

STATISTICAL INFORMATION April 2023

LIBRARY ACTIVITY	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
PATRON VISITS	26,868	13,963	170,179	120,277	41%
Average Visits Per Hour	126.7	70.5	79.5	75.2	6%
Service Hours	212	198	2,124	1,600	33%
DAYS OPEN	25	23	245	195	26%
BORROWERS REGISTERED	692	459	7,510	4,034	86%
Resident	296	373	3,515	3,263	8%
Nonresident	136	86	1,211	771	57%
% Resident	43%	81%	47%	81%	
E-Cards	260	n/a	2,784	n/a	
Smart Passes Issued	197	583	5,099	6,031	
TOTAL REGISTERED BORROWERS	112,267	121,086	112,267	121,086	-7%
Patrons 18 and over	43,661	39,180	43,661	39,180	11%
Patrons under 18	68,606	81,906	68,606	81,906	-16%
PHONE CALLS (Admin, Circ, Adult Ref, Passports)	1,820	1,857	17,194	13,403	28%
TOTAL REFERENCE QUESTIONS	1,174	755	11,828	7,148	65%
ADULT Questions	619	458	6,797	4,190	62%
CHILDREN'S Questions	350	224	3,585	2,156	66%
YOUNG ADULT Questions	99	59	876	545	61%
At HERITAGE ROOM Desk	106	14	570	257	122%
Technology Questions	659	487	6,635	3,482	91%
Directional Questions	1,280	1,002	11,550	6,428	80%
open+	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
Hours open	15	12	126	132	-5%
Patron Visits	28	12	180	246	-27%
Patron Registered	1	4	23	46	-50%
PUBLIC COMPUTER USAGE	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
Public Computer Usage	1,871	829	18,216	6,873	165%
Wi-Fi Usage	1,826	1,634	19,544	12,297	59%
HERITAGE ROOM	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
Heritage Room visits	16	17	183	68	169%
Visits / hour	0.45	1.1	0.43	3.1	
Islandora database size	6,050	6,024	6,050	6,024	0%
Items added to Islandora	0	0	15	202	
Visits to Islandora	1,418	1,937	20,372	25,016	-19%
Donations	6	7	200	805	
CIRCULATION	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
TOTAL CIRCULATION	30,208	17,413	274,330	180,576	52%
eMedia Checkouts	2,641	2,098	25,226	18,699	35%
Percentage of Total Circulation	9%	12%	9%	10%	-11%
TOTAL PHYSICAL CIRCULATION	27,567	15,315	249,104	161,877	54%
Adult Books	4,253	2,631	39,201	25,238	55%
Percentage of Total Circulation	15%	17%	16%	16%	0%
Children's Books/A-V	20,559	11,655	191,111	126,606	51%
Percentage of Total Circulation	75%	76%	77%	78%	-1%
Non-English	1,316	603	11,354	6,344	79%
Percentage of Total Circulation	5%	4%	5%	4%	1%
Non-Book (AV and library of things)	1,439	426	7,438	3,689	102%
Percentage of Total Circulation	5%	3%	3%	2%	1%
Laptop Checkouts	31	28	214	337	-36%
Hotspot Checkouts	3	n/a	65	n/a	n/a
HOLDS FILLED	470	573	5,783	5,020	15%
TOTAL DATABASE USAGE					
Library Sponsored Databases	27,156	n/a	479,143	n/a	n/a
State Sponsored Databases	321	n/a	3,093	n/a	n/a
Homework Help	436	609	13,267	14,102	-6%

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PROGRAM TOTAL BY TYPE	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
GRAND TOTAL	103	100	988	748	32%
In-person Programming	94	73	907	478	90%
<i>Live, In-person outreach program</i>	12	8	120	97	24%
adult(ages 19+)	4	n/a	52	n/a	
ages 0-5	0	n/a	6	n/a	
ages 6-11	8	n/a	39	n/a	
all ages	0	8	17	97	
teen(ages 12-18)	0	n/a	6	n/a	
<i>Live, In-person onsite program</i>	82	65	787	381	107%
adult(ages 19+)	29	35	328	145	
ages 0-5	16	4	124	47	
ages 6-11	17	16	145	73	
all ages	0	5	2	50	
teen(ages 12-18)	20	5	188	66	
Virtual Programming	0	22	3	236	-99%
Recorded program content	0	4	2	112	
all ages	0	18	2	124	
Asynchronous Programming	9	5	75	34	
Self-directed activity	9	5	76	34	
adult(ages 19+)	3	n/a	27	n/a	
ages 0-5	2	n/a	20	n/a	
ages 6-11	4	n/a	22	n/a	
all ages	0	n/a	7	n/a	
ATTENDANCE TOTAL BY TYPE	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
GRAND TOTAL	4,654	2,936	36,016	22,847	58%
In-person Programming	2,676	650	19,634	11,651	69%
<i>Live, In-person outreach program</i>	591	68	3,771	4,039	-7%
adult(ages 19+)	205	n/a	2,173	n/a	
ages 0-5	0	n/a	123	n/a	
ages 6-11	386	68	1,130	n/a	
all ages	0	0	460	4,039	
teen(ages 12-18)	0	n/a	212	n/a	
<i>Live, In-person onsite program</i>	2,085	582	15,696	7,612	106%
adult(ages 19+)	477	292	4,186	1,927	
ages 0-5	892	29	7,064	2,193	
ages 6-11	432	237	3,088	1,662	
all ages	0	11	95	1,409	
teen(ages 12-18)	284	13	1,394	421	
Virtual Programming	0	149	771	3,906	-80%
Recorded program content	0	135	771	3,150	
all ages	0	14	0	756	
Asynchronous Programming	1,978	2,137	15,636	7,290	114%
Self-directed activity	1,978	2,137	13,451	7,290	
adult(ages 19+)	98	n/a	519	n/a	
ages 0-5	694	n/a	6,525	n/a	
ages 6-11	1,186	n/a	5,598	n/a	
all ages	0	n/a	2,695	n/a	
SOCIAL MEDIA & WEBSITES	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
Youtube subscribers	397	365	397	365	9%
Facebook Followers	6,168	5,469	6,168	5,469	13%
Instagram Followers	1,957	1,465	1,957	1,465	34%
Twitter Followers	796	804	796	804	-1%
Facebook Engagements	917	449	7,921	4,646	70%
Instagram Engagements	699	302	6,017	2,440	147%
Twitter Engagements	17	64	289	523	-45%
Facebook Impressions	25,144	18,165	235,970	170,686	38%
Instagram Impressions	30,529	15,301	209,272	97,315	115%
Twitter Impressions	1,404	3,556	15,331	34,699	-56%
Youtube Recorded Content	58	0	58	57	2%
Youtube views	1,884	3,889	15,814	31,266	-49%
Visits to library webpage	15,643	14,053	147,169	122,169	20%
Visits to HR Webpages	883	1,264	11,540	11,859	-3%
Visits to catalog	4,296	3,096	43,007	29,831	44%

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COLLECTION SIZE	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
Items of Printed materials in collection	89,252	93,174	89,252	93,174	-4%
Children's items held	49,185	49,291	49,185	49,291	
Young Adult items held	4,233	4,412	4,233	4,412	
Adult audio items held	935	2,783	935	2,783	
Children's audio items held	728	866	728	866	
Adult DVD items held	3,237	3,728	3,237	3,728	
Children's DVD items held	1,087	1,095	1,087	1,095	
Items in Library of Things (Laptops, Games)	71	195	71	195	
Items of digital material in collection	127,866	111,507	127,866	111,507	15%
eBooks held	80,993	81,595	80,993	81,595	
eAudio held	679	847	679	847	
Streaming Media	39,184	25,461	39,184	25,461	
eMagazine	7,010	3,604	7,010	3,604	
Items in Database	216,879	210,975	216,879	210,975	3%
Items Missing, Discarded, etc.	3,054	1,239	3,054	1,239	
Adjusted Collection Size	213,825	209,736	213,825	209,736	2%
Adult	137	97	2,021	1,044	
Children	446	355	2,591	1,710	
Teen	43	48	482	258	
TITLES ADDED	626	500	5,094	3,012	69%
REVENUE	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
TOTAL REVENUE	\$28,910.69	\$25,612.40	\$283,609.53	\$223,559.59	27%
Community Rooms	\$1,875.00	\$0.00	\$20,254.25	\$1.00	2025325%
Passport Service					
Applications	540	509	5,153	4,469	15%
Income	\$18,900.00	\$17,815.00	\$180,355.00	\$156,450.00	15%
Photos	497	468	4,782	3,745	28%
Photo Income	\$5,964.00	\$5,616.00	\$57,384.00	\$44,940.00	28%
Notary	\$15.00	\$150.00	\$675.00	\$600.00	13%
Proctoring	\$50.00	\$0.00	\$550.00	\$500.00	10%
Photo Reproductions	\$22.50	\$0.00	\$22.50	\$195.00	-88%
Fines Collected	\$3.00	\$18.40	\$207.04	\$1,759.84	-88%
Reimbursed Fees	\$333.85	\$161.85	\$4,446.66	\$4,236.30	5%
Fax Machine	\$0.00	\$8.00	\$16.00	\$242.00	-93%
Copy Machine	\$1,387.34	\$548.15	\$13,502.98	\$6,840.45	97%
RTA Bus Passes	\$360.00	\$1,195.00	\$6,071.10	\$7,495.00	-19%
Gallery Booking Fee	\$0.00	\$100.00	\$125.00	\$300.00	-58%
DONATIONS	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
TOTAL DONATIONS	\$101,078.50	\$17,517.99	\$410,468.33	\$112,179.15	266%
Money Donations Received	\$303.50	\$17.99	\$30,265.33	\$21,091.15	43%
Grants Received	\$100,000.00	\$17,000.00	\$372,228.00	\$81,813.00	0%
In-Kind Donations (Value of books)	\$775.00	\$500.00	\$7,975.00	\$9,275.00	-14%
TOTAL Free books & AV Added	31	20	473	371	27%
VOLUNTEERS	Apr-23	Apr-22	FYD 2022-23	FYD 2021-22	% Change
TOTAL LIBRARY VOLUNTEERS	129	112	129	112	15%
Library	94	77	94	77	
Friends of CPL	35	35	35	35	
TOTAL VOLUNTEER HOURS WORKED	1,036	856	10,121	6,949.9	46%
Library	540	326	4,637	2,425	
Friends of CPL	495	530	5,484	4,524.9	