

# STATISTICAL INFORMATION October 2018

<b>LIBRARY ACTIVITY</b>	<b>Oct-18</b>	<b>Oct-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>PATRON VISITS</b>	<b>33,685</b>	<b>32,462</b>	<b>129,502</b>	<b>133,751</b>	<b>-3%</b>
Average Visits Per Hour	139.8	141.1	144.7	149.4	-3%
Service Hours	241	230	895	895	0%
<b>DAYS OPEN</b>	<b>27</b>	<b>26</b>	<b>103</b>	<b>103</b>	<b>0%</b>
<b>BORROWERS REGISTERED</b>	<b>660</b>	<b>625</b>	<b>2,745</b>	<b>2,865</b>	<b>-4%</b>
Resident	313	521	1,417	2,410	-41%
Nonresident	347	104	1,215	455	167%
% Resident	47%	83%	54%	84%	-36%
Smart Passes Issued	319	n/a	n/a	n/a	
<b>TOTAL REGISTERED BORROWERS</b>	<b>133,128</b>	<b>132,953</b>	<b>133,128</b>	<b>132,953</b>	<b>0%</b>
Patrons 18 and over	50,173	91,501	50,173	91,501	
Patrons under 18	82,955	41,452	82,955	41,452	
<b>PHONE CALLS</b> (Admin, Circ, Adult Ref, Passports)	<b>1,919</b>	<b>2,007</b>	<b>8,432</b>	<b>8,776</b>	<b>-4%</b>
<b>TOTAL REFERENCE QUESTIONS</b>	<b>2,279</b>	<b>2,523</b>	<b>10,124</b>	<b>9,421</b>	<b>7%</b>
ADULT Questions	702	788	2,828	3,499	-19%
CHILDREN'S Questions	1,396	1,438	5,167	4,701	10%
YOUNG ADULT Questions	165	210	898	904	-1%
At HERITAGE ROOM Desk	16	87	209	317	-34%
Technology Questions	844	1,102	3,927	3,906	1%
Directional Questions	62	78	395	495	-20%
<b>CIRCULATION</b>	<b>Oct-18</b>	<b>Oct-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL CIRCULATION</b>	<b>31,505</b>	<b>33,165</b>	<b>125,556</b>	<b>141,250</b>	<b>-11%</b>
CloudLibrary/Enki/Zinio Ebook Checkouts	2,019	1,842	8,083	5,972	35%
Laptop Checkouts	38	69	198	315	-37%
<b>TOTAL PHYSICAL CIRCULATION*</b>	<b>29,448</b>	<b>29,977</b>	<b>117,275</b>	<b>118,516</b>	<b>-1%</b>
Adult Books	5,028	5,285	20,638	22,419	-8%
Percentage of Total Circulation	17%	18%	18%	19%	-1%
Children's Books/A-V	21,294	21,309	84,475	83,617	1%
Percentage of Total Circulation	72%	71%	72%	71%	1%
Non-English	1,414	1,147	4,948	3,782	31%
Percentage of Total Circulation	5%	4%	4%	3%	1%
Non-Book (AV and library of things)	1,712	2,236	7,214	8,698	-17%
Percentage of Total Circulation	6%	7%	6%	7%	-1%
Self Checkout	9,891	10,983	48,687	34,749	40%
Percent Circulation	34%	37%	42%	29%	12%
<b>PUBLIC COMPUTER USAGE</b>	<b>Oct-18</b>	<b>Oct-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
Public Computer Usage	3,547	4,025	12,837	16,138	-20%
Wi-Fi Usage	3,684	3,954	14,285	15,515	-8%
Visits to library webpage	23,083	22,754	100,737	106,425	-5%
Visits to catalog	4,383	4,762	19,655	13,786	43%
<b>LIBRARY PROGRAMS &amp; TOURS</b>	<b>Oct-18</b>	<b>Oct-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
Pre-School	9	9	58	43	
School Age	21	25	90	80	
Young Adult	20	17	62	52	
Adult	18	16	73	63	
Community	7	7	27	31	
Outreach	12	13	57	42	
<b>TOTAL NUMBER OF PROGRAMS</b>	<b>87</b>	<b>87</b>	<b>367</b>	<b>311</b>	<b>18%</b>
Pre-School (0-5 yrs old)	1,414	890	7960	3514	
School Age	189	88	2716	652	
Young Adult	283	379	876	1067	
Adult	758	666	2666	1973	
Community	686	560	3525	4674	
Outreach	140	32	2350	691	
<b>TOTAL ATTENDEES</b>	<b>3,470</b>	<b>2,615</b>	<b>20,093</b>	<b>12,571</b>	<b>60%</b>

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<b>COLLECTION SIZE*</b>	<b>Oct-18</b>	<b>Oct-17</b>		<b>FYD 2017-18</b>	<b>% Change</b>
Items of Printed materials in collection	98,950	104,723	<b>98,950</b>	104,723	
Children's items held	47,100	48,188	47,100	48,188	
Young Adult items held	4,832	4,542	4,832	4,542	
Adult audio items held	2,980	3,067	2,980	3,067	
Children's audio items held	759	776	759	776	
Adult DVD items held	3,895	3,863	3,895	3,863	
Children's DVD items held	1,166	1,200	1,166	1,200	
Items in Library of Things (Laptops, Games)	184	186	184	186	
Items of digital material in collection	62,202	52,882	62,202	52,882	18%
eBooks held	61,648	51,423	61,648	51,423	
eAudio held	554	1,459	554	1,459	
Items in Database	171,773	169,469	171,773	169,469	1%
Items Missing, Discarded, etc.	2,242	7,512	2,242	7,512	
<b>Adjusted Collection Size **</b>	<b>169,530</b>	<b>161,957</b>	<b>169,530</b>	<b>161,957</b>	<b>5%</b>
Books Added	681	990	2,337	1,952	
Childrens	457	640	1,105	1,099	
Young Adult	39	0	73	102	
TITLES ADDED	1,177	1,630	3,515	3,153	11%
Withdrawn	-1,125	-1,070	<b>-2,205</b>	-2,250	-2%
<b>HERITAGE ROOM</b>	<b>Oct-18</b>	<b>Oct-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
Heritage Room visits	<b>16</b>	<b>99</b>	<b>218</b>	<b>339</b>	<b>-36%</b>
Visits / hour	<b>0.3</b>	<b>1.9</b>	<b>1.1</b>	<b>1.8</b>	
Islandora database size	5,815	5,740	5,815	5,740	
Donations	5	11	196	220	-11%
Items added to Islandora	0	10	10	50	
Visits to Islandora	1427	1139	4803	5518	
Visits to HR Webpages	2085	349	9639	840	<b>1048%</b>
<b>REVENUE</b>	<b>Oct-18</b>	<b>Oct-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL REVENUE</b>	<b>\$41,979.75</b>	<b>\$32,406.86</b>	<b>\$161,728.19</b>	<b>\$142,306.34</b>	<b>14%</b>
Community Rooms	\$936.16	\$2,998.75	\$6,214.16	\$9,226.25	-33%
Number of Community Rooms Events	7	20	38	60	-37%
Passport Services	481	727	2,409	3,126	-23%
Applica					
Income	\$16,835.00	\$16,075.00	\$84,315.00	\$76,050.00	11%
Photos	396	526	1,952	2,330	-16%
Photo Income	\$4,752.00	\$6,312.00	\$23,460.00	\$27,960.00	-16%
Circle City Passport Services	241	n/a	\$587.00	n/a	
Applicator					
Income	\$8,435.00	n/a	\$20,545.00	n/a	
Photos	164	n/a	\$400.00	n/a	
Photo Income	\$1,968.00	n/a	\$4,800.00	n/a	
Notary	\$30.00	\$180.00	\$410.00	\$580.00	-29%
Proctoring	\$200.00	\$200.00	\$850.00	\$1,000.00	-15%
Photo Reproductions	\$37.50	\$37.50	\$307.50	\$142.50	
Fines Collected	\$3,945.19	\$2,589.86	\$14,647.63	\$12,558.54	17%
Reimbursed Fees	\$311.40	\$151.00	\$2,025.20	\$703.00	188%
Fax Machine	\$182.00	\$83.00	\$717.75	\$702.00	2%
Copy Machine	\$2,314.50	\$2,193.75	\$8,410.75	\$8,844.05	-5%
RTA Bus Passes	\$2,033.00	\$1,586.00	\$7,073.00	\$4,888.00	45%
Ouf of State Card	\$0.00	\$0.00	\$0.00	\$0.00	0%
<b>DONATIONS</b>	<b>Oct-18</b>	<b>Oct-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL DONATIONS</b>	<b>\$14,725.40</b>	<b>\$2,897.02</b>	<b>\$94,970.58</b>	<b>\$69,564.33</b>	<b>37%</b>
MONEY DONATIONS RECEIVED	\$3,007.67	\$1,697.02	\$19,702.85	\$5,342.64	269%
Grants Received	\$9,942.73	\$0.00	\$68,942.73	\$27,141.69	
In-Kind Donations (Value of books)	\$1,775.00	\$1,200.00	\$5,875.00	\$9,080.00	-35%
TOTAL Free books & AV Added	<b>71</b>	<b>60</b>	<b>248</b>	<b>454</b>	<b>-45%</b>
<b>VOLUNTEERS</b>	<b>Oct-18</b>	<b>Oct-17</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL LIBRARY VOLUNTEERS</b>	<b>535</b>	<b>125</b>	<b>533</b>	<b>507</b>	<b>5%</b>
LIBRARY	284	75	284	309	-8%
FRIENDS OF CPL	201	50	199	198	1%
<b>TOTAL VOLUNTEER HOURS WORKED</b>	<b>5,807.0</b>	<b>1,398.8</b>	<b>5,570.0</b>	<b>5,637.4</b>	<b>-1%</b>
LIBRARY	2,163.0	530.8	2,163.0	2,290.9	-6%
FRIENDS OF CPL	3,873.0	868.0	3,636.0	3,346.5	9%