## ROVE Corona - Operations Overview:

The Rove full-service charging facility is designed to provide drivers of electric vehicles (EVs) an experience that will make EV charging enjoyable. The Rove facility will comprise of 40 EV charging spots using the newest cutting-edge technology with the fastest charging speeds available on the market, allowing drivers to charge a vehicle in 15-45 minutes while providing a healthy and organic marketplace, a carwash, and detail services.

# Charging:

The Rove Corona facility will be able to accommodate all EVs on the market, allowing 100% of EVs the ability to charge at Rove. The precise speed of charging depends on various factors including manufacture and vehicle-specific design and engineering, though most cars that come to Rove can be charged in 30 minutes, on average, allowing time to visit our market. Charging times for Delivery vans ranges from 30-60 minutes. The charging will be supported by large scale battery storage to supplement the electrical grid and avoid voltage sags and spikes. This will also allow Rove to remain operational during short term electrical outages, continuing to service its customers. Optional valet for charging and carwash is available with self-service options for all customers. The valet and carwash feature can be initiated through Rove's mobile app where service selections and payments can be made, but this is not a requirement to use the charging services at Rove.

#### Market:

The Rove Market is designed to provide fresh convenience options and grab-and-go food and beverage options. There will be a few tables in the lobby area for our customers to have a seat and enjoy a bite, while their car is charging. The food will be delivered from a central kitchen and we will only perform minimal preparation or heating of items before sale. There will not be a full kitchen onsite. The market will be open from 6:00am until 9:00pm. We expect that most market customers will also be charging customers. There will be a lobby area adjacent to the market that will be open 24 hours and provide restrooms and vending machines with items from our market. There will be overnight security onsite to ensure customer safety.

#### Carwash & Detail:

Rove customers will have the ability to valet-charge their vehicle and purchase optional services such as carwash, interior vacuum, tire fill, washer fluid fill and glass cleaning. The carwash and add-on features will be purchased through the Rove mobile app with the services performed by the Rove valet. If a customer wants a self-serve carwash they can purchase this through the mobile app. The car wash is intended only for EV charging customers and will be open from 8:00 am -8:00 pm. The Rove staff will manage the car wash to insure there will be no "cueing" issues.

### Staffing:

The Rove station plans to initially have 2 people staffing the market during open hours, and 1-3 people at the valet/carwash. As popularity for the Rove station increase, employee count would ramp accordingly. There will be security onsite from 9:00pm until 6am.

