

## STATISTICAL INFORMATION SEPTEMBER 2018

LIBRARY ACTIVITY	Sep-18	Sep-17	FYD 2018-19	FYD 2017-18	% Change
<b>PATRON VISITS</b>	<b>29,671</b>	<b>32,290</b>	<b>95,817</b>	<b>101,289</b>	<b>-5%</b>
Average Visits Per Hour	146.9	154.5	146.5	152.3	-4%
Service Hours	202	209	654	665	-2%
<b>DAYS OPEN</b>	<b>24</b>	<b>25</b>	<b>76</b>	<b>77</b>	<b>-1%</b>
<b>BORROWERS REGISTERED</b>	<b>570</b>	<b>678</b>	<b>2,085</b>	<b>2,240</b>	<b>-7%</b>
Resident	295	550	1,104	1,889	-42%
Nonresident	275	128	868	351	147%
% Resident	52%	81%	56%	84%	-28%
Smart Passes	330	n/a	330%	n/a	
<b>TOTAL REGISTERED BORROWERS</b>	<b>132,284</b>	<b>132,333</b>	<b>132,284</b>	<b>132,333</b>	
Patrons 18 and over	49,741	91,023	49,741	91,023	
Patrons under 18	82,543	41,310	82,543	41,310	
<b>PHONE CALLS</b> (Admin, Circ, Adult Ref, Passports)	<b>1,923</b>	<b>2,028</b>	<b>6,513</b>	<b>6,769</b>	<b>-4%</b>
<b>TOTAL REFERENCE QUESTIONS</b>	<b>2,493</b>	<b>2,146</b>	<b>7,845</b>	<b>6,898</b>	<b>14%</b>
ADULT Questions	647	726	2,126	2,711	-22%
CHILDREN'S Questions	1,428	1,126	3,771	3,263	16%
YOUNG ADULT Questions	364	234	733	694	6%
At HERITAGE ROOM Desk	54	60	193	230	-16%
Technology Questions	1,200	1,013	3,083	2,804	10%
Directional Questions	150	132	333	417	-20%
CIRCULATION	Sep-18	Sep-17	FYD 2018-19	FYD 2017-18	% Change
<b>TOTAL CIRCULATION</b>	<b>29,932</b>	<b>33,601</b>	<b>94,051</b>	<b>105,919</b>	<b>-11%</b>
CloudLibrary/Enki/Zinio Ebook Checkouts	2,012	2,183	6,064	4,519	34%
Laptop Checkouts	63	74	160	246	-35%
<b>TOTAL PHYSICAL CIRCULATION*</b>	<b>27,857</b>	<b>28,227</b>	<b>87,827</b>	<b>88,539</b>	<b>-1%</b>
Adult Books	5,287	5,300	15,610	17,134	-9%
Percentage of Total Circulation	19%	19%	18%	19%	-2%
Children's Books/A-V	19,440	19,894	63,181	62,308	1%
Percentage of Total Circulation	70%	70%	72%	70%	2%
Non-English	1,320	909	3,534	2,635	34%
Percentage of Total Circulation	5%	3%	4%	3%	1%
Non-Book (AV and library of things)	1,810	2,124	5,502	6,462	-15%
Percentage of Total Circulation	6%	8%	6%	7%	-1%
Self Checkout	12,860	9,022	38,796	23,766	63%
Percent Circulation	46%	32%	44%	27%	17%
PUBLIC COMPUTER USAGE	Sep-18	Sep-17	FYD 2018-19	FYD 2017-18	% Change
Public Computer Usage	3,253	4,009	9,290	12,113	-23%
Wi-Fi Usage	3,611	3,974	10,601	11,561	-8%
Visits to library webpage	23,113	21,838	77,654	83,671	-7%
Visits to catalog	4,997	5,091	15,272	9,024	69%
LIBRARY PROGRAMS & TOURS	Sep-18	Sep-17	FYD 2018-19	FYD 2017-18	% Change
Pre-School	10	8	49	34	44%
School Age	22	22	69	55	25%
Young Adult	24	13	42	35	20%
Adult	20	15	55	47	17%
Community	8	9	20	24	-17%
Outreach	13	2	45	29	55%
<b>TOTAL NUMBER OF PROGRAMS</b>	<b>97</b>	<b>69</b>	<b>280</b>	<b>224</b>	<b>25%</b>
Pre-School (0-5 yrs old)	1,307	705	6,546	2,624	149%
School Age	384	69	2,527	564	348%
Young Adult	321	342	593	688	-14%
Adult	774	405	1,908	1,307	46%
Community	1,324	1304	2,839	4,114	-31%
Outreach	387	86	2,210	659	235%
<b>TOTAL ATTENDEES</b>	<b>4,497</b>	<b>2,911</b>	<b>16,623</b>	<b>9,956</b>	<b>67%</b>

## STATISTICAL INFORMATION September 2018

<b>COLLECTION SIZE*</b>	<b>Sep-18</b>	<b>Sep-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>Items of Printed materials in collection</b>	<b>98,424</b>	<b>115,555</b>	<b>98,424</b>	<b>115,555</b>	<b>-15%</b>
Children's items held	46,691	47,710	46,691	47,710	-2%
Young Adult items held	4,791	3,790	4,791	3,790	26%
Adult audio items held	2,971	3,070	2,971	3,070	-3%
Children's audio items held	759	823	759	823	-8%
Adult DVD items held	3,888	3,896	3,888	3,896	0%
Children's DVD items held	1,177	1,234	1,177	1,234	-5%
Items in Library of Things (Laptops, Games)	179	186	179	186	-4%
Items of digital material in collection	62,517	52,300	62,517	52,300	20%
eBooks held	61,968	51,363	61,968	51,363	21%
eAudio held	549	937	549	937	-41%
Items in Database	171,312	168,463	171,312	168,463	2%
Items Missing, Discarded, etc.	2,087	7,387	2,087	7,387	
<b>Adjusted Collection Size **</b>	<b>169,225</b>	<b>161,076</b>	<b>169,225</b>	<b>161,076</b>	<b>5%</b>
Books Added	484	449	1,656	962	
Childrens	191	392	648	459	
Young Adult	34	3	34	102	
Withdrawn	-325	-541	-1,080	-1,172	
<b>TITLES ADDED</b>	<b>325</b>	<b>743</b>	<b>1,485</b>	<b>1176</b>	<b>26%</b>
<b>HERITAGE ROOM</b>	<b>Sep-18</b>	<b>Sep-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
Heritage Room visits	60	65	202	240	-16%
Visits / hour	1.4	1.6	1.4	1.8	
Islandora database size	5,815	5,730	5,815	5,730	
Donations	13	157	191	209	
Items added to Islandora	0	26	10	40	
Visits to Islandora	1085	1541	3376	4379	
Visits to HR Webpages	1574	253	7554	491	
<b>REVENUE</b>	<b>Sep-18</b>	<b>Sep-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL REVENUE</b>	<b>\$34,166.19</b>	<b>\$32,655.15</b>	<b>\$119,748.44</b>	<b>\$110,247.48</b>	<b>9%</b>
Community Rooms	\$1,487.50	\$3,382.50	\$5,278.00	\$6,227.50	-15%
Number of Community Rooms Events	10	12	31	40	-23%
Library Passport Services					
Applications	471	643	1,928	2,399	-20%
Income	\$16,485.00	\$16,075.00	\$67,480.00	\$59,975.00	13%
Photos	385	497	1,556	1,804	-14%
Photo Income	\$4,620.00	\$5,964.00	\$18,708.00	\$21,648.00	-14%
Circle City Passport Services					
Applications	253	n/a	346	n/a	
Income	\$8,855.00	n/a	\$12,110.00	n/a	
Photos	170	n/a	236	n/a	
Photo Income	\$2,040.00	n/a	\$2,832.00	n/a	
Notary	\$70.00	\$80.00	\$380.00	\$400.00	-5%
Proctoring	\$100.00	\$200.00	\$650.00	\$800.00	-19%
Photo Reproductions	\$255.00	\$0.00	\$270.00	\$105.00	
Fines Collected	\$3,618.44	\$2,852.00	\$10,702.44	\$9,968.68	7%
Lost/Damaged/Collections Fees	\$398.80	\$192.00	\$1,713.80	\$552.00	210%
Fax Machine	\$213.75	\$255.00	\$535.75	\$619.00	-13%
Copy Machine	\$2,015.50	\$2,615.65	\$6,096.25	\$6,650.30	-8%
RTA Bus Passes	\$2,008.00	\$1,039.00	\$5,040.00	\$3,302.00	53%
Ouf of State Card	\$0.00	\$0.00	\$0.00	\$0.00	0%
<b>DONATIONS</b>	<b>Sep-18</b>	<b>Sep-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL DONATIONS</b>	<b>\$34,490.18</b>	<b>\$3,039.60</b>	<b>\$80,245.18</b>	<b>\$66,667.31</b>	<b>20%</b>
MONEY DONATIONS RECEIVED	\$7,490.18	\$1,819.60	\$16,695.18	\$3,645.62	358%
Grants Received	\$25,000.00	\$0.00	\$59,000.00	\$27,141.69	117%
In-Kind Donations (Value of books)	\$1,550.00	\$1,220.00	\$4,100.00	\$7,880.00	-48%
<b>TOTAL Free books &amp; AV Added</b>	<b>62</b>	<b>61</b>	<b>177</b>	<b>394</b>	<b>-55%</b>
<b>VOLUNTEERS</b>	<b>Sep-18</b>	<b>Sep-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL LIBRARY VOLUNTEERS</b>	<b>115</b>	<b>128</b>	<b>397</b>	<b>382</b>	<b>4%</b>
LIBRARY	65	78	198	234	-15%
FRIENDS OF CPL	51	50	149	148	1%
<b>TOTAL VOLUNTEER HOURS WORKED</b>	<b>1,274</b>	<b>1,342.9</b>	<b>4,188.0</b>	<b>4,238.6</b>	<b>-1%</b>
LIBRARY	356.0	497.4	1,649.0	1,760.1	-6%
FRIENDS OF CPL	918.0	845.5	2,768.0	2,478.5	12%