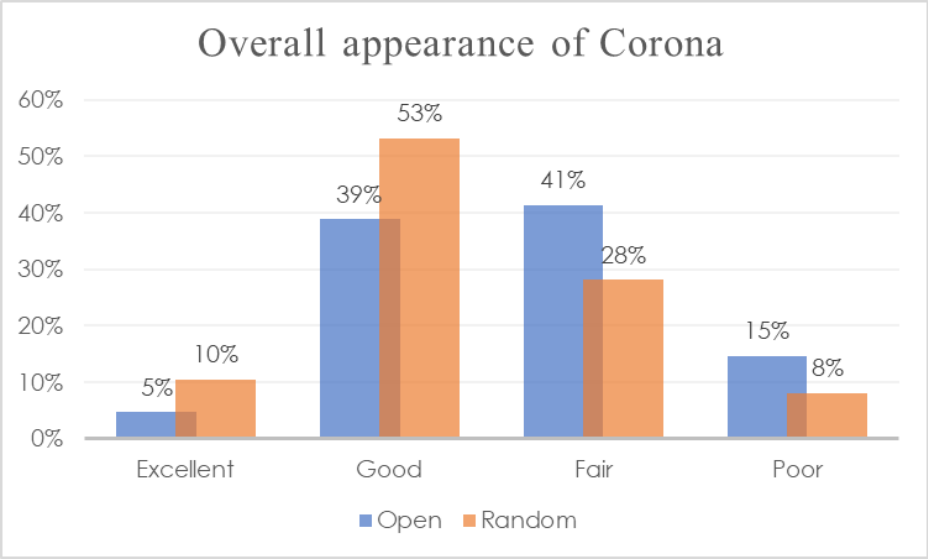

Corona as a place to live
70%
60%
50%
40%
30%
20%
10%
0%
14%
25%
54%
59%
27%
15%
5%
1%
Excellent
Good
Fair
Poor
Open
Random

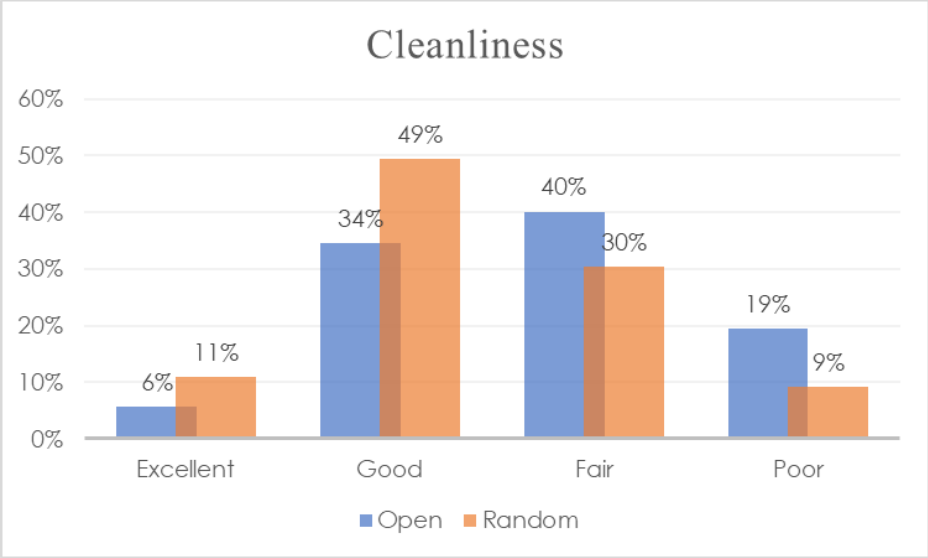

Corona as a place to raise children
60%
50%
40%
30%
20%
10%
0%
15%
23%
52%
56%
28%
17%
5%
2%
Excellent
Good
Fair
Poor
Open
Random

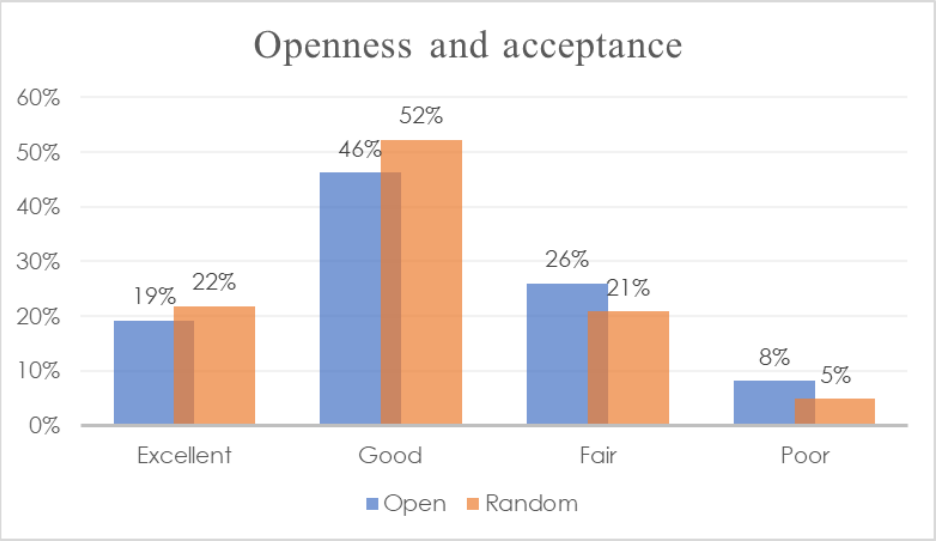

Sense of community
50%
45%
40%
35%
30%
25%
20%
15%
10%
5%
0%
10%
15%
32%
47%
46%
32%
11%
7%
Excellent
Good
Fair
Poor
Open
Random

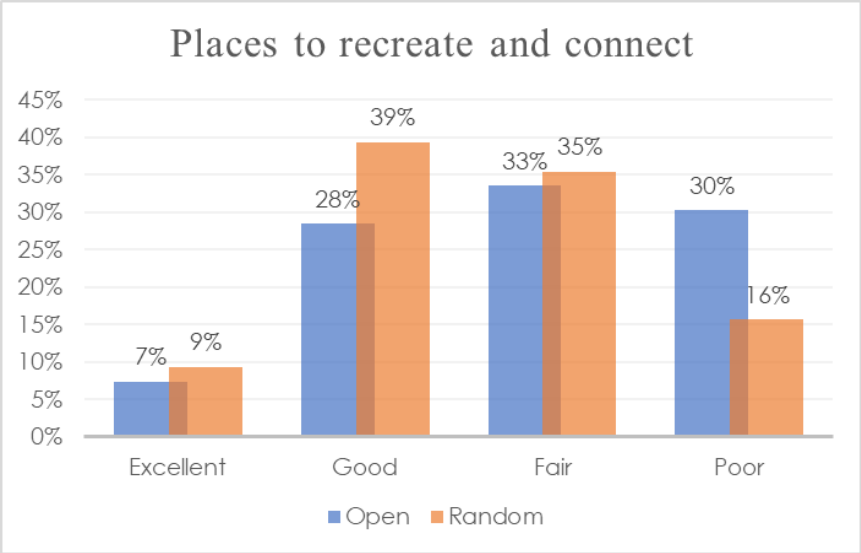

Recommend living in Corona
60%
50%
40%
30%
20%
10%
0%
29%
40%
46%
48%
15%
9%
10%
2%
Very Likely
Somewhat Likely Safe
Somewhat Unlikely
Very Unlikely
Open
Random

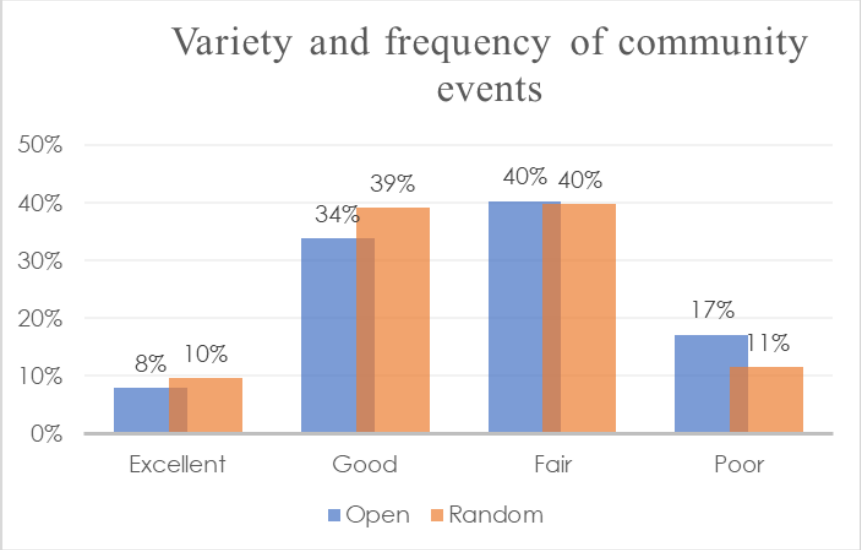

Overall image or reputation of Corona
60%
50%
40%
30%
20%
10%
0%
7%
15%
44%
55%
37%
26%
11%
5%
Excellent
Good
Fair
Poor
Open
Random

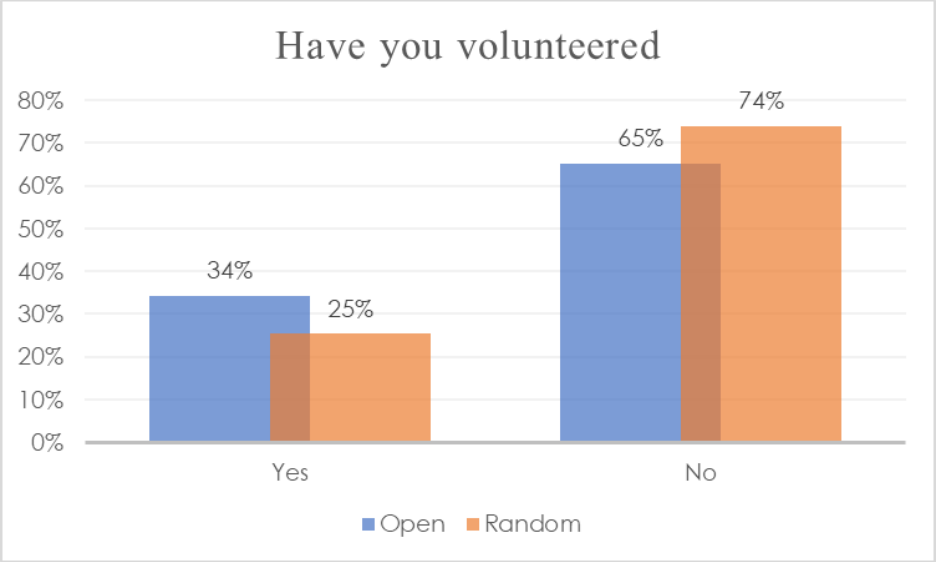

Overall appearance of Corona
60%
50%
40%
30%
20%
10%
0%
5%
10%
39%
53%
41%
28%
15%
8%
Excellent
Good
Fair
Poor
Open
Random

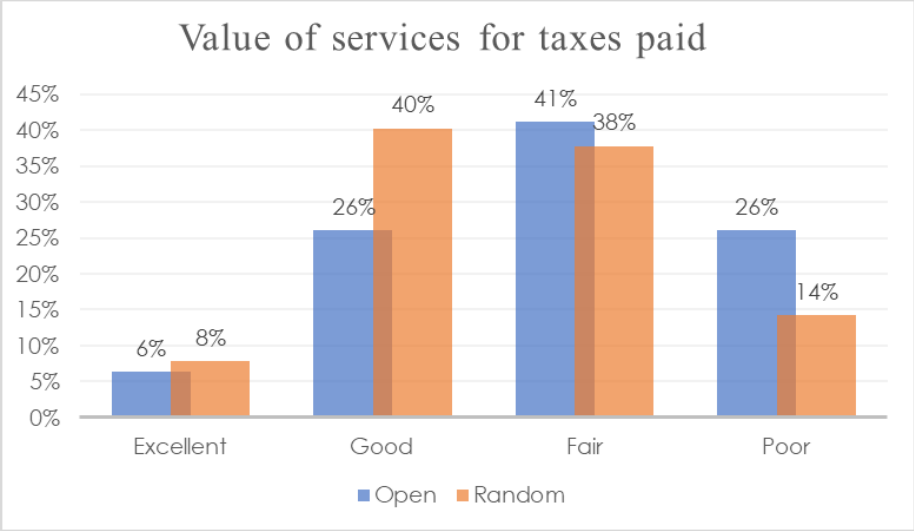

Cleanliness
60%
50%
40%
30%
20%
10%
0%
6%
11%
34%
49%
40%
30%
19%
9%
Excellent
Good
Fair
Poor
Open
Random

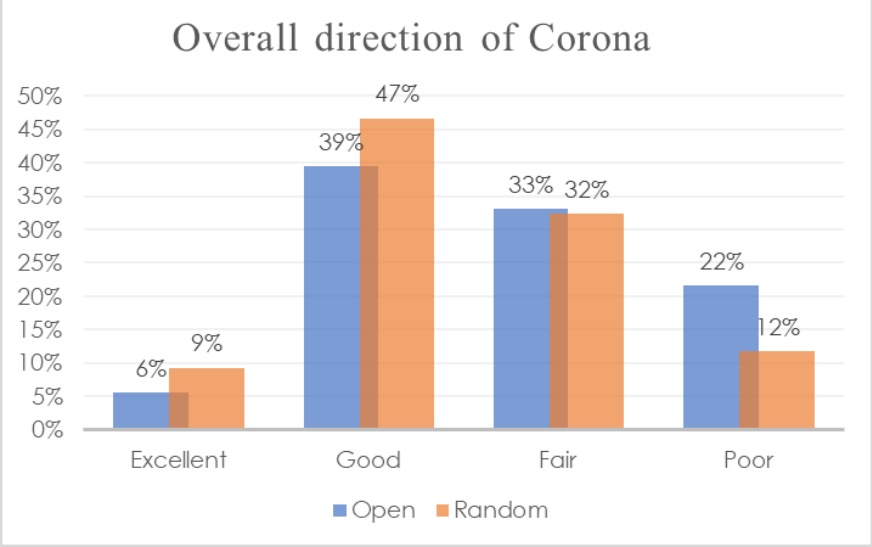

Openness and acceptance
60%
50%
40%
30%
20%
10%
0%
19%
22%
46%
52%
26%
21%
8%
5%
Excellent
Good
Fair
Poor
Open
Random

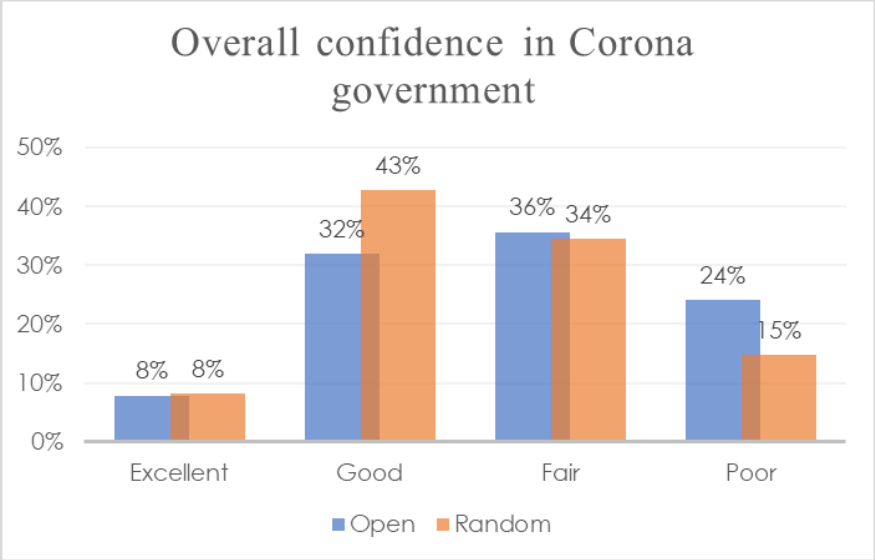

Places to recreate and connect
45%
40%
35%
30%
25%
20%
15%
10%
5%
0%
7%
9%
28%
39%
33%
35%
30%
16%
Excellent
Good
Fair
Poor
Open
Random

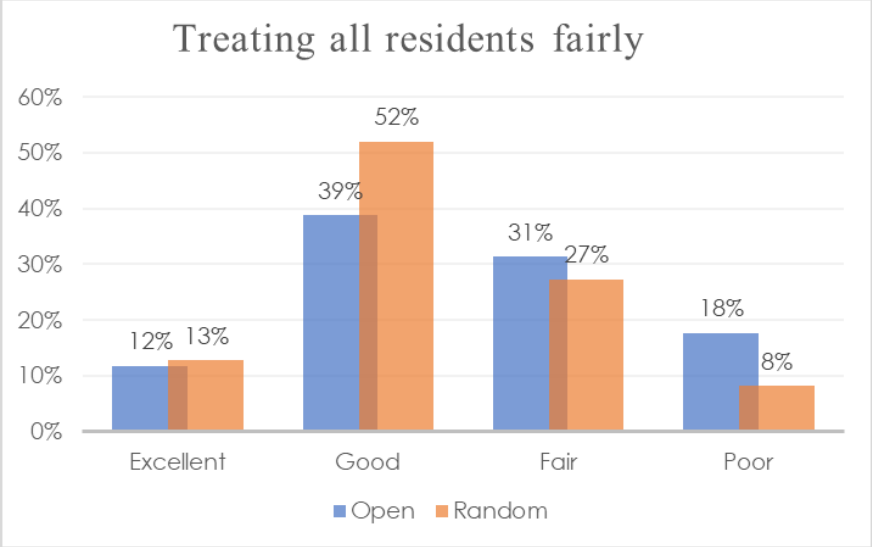

Variety and frequency of community events
50%
40%
30%
20%
10%
0%
8%
10%
34%
39%
40%
40%
17%
11%
Excellent
Good
Fair
Poor
Open
Random

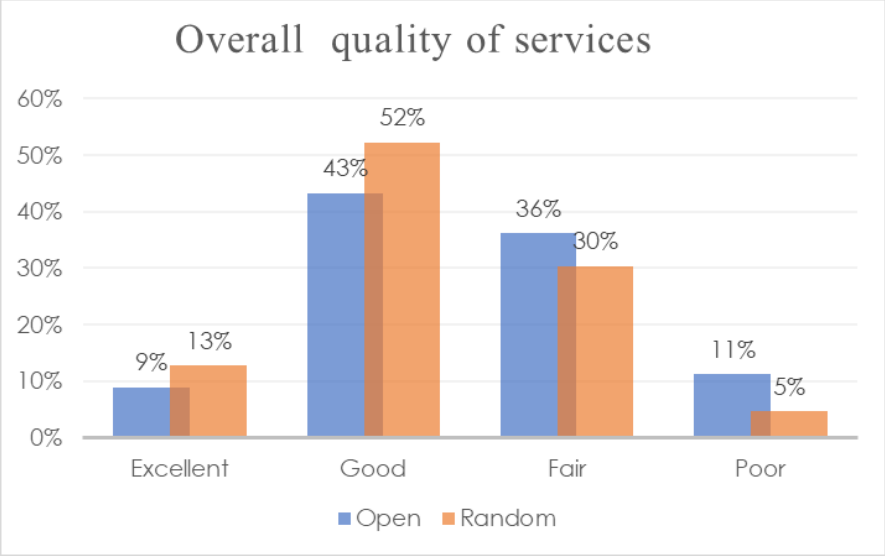

Have you volunteered
80%
70%
60%
50%
40%
30%
20%
10%
0%
34%
25%
65%
74%
Yes
No
Open
Random


Value of services for taxes paid
45%
40%
35%
30%
25%
20%
15%
10%
5%
0%
6%
8%
26%
40%
41%
38%
26%
14%
Excellent
Good
Fair
Poor
Open
Random


Overall direction of Corona
50%
45%
40%
35%
30%
25%
20%
15%
10%
5%
0%
6%
9%
39%
47%
33%
32%
22%
12%
Excellent
Good
Fair
Poor
Open
Random


Overall confidence in Corona government
50%
40%
30%
20%
10%
0%
8% 8%
32% 43%
36% 34%
24% 15%
Excellent
Good
Fair
Poor
Open
Random


Treating all residents fairly
60%
50%
40%
30%
20%
10%
0%
12% 13%
39% 52%
31% 27%
18% 8%
Excellent
Good
Fair
Poor
Open
Random


Overall quality of services
60%
50%
40%
30%
20%
10%
0%
9% 13%
43% 52%
36% 30%
11% 5%
Excellent
Good
Fair
Poor
Open
Random

8 APPENDIX: SURVEY MATERIALS

city of Corona

Annual Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Corona.

	Excellent	Good	Fair	Poor	Don't know
Corona as a place to live	1	2	3	4	5
Corona as a place to raise children	1	2	3	4	5
Sense of community	1	2	3	4	5

2. Please indicate how likely or unlikely you are to:

	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know
Recommend living in Corona to someone who asks	1	2	3	4	5

3. Please rate how safe or unsafe you feel:

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know
In your neighborhood during the day	1	2	3	4	5	6

4. Please rate the:

	Excellent	Good	Fair	Poor	Don't know
Overall image or reputation of Corona	1	2	3	4	5

5. Please also rate each of the following in the Corona community.

	Excellent	Good	Fair	Poor	Don't know
Overall appearance of Corona	1	2	3	4	5
Cleanliness of Corona	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5

6. Please indicate whether or not you have:

	Yes	No
Volunteered your time to some group/activity in Corona in the last 12 months.	☐	☐

7. Please rate the quality of each of the following services in Corona.

	Excellent	Good	Fair	Poor	Don't know
City parks	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5

8. Please rate the following categories of Corona government performance.

	Excellent	Good	Fair	Poor	Don't know
The value of services for the taxes paid to Corona	1	2	3	4	5
The overall direction that Corona is taking	1	2	3	4	5
Overall confidence in Corona government	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5

9. Overall, how would you rate:

	Excellent	Good	Fair	Poor	Don't know
The quality of the services provided by the City of Corona?	1	2	3	4	5

10. Please rate each of the following in the Corona Community.

	Excellent	Good	Fair	Poor	Don't know
Public safety efforts (e.g., protection of the general public)	1	2	3	4	5
City's efforts to reduce homelessness	1	2	3	4	5
Places to recreate, socialize, meet, and connect with friends, neighbors and family	1	2	3	4	5
Variety and frequency of community events.	1	2	3	4	5
Bike lanes	1	2	3	4	5

11. Given the chance to start over, how likely or unlikely would you be to choose to live in Corona again?

☐ Very likely ☐ Somewhat likely ☐ Somewhat unlikely ☐ Very unlikely

12. How prepared, if at all, do you feel you are in an event of an emergency?

☐ Very prepared ☐ Somewhat prepared ☐ Not prepared

Our last questions are about you and your household. Again, all of your responses to this survey are confidential and no identifying information will be shared.

13. How many years have you lived in Corona?

☐ Less than 2 years
☐ 2–5 years
☐ 6–10 years
☐ 11–20 years
☐ More than 20 years

14. Which best describes the building you live in?

☐ One family house detached from any other houses
☐ Building with two or more homes (duplex, townhome, apartment, or condominium)
☐ Mobile home
☐ Other

15. Do you rent or own your home?

☐ Rent
☐ Own

16. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

☐ Less than $500
☐ $500 to $999
☐ $1,000 to $1,499
☐ $1,500 to $1,999
☐ $2,000 to $2,499
☐ $2,500 to $2,999
☐ $3,000 to $3,499
☐ $3,500 or more

17. Do any children 17 or under live in your household?

☐ No
☐ Yes

18. Are you or any other members of your household aged 65 or older?

☐ No
☐ Yes

19. What was your total household income before taxes during the past 12 months?

☐ Less than $25,000
☐ $25,000 to $49,999
☐ $50,000 to $74,999
☐ $75,000 to $99,999
☐ $100,000 to $149,999
☐ $150,000 or more
☐ Prefer not to say

20. Are you Spanish, Hispanic or Latino?

☐ Yes
☐ No

21. Choose one ore more races that you consider yourself to be

☐ White or Caucasian
☐ Black or African American
☐ American Indian/Native American or Alaska Native
☐ Asian
☐ Native Hawaiian or Pacific Islander
☐ Other
☐ Prefer not to say

22. How old are you?

☐ Under 18
☐ 18–24 years
☐ 25–34 years
☐ 35–44 years
☐ 45–54 years
☐ 55–64 years
☐ 65+ years

23. How do you describe yourself?

☐ Male
☐ Female
☐ Non-binary / third gender
☐ Prefer to self-describe _____
☐ Prefer not to say

Optional: Help us update our records and get notified about the results of this community survey. Please provide the information below.

Name _____

Email _____

To take the survey online, please scan the QR code or use your unique survey link below!

SURVEY LINK HERE...

Please note: The link is case sensitive.

SHARE YOUR THOUGHTS.

COMPARTE TUS OPINIONES.

You know best what life is like in Corona

Please take our Community Survey and help us determine priorities for the future.

Tú sabes mejor que nadie cómo es la vida en Corona

Responda nuestra Encuesta de la comunidad y ayúdenos a determinar las prioridades para el futuro.

City of Corona
400 South Vicentia Avenue
Corona, CA 92882

Dear Corona Resident,

It won't take much of your time to make a big difference in the community!

Your household has been randomly selected to participate in the City of Corona's 2023 Community Survey. Your feedback will help the City make important decisions that affect our community.

Please do not share your survey link. This survey is for randomly selected households only. The city will conduct a separate survey that is open to all residents just a few weeks from now. **This survey will also arrive in the mail in a few days if you prefer to wait and fill it out then.**

Estimado Residente de Corona,

¡No le tomará mucho de su tiempo para marcar una gran diferencia en su comunidad!

Su hogar ha sido elegido al azar para participar en Encuesta de la Comunidad del 2023 de Corona. Puede completar la encuesta confidencial en línea en español.

Por favor no comparta el enlace de su encuesta. Esta encuesta es solamente para hogares seleccionados al azar. La ciudad conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas. **También puede esperar unos días hasta que la encuesta llegue por correo.**

Scan the QR code or use your unique survey link!
Escanee el código QR o utilice su enlace único.

SURVEY LINK HERE...

Please note: The link is case sensitive.
Tenga en cuenta: El enlace distingue entre mayúsculas y minúsculas.

☎ **QUESTIONS/PREGUNTAS:** (951) 736-2371