

STATISTICAL INFORMATION March 2018

	Mar-18	Mar-17	FYD 2017-18	FYD 2016-17	% Change
LIBRARY ACTIVITY					
PATRON VISITS	32,381	30,248	278,895	269,165	4%
Average Visits Per Hour	142.6	129.8	146.9	139.2	6%
Service Hours	227	233	1,898	1,933	-2%
DAYS OPEN	27	27	223	223	0%
BORROWERS REGISTERED	623	690	5,479	5,455	0%
Resident	467	493	4,453	3,746	19%
Nonresident	156	197	1,026	1,709	-40%
% Resident	75%	71%	81%	69%	18%
TOTAL REGISTERED BORROWERS	122,071	128,404	122,071	n/a	
Patrons 18 and over	47,004	88,250	47,004	n/a	
Patrons under 18	75,067	40,154	75,067	n/a	
PHONE CALLS (Admin, Circ, Adult Ref, Passports)	2,319	3,675	19,369	20,212	-4%
TOTAL REFERENCE QUESTIONS	3,100	2,744	16,610	25,397	-35%
ADULT Questions	1,154	1,107	6,275	10,463	-40%
CHILDREN'S Questions	1,655	1,298	8,292	10,673	-22%
YOUNG ADULT Questions	200	258	1,548	3,436	-55%
At HERITAGE ROOM Desk	91	81	495	825	-40%
Technology Questions	1,032	512	7,123	3,251	119%
Directional Questions	390	2,598	927	26,281	-96%
CIRCULATION					
TOTAL CIRCULATION	32,868	32,236	289,340	272,334	6%
CloudLibrary/Enki/Zinio Ebook Checkouts	1,900	1,360	13,213	9,815	35%
Laptop Checkouts	20	87	552	949	-42%
TOTAL PHYSICAL CIRCULATION*	28,096	30,789	243,583	261,570	-7%
Adult Books	4,752	5,290	45,205	49,227	-8%
Percentage of Total Circulation	17%	17%	19%	19%	0%
Children's Books/A-V	20,404	21,146	171,934	174,140	-1%
Percentage of Total Circulation	73%	69%	71%	67%	4%
Non-English	1,091	965	8,355	8,669	-4%
Percentage of Total Circulation	4%	3%	3%	3%	0%
Non-Book (AV and library of things)	1,849	3,388	18,089	29,534	-39%
Percentage of Total Circulation	7%	11%	7%	11%	-4%
Self Checkout	13,567	9,715	92,240	69,107	33%
Percent Circulation	48%	32%	38%	26%	11%
PUBLIC COMPUTER USAGE					
Public Computer Usage	3,983	4,717	33,905	40,168	-16%
Wi-Fi Usage	3,573	3,942	32,483	33,581	-3%
Visits to library webpage	25,414	18,670	216,209	166,794	30%
Visits to catalog	5,374	n/a	35,895	n/a	n/a
LIBRARY PROGRAMS & TOURS					
Pre-School	12	n/a	89	n/a	
School Age	31	n/a	197	n/a	
Young Adult	20	n/a	153	n/a	
Adult	16	n/a	146	n/a	
Community	10	n/a	63	n/a	
Outreach	12	n/a	88	n/a	
TOTAL NUMBER OF PROGRAMS	101	115	736	556	32%
Pre-School (0-5 yrs old)	1560	n/a	7585	n/a	
School Age	201	n/a	1298	n/a	
Young Adult	251	n/a	2484	n/a	
Adult	449	n/a	4428	n/a	
Community	897	n/a	8201	n/a	
Outreach	704	n/a	1922	n/a	
TOTAL ATTENDEES	4,062	3,713	25,918	19,860	31%

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COLLECTION SIZE*	Mar-18	Mar-17	FYD 2017-18	FYD 2016-17	% Change
Items of Printed materials in collection	96,275	n/a	96,275	n/a	
Children's items held	45,924	n/a	45,924	n/a	
Young Adult items held	4,415	n/a	4,415	n/a	
Adult audio items held	3,010	n/a	3,010	n/a	
Children's audio items held	759	n/a	759	n/a	
Adult DVD items held	3,836	n/a	3,836	n/a	
Children's DVD items held	1,151	n/a	1,151	n/a	
Items in Library of Things (Laptops, Games)	169	n/a	169	n/a	
Items of digital material in collection	62,470	0	62,470	0	
eBooks held	61,946	n/a	61,946	n/a	
eAudio held	524	n/a	524	n/a	
Items in Database	169,925	167,564	169,925	167,564	1%
Items Missing, Discarded, etc.	1,272	7,032	1,272	7,032	-82%
Adjusted Collection Size **	168,653	160,532	168,653	160,532	5%
Books Added	566	n/a	4,876	n/a	
Childrens	243	n/a	2915	n/a	
Young Adult	0	n/a	103	n/a	
Withdrawn	-1,229	-1,997	-16,221	-10,507	54%
TITLES ADDED	631	763	4,943	5,467	-10%
HERITAGE ROOM	Mar-18	Mar-17	FYD 2017-18	FYD 2016-17	% Change
Heritage Room visits	115	84	679	575	18%
Visits / hour	2.6	n/a	1.7	n/a	
Islandora database size	5,792	n/a	5,792	n/a	
Donations	14	357	496	1,791	-72%
Items added to Islandora	14	n/a	100	n/a	
Visits to Islandora	1,820	n/a	13,691	n/a	
Visits to HR Webpages	519	n/a	2,717	n/a	
REVENUE	Mar-18	Mar-17	FYD 2017-18	FYD 2016-17	% Change
TOTAL REVENUE	\$45,161.46	\$ 55,778.74	\$311,409.69	\$300,808.48	4%
Community Rooms	\$2,043	\$1,670	\$19,953	\$18,356	9%
Number of Community Rooms Events	23	20	145	154	-6%
Passport Services	1,066	1,350	6,789	6,642	2%
Applications					
Income	\$26,650.00	\$34,275.00	\$167,825.00	\$167,700.00	0%
Photos	664	960	4,915	5,201	-5%
Photo Income	\$7,968.00	\$11,520.00	\$58,980.00	\$61,272.00	-4%
Notary	\$80.00	\$40.00	\$990.00	\$740.00	34%
Proctoring	\$100.00	\$250.00	\$1,750.00	\$1,450.00	21%
Photo Reproductions	\$30.00	\$15.00	\$255.00	\$1,450.00	
Fines Collected	\$3,532.32	\$3,439.09	\$27,088.04	\$18,447.14	47%
Reimbursed Fees	\$378.39	\$162.00	\$4,013.88	\$1,398.00	187%
Fax Machine	\$227.00	\$234.00	\$1,615.00	\$1,915.00	-16%
Copy Machine	\$2,575.25	\$3,093.65	\$19,132.05	\$19,714.84	-3%
RTA Bus Passes	\$1,578.00	\$1,060.00	\$11,415.00	\$8,346.00	37%
Out of State Card	\$0.00	\$20.00	\$0.00	\$20.00	-100%
DONATIONS	Mar-18	Mar-17	FYD 2017-18	FYD 2016-17	% Change
TOTAL DONATIONS	\$16,096.82	\$7,530.20	\$112,440.51	\$51,807.10	117%
MONEY DONATIONS RECEIVED	\$1,989.82	\$390.20	\$12,120.82	\$15,987.10	-24%
Grants Received	\$11,647.00	n/a	\$51,559.69	n/a	
In-Kind Donations (Value of books)	\$2,460.00	\$7,140.00	\$20,760.00	\$35,820.00	-42%
TOTAL Free books & AV Added	123	357	1,038	1,791	-42%
VOLUNTEERS	Mar-18	Mar-17	FYD 2017-18	FYD 2016-17	% Change
TOTAL LIBRARY VOLUNTEERS	99	129	1,044	1,088	-4%
LIBRARY	48	80	601	601	0%
FRIENDS OF CPL	51	49	443	472	-6%
TOTAL VOLUNTEER HOURS WORKED	1,215.5	1,371.7	11,472.6	11,266.2	2%
LIBRARY	327.5	552.7	3,837.1	4,220.2	-9%
FRIENDS OF CPL	888.0	819.0	7,635.5	6,997.0	9%