



# FY 2022 Homeless Strategic Plan Dashboard Report



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# Kicking off the Dashboard Report with a homeless veteran success story!



# Teamwork = Transformation

## **Proud Partners that served our homeless veteran**

- ✓ City of Corona
- ✓ City Net
- ✓ Make It Cozy Program Collaborative
- ✓ Angels Over Cliffs
- ✓ Clark Team Realty
- ✓ Veterans Housing Alliance
- ✓ U.S. Department of Veterans Affairs



# Current and Emerging Issues

1

Inflation is impacting the cost of food, gas, and other essential living items

2

Challenging labor market is impacting homeless shelter/service providers

3

Rapidly rising housing costs

4

Increases in evictions and foreclosures

5

Increases in first-time homeless

6

Extremely low vacancy rates in housing market

7

Funding for many eviction prevention programs must be COVID related

8

Landlord reluctance to rent to tenants with credit & eviction histories





9

Landlord reluctance to accept temporary housing subsidies versus permanent housing subsidies like Section 8

10

Long wait lists due to the lack of new affordable housing units

# Strategic Plan Dashboard Legend

<b>Completed</b>	100%	
<b>Near Target/On Track</b>	50%-90%	
<b>Below Target/At-Risk</b>	30%-40%	
<b>Far Below Target/Attention Required</b>	0%-20%	



**GOAL #1**  
**Develop a  
Systems-  
Oriented  
Approach to  
Address  
Homelessness**

**STATUS**



**ACTIONS/PROGRESS: SYSTEMS-ORIENTED APPROACH**

Goal accomplished! Established a systems-oriented approach to address homelessness through the following actions:

- ✓ **06/20** - Adoption of Homeless Strategic Plan
- ✓ **07/20** - Approval of FY 2021 Homeless Solutions Annual Action Plan
- ✓ **08/21** - Approval of FY 2022 Homeless Solutions Annual Action Plan

The City of Corona and its public/private partners are building a coordinated system of services to address homelessness

## GOAL #2

# Emergency Shelter

### STATUS



## ACTIONS/PROGRESS: MOTEL EMERGENCY SHELTER

- ✓ 20 motel rooms per night with ability to expand during winter months
- ✓ Utilization is close to 100% most of the time as program exits are quickly filled
- ✓ From January 2020 – December 2021, the program provided:
  - ❑ 13,051 Shelter Bed Nights
  - ❑ 10,458 Motel Room Nights
- ✓ Average fully-loaded cost of motel room, case management and wrap around services is \$88.22
- ✓ Due to economy/housing market, permanent housing placement percentage is 28%

## GOAL #2

# Emergency Shelter

### STATUS



## ACTIONS/PROGRESS: PATH OF LIFE SHELTER

- ✓ Expanded from 5 to 10 beds in October 2021
- ✓ 10 shelter beds per night with designations for 7 male beds and 3 female beds
- ✓ 1,516 shelter bed nights provided from June 2021 to December 2021
- ✓ Due to market challenges and length of stay issues, only 4% of the 48 clients served in the six-month period had successful housing placements
- ✓ Of the 48 clients served, 31 were official referrals from CPD and City Net. Path of Life served an additional 17 Corona clients above the 10 beds reserved by contract



## GOAL #2 Emergency Shelter/ Navigation Center System

### STATUS



### ACTIONS/PROGRESS: Harrison Shelter

- ✓ **10/21** - Variance approved for dog run shelter
- ✓ **12/21** - Plans approved with caveat for ADA addendum
- ✓ **01/22** - Security System bid process completed
- ✓ **02/22** - Prime contractor bid process completed
- ✓ **02/22** - Plans for 4 ADA ramp replacements approved
- ✓ **03/22** - Release of Operator RFP
- ✓ **03/22** - Security System contract award to Council
- ✓ **04/22** - Prime contract award to Council
- ✓ **07/22** - Operator contract award to Council
- ✓ **09/22** - Estimated construction completion
- ✓ **12/22** - Estimated opening of shelter / navigation center

Note: solutions to address parking are pending

**GOAL #3**  
**Develop  
Permanent  
Supportive &  
Affordable  
Housing  
Solutions**

STATUS



**ACTIONS/PROGRESS: 926 & 932 West 5<sup>th</sup> Street**

**12 City-Owned PSH Units**

- ✓ **10/21** - County Housing Authority approval of Section 8 Vouchers for eligible residents
- ✓ **10/21** - City Net providing case management & housing navigation support for residents
- ✓ **03/22** - Project will be included in Operator RFP release
- ✓ **07/22** - Operator contract award to Council
- ✓ **10/22** - Estimated date to begin lease-up of units



## ACTIONS/PROGRESS: 2<sup>nd</sup> & Buena Vista Development

25 PSH Units

- ✓ Negotiations underway with C&C Development
- ✓ Mercy House is supportive service partner
- ✓ Multi-year project with federal, state and local financing
- ✓ Housing Division anticipates returning to Council with development agreement in 2023



### GOAL #3

## Develop Permanent Supportive & Affordable Housing Solutions

STATUS



# ACTIONS/PROGRESS: Vista Dorada HomeKey Project

Ayres West Hotel 1910 Frontage Road  
53 PSH Units

- ✓ **10/21** - Project proposed to City of Corona
- ✓ **11/21** - Meetings with County, City & Abode
- ✓ **12/21** - Meeting with Mayor/Vice Mayor
- ✓ **01/22** - County approval of \$1.9 M in funding
- ✓ **01/22** - Submission of \$12 M application to State
- ✓ **03/22** - City Council Study Session
- ✓ **03/22** - Estimated date for notice of State award
- ✓ **05/22** - Estimated start of construction
- ✓ **11/22** - Estimated completion of construction
- ✓ **01/23** - Estimated full lease-up of units

## GOAL #3 Develop Permanent Supportive & Affordable Housing Solutions

### STATUS



## ACTIONS/PROGRESS: Tenant-Based Rental Assistance

- ✓ **03/22** - Program will be included in Operator RFP release. Existing HOME allocation is \$728,686
- ✓ **05/22** - Council approval consideration of FY 23 allocation of \$372,817 bringing program total to \$1.1 M
- ✓ **07/22** - Operator contract award to Council
- ✓ **10/22** - Estimated date to begin lease-up of units



Affordable Housing in our Community

### GOAL #3

## Develop Permanent Supportive & Affordable Housing Solutions

### STATUS



## GOAL #4

# Expand Outreach and Engagement

## STATUS



## ACTIONS/PROGRESS: CPD & City Net Outreach

- ✓ **01/21** - CPD HOPE Team expanded to 4 Officers
- ✓ **02/22** - Council consideration to add 2 more City Net Case Managers with following vision:
  - ✓ Homeless Outreach & Engagement Team:
    - ❑ Four full-time Corona PD HOPE Team Officers
    - ❑ Four full-time City Net Case Managers
  - ✓ Dual Support Model:
    - ❑ Homeless Neighbors: regular and consistent outreach, engagement and connection to resources
    - ❑ Businesses & Residents: Regular and consistent resource to address trespassing, illegal camping, and related issues

## GOAL #5

# Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

### STATUS



## ACTIONS/PROGRESS: MOU WITH CITY OF NORCO

- ✓ **06/21** - Corona City Council approved renewal of \$537,011 MOU for FY 2022
- ✓ **07/21** - Norco City Council approval of same
- ✓ **12/21** - Joint City collaboration to write and submit \$1M grant application to the County for a State encampment response grant
- ✓ **02/22** - Clean-up of 9.8 tons of debris from the riverbed after 10 months of joint City collaboration with Norco Sheriff's Dept, City Net & the County to connect 9 Norco homeless to shelter & housing
- ✓ **02/22** - Norco Council and City Manager applaud results of partnership. Planning for renewal of FY 2023 MOU is underway

## GOAL #5

# Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

### STATUS



## ACTIONS/PROGRESS: SANTA ANA RIVERBED COLLABORATIVE

**04/21** - Collaborative established through the leadership of Supervisor Spiegel

#### Cities:

- Corona
- Eastvale
- Jurupa Valley
- Riverside
- Norco

#### County Departments:

- Animal Services
- Behavioral Health
- DPSS
- Flood Control
- HHPWS
- Public Health
- Probation
- Regional Park & Open Space District
- Sheriff
- Workforce Development

#### Other Partners:

- CityNet- through partnership with Corona, Norco & Riverside
- Operation Safehouse
- Orange County Water District
- Orange County Flood Control
- Western Riverside County Regional Conservation Authority
- Path of Life
- US Army Corps of Engineers
- US Fish and Wildlife Services



## GOAL #5

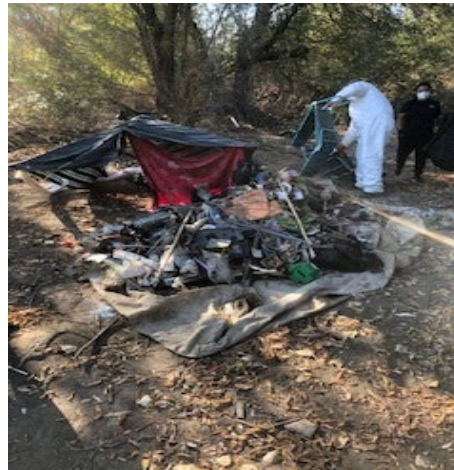
# Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

### STATUS



## ACTIONS/PROGRESS: SANTA ANA RIVERBED COLLABORATIVE

- ✓ **04/21** – Collaboration with CPD, CFD, City Net  
**10/21** Homeless Solutions, Community Services and the County to connect 12 Corona homeless to shelter and housing
- ✓ **10/21** - Clean-up of 160 cubic yards of debris from Corona Prado Basin
- ✓ **12/21** - Homeless Solutions wrote and submitted a \$1 M encampment response grant



# GOAL #6

## Develop Public/Private Partnerships to Support Plan Initiatives

STATUS



### ACTIONS/PROGRESS: Make It Cozy Program

- ✓ **08/21** – Collaboration with Northpoint Church for donations of 15 dog crates, beds and pet supplies for Harrison Shelter



## GOAL #6

# Develop Public/Private Partnerships to Support Plan Initiatives

### STATUS



## ACTIONS/PROGRESS: Make It Cozy Program

- ✓ **01/22** - Collaboration with Northpoint Church for donation of 9 microwaves, 20 crockpots, 14 coffee makers, 12 toaster ovens, 2 toasters, 4 foreman grills and 3 refrigerators



## GOAL #6

# Develop Public/Private Partnerships to Support Plan Initiatives

STATUS



## ACTIONS/PROGRESS: CPD Motel Voucher Crisis Fund

- ✓ **08/21** - CPD, CPCP, Homeless Solutions, and Corona Chamber collaboration to expand fund

Results: 100 Women Who Care	\$6,600
Schulze Foundation	\$3,300
<u>Corona Chamber</u>	<u>\$ 300</u>
Total Donations	\$10,200



## GOAL #6

# Develop Public/Private Partnerships to Support Plan Initiatives

### STATUS



## ACTIONS/PROGRESS: State PLHA Grant

- ✓ Year 1 Allocation = \$582,003
- ✓ Year 2 Allocation = \$904,613 (Council approval 02/22)
- Total \$1,486,616
- ✓ Will provide an estimated 63% of operating costs for the Harrison Emergency Shelter/Navigation Center in FY 2023
- ✓ Great example of leveraging City General Funds!



## GOAL #6

# Develop Public/Private Partnerships to Support Plan Initiatives

### STATUS



## ACTIONS/PROGRESS: Community Partner Support

- ✓ St. Edward Church Pantry
- ✓ Bridge Church 2<sup>nd</sup> Mile Ministry
- ✓ Angels Over Cliffs
- ✓ Joe Morgan Vehicle Repairs
- ✓ Corona Chamber of Commerce
- ✓ Corona-Norco Settlement House
- ✓ Corona-Norco United Way
- ✓ For the People
- ✓ Veterans Housing Alliance
- ✓ South Hills Church
- ✓ Crossroads Church
- ✓ Calvary Chapel Corona
- ✓ Many others

## GOAL #7

# Develop Partnerships with the County and Continuum of Care

### STATUS



## ACTIONS/PROGRESS: County/CoC Collaboration

### FY 2022 Partnerships

- ✓ Mobile Crisis Management Team Agreement pending Council action on 2/16/22
- ✓ Riverside County Homeless Action Plan
- ✓ Santa Ana Riverbed Collaborative
- ✓ Section 8 Vouchers for 5<sup>th</sup> Street residents
- ✓ Motel Conversion Project Financing
- ✓ Project RoomKey Motel Shelter
- ✓ Rapid Rehousing & Section 8 Vouchers
- ✓ County/City of Corona Technical Assistance to other cities
- ✓ Continuum of Care policy development and strategy

## GOAL #8

# Develop a Homeless Prevention Initiative

### STATUS



## ACTIONS/PROGRESS: Tenant Based Rental Assistance

### Eviction Prevention Program

- ✓ **03/22** - Program will be included in Operator RFP release. Existing HOME allocation is \$728,686
- ✓ **05/22** - Council approval consideration of FY 23 allocation of \$372,817 bringing program total to \$1.1 M
- ✓ **07/22** - Operator contract award to Council
- ✓ **10/22** - Estimated date to launch assistance

Note: HOME Tenant Based Rental Assistance will be used for eviction prevention to help Corona residents afford existing housing and rental assistance to facilitate housing placements from City shelter programs



## GOAL #9

# Develop An Advocacy Campaign to Support Plan Initiatives

## STATUS



## ACTIONS/PROGRESS: CoC Policy/Advocacy Committee

- ✓ Corona Homeless Solutions Manager Chair of CoC Policy & Advocacy Committee
- ✓ FY 2022 goals and priorities developed in winter of 2021 for the following Working Groups:
  - ❑ Youth/Advocacy
  - ❑ Legislation/Bill Tracking
  - ❑ Housing Policy & Resources
  - ❑ Healthcare/Behavioral Health Care
  - ❑ Reentry Justice System
  - ❑ Community Education & Engagement

**GOAL #10**  
**Expand  
Data  
Tracking  
System and  
Dashboard  
to Measure  
Performance**

**STATUS**



**ACTIONS/PROGRESS: Data System & Dashboard Reports**

- ✓ Dashboard report developed and presented to City Council every six months
- ✓ Phase II Dashboard reports primarily focus on system measures as components of Corona's system of services are still being developed
- ✓ Once Harrison Shelter and Housing Programs are launched, data tracking system will be further developed with contracted operator
- ✓ Homeless Solutions is currently contributing performance measure data as part of City's Strategic Plan Quarterly Report updates to City Council

# QUESTIONS?



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