

STATISTICAL INFORMATION January 2018

	Jan-18	Jan-17	FYD 2017-18	FYD 2016-17	% Change
LIBRARY ACTIVITY					
PATRON VISITS	27,393	28,976	211,393	208,669	1%
Average Visits Per Hour	131.7	139.3	142.4	139.9	2%
Service Hours	208	208	1,485	1,492	0%
DAYS OPEN	24	25	194	173	12%
BORROWERS REGISTERED	569	578	4,305	4,138	4%
Resident	453	418	3,545	2,779	28%
Nonresident	116	160	760	1,359	-44%
% Resident	80%	72%	82%	67%	23%
TOTAL REGISTERED BORROWERS	120,936	n/a	120,936	n/a	
Patrons 18 and over	46,878	n/a	46,878	n/a	
Patrons under 18	74,058	n/a	74,058	n/a	
PHONE CALLS (Admin, Circ, Adult Ref, Passports)	2,299	2,219	14,751	13,256	11%
TOTAL REFERENCE QUESTIONS	2,178	3,041	12,362	32,184	-62%
ADULT Questions	822	1,332	4,495	20,481	-78%
CHILDREN'S Questions	1,118	1,337	6,246	8,076	-23%
YOUNG ADULT Questions	200	313	1,198	2,953	-59%
At HERITAGE ROOM Desk	38	59	423	674	-37%
Technology Questions	803	334	5,492	1,225	348%
Directional Questions	106	59	624	22,432	-97%
CIRCULATION					
TOTAL CIRCULATION	30,098	49,330	229,170	214,308	7%
CloudLibrary/Enki/Zinio Ebook Checkouts	1,967	23,129	9,675	7,520	29%
Laptop Checkouts	51	73	494	773	-36%
TOTAL PHYSICAL CIRCULATION*	25,338	26,128	192,454	206,015	-7%
Adult Books	4,709	4,798	36,222	39,523	-8%
Percentage of Total Circulation	19%	18%	19%	19%	0%
Children's Books/A-V	17,918	17,728	135,195	136,120	-1%
Percentage of Total Circulation	71%	68%	70%	66%	4%
Non-English	865	836	6,393	6,866	-7%
Percentage of Total Circulation	3%	3%	3%	3%	0%
Non-Book (AV and libraryof things)	1,846	2,766	14,644	23,506	-38%
Percentage of Total Circulation	7%	11%	8%	11%	-4%
Self Checkout	12,197	6,442	67,556	53,407	26%
Percent Circulation	48%	25%	35%	26%	9%
PUBLIC COMPUTER USAGE					
Public Computer Usage	3,650	3,899	26,718	31,552	-15%
Wi-Fi Usage	3,306	3,563	25,299	26,076	-3%
Visits to library webpage	23,312	18,542	168,913	129,582	30%
Visits to catalog	4,284	n/a	26,616	n/a	n/a
LIBRARY PROGRAMS & TOURS					
Pre-School	7	n/a	68	n/a	
School Age	24	n/a	142	n/a	
Young Adult	14	n/a	109	n/a	
Adult	19	n/a	111	n/a	
Community	5	n/a	49	n/a	
Outreach	12	n/a	66	n/a	
TOTAL NUMBER OF PROGRAMS	81	33	545	319	71%
Pre-School (0-5 yrs old)	526	n/a	4985	n/a	
School Age	81	n/a	916	n/a	
Young Adult	210	n/a	1853	n/a	
Adult	336	n/a	3448	n/a	
Community	751	n/a	6699	n/a	
Outreach	172	n/a	1120	n/a	
TOTAL ATTENDEES	2,076	2,984	19,021	15,006	27%

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COLLECTION SIZE*	Jan-18	Jan-17	FYD 2017-18	FYD 2016-17	% Change
Items of Printed materials in collection	96,484	n/a	96,484	n/a	
Children's items held	46,439	n/a	46,439	n/a	
Young Adult items held	4,412	n/a	4,412	n/a	
Adult audio items held	3,022	n/a	3,022	n/a	
Children's audio items held	768	n/a	768	n/a	
Adult DVD items held	3,810	n/a	3,810	n/a	
Children's DVD items held	1,150	n/a	1,150	n/a	
Items in Library of Things (Laptops, Games)	178	n/a	178	n/a	
Items of digital material in collection	52,882	0	52,882	0	
eBooks held	51,423	n/a	51,423	n/a	
eAudio held	1,459	n/a	1,459	n/a	
Items in Database	159,928	168,587	159,928	168,587	-5%
Items Missing, Discarded, etc.	1,029	3,122	1,029	3,122	-67%
Adjusted Collection Size **	158,899	165,465	158,899	165,465	-4%
Books Added	490	n/a	3,900	n/a	
Childrens	269	n/a	2422	n/a	
Young Adult	1	n/a	103	n/a	
Withdrawn	-10,155	-951	-14,533	-7,559	92%
TITLES ADDED	498	844	3,944	3,860	2%
HERITAGE ROOM	Jan-18	Jan-17	FYD 2017-18	FYD 2016-17	% Change
Heritage Room visits	41	67	520	363	43%
Visits / hour	0.9	n/a	1.6	n/a	
Islandora database size	5,769	n/a	40,187	n/a	
Donations	22	275	481	1,159	-58%
Items added to Islandora	0	n/a	79	n/a	
Visits to Islandora	884	n/a	10062	n/a	
Visits to HR Webpages	349	n/a	1867	n/a	
REVENUE	Jan-18	Jan-17	FYD 2017-18	FYD 2016-17	% Change
TOTAL REVENUE	\$37,058.48	\$ 35,761.05	\$234,153.14	\$206,379.20	13%
Community Rooms	\$3,055	\$1,845	\$16,140	\$13,056	24%
Number of Community Rooms Events	16	17	116	116	0%
Passport Services					
Applications	763	801	5,011	4,464	12%
Income	\$19,075.00	\$20,025.00	\$123,375.00	\$111,375.00	11%
Photos	596	627	3,760	3,599	4%
Photo Income	\$7,152.00	\$7,524.00	\$45,120.00	\$42,048.00	7%
Notary	\$60.00	\$70.00	\$850.00	\$610.00	39%
Proctoring	\$0.00	\$100.00	\$1,550.00	\$1,050.00	48%
Photo Reproductions	\$52.50	\$0.00	\$225.00	\$0.00	
Fines Collected	\$3,641.54	\$2,472.51	\$20,861.95	\$12,589.49	66%
Reimbursed Fees	\$522.19	\$456.54	\$3,318.42	\$3,370.02	-2%
Fax Machine	\$222.00	\$189.00	\$1,217.00	\$1,471.00	-17%
Copy Machine	\$1,787.25	\$2,096.00	\$14,335.55	\$14,525.19	-1%
RTA Bus Passes	\$1,491.00	\$983.00	\$8,767.00	\$6,265.00	40%
Out of State Card	\$0.00	\$0.00	\$0.00	\$20.00	-100%
DONATIONS	Jan-18	Jan-17	FYD 2017-18	FYD 2016-17	% Change
TOTAL DONATIONS	\$10,454.45	\$5,540.90	\$90,400.09	\$38,318.20	136%
MONEY DONATIONS RECEIVED	\$2,037.45	\$40.90	\$9,524.40	\$15,138.20	-37%
Grants Received	\$4,257.00	n/a	\$35,655.69	n/a	
In-Kind Donations (Value of books)	\$4,160.00	\$5,500.00	\$17,220.00	\$23,180.00	-26%
TOTAL Free books & AV Added	208	275	861	1,159	-26%
VOLUNTEERS	Jan-18	Jan-17	FYD 2017-18	FYD 2016-17	% Change
TOTAL LIBRARY VOLUNTEERS	108	131	846	828	2%
LIBRARY	60	80	502	441	14%
FRIENDS OF CPL	48	51	344	372	-8%
TOTAL VOLUNTEER HOURS WORKED	1,202.1	1,183.9	9,016.9	8,710.7	4%
LIBRARY	275.6	416.9	3,195.9	3,250.7	-2%
FRIENDS OF CPL	926.5	767.0	5,821.0	5,411.0	8%