

STATISTICAL INFORMATION November 2018

LIBRARY ACTIVITY	Nov-18	Nov-17	FYD 2018-19	FYD 2017-18	% Change
PATRON VISITS	26,604	27,708	156,106	161,459	-3%
Average Visits Per Hour	137.8	135.2	143.5	149.6	-4%
Service Hours	193	205	1,088	1,079	1%
DAYS OPEN	23	23	126	126	0%
BORROWERS REGISTERED	443	514	3,188	3,379	-6%
Resident	234	411	1,651	2,821	-41%
Nonresident	209	103	1,424	558	155%
% Resident	53%	80%	54%	83%	-36%
Smart Passes Issued	291			n/a	
TOTAL REGISTERED BORROWERS	133,801	133,461	133,801	133,461	0%
Patrons 18 and over	50,497	91,891	50,497	91,891	
Patrons under 18	83,304	41,570	83,304	41,570	
PHONE CALLS (Admin, Circ, Adult Ref, Passports)	1,310	1,838	9,742	10,614	-8%
TOTAL REFERENCE QUESTIONS	2,772	1,707	12,896	11,128	16%
ADULT Questions	572	538	3,400	4,037	-16%
CHILDREN'S Questions	1,046	920	6,213	5,621	11%
YOUNG ADULT Questions	159	172	1,057	1,076	-2%
At HERITAGE ROOM Desk	46	77	255	394	-35%
Technology Questions	896	703	4,823	4,853	-1%
Directional Questions	53	87	448	582	-23%
CIRCULATION	Nov-18	Nov-17	FYD 2018-19	FYD 2017-18	% Change
TOTAL CIRCULATION	28,384	31,870	153,940	173,120	-11%
CloudLibrary/Enki/Zinio Ebook Checkouts	1,969	2,032	10,052	8,004	26%
Laptop Checkouts	30	72	228	387	-41%
TOTAL PHYSICAL CIRCULATION*	24,060	26,881	141,335	145,397	-3%
Adult Books	4,294	4,917	24,932	27,336	-9%
Percentage of Total Circulation	18%	18%	18%	19%	-1%
Children's Books/A-V	17,354	19,115	101,829	102,732	-1%
Percentage of Total Circulation	72%	71%	72%	71%	1%
Non-English	969	958	5,917	4,740	25%
Percentage of Total Circulation	4%	4%	4%	3%	1%
Non-Book (AV and library of things)	1,443	1,891	8,657	10,589	-18%
Percentage of Total Circulation	6%	7%	6%	7%	-1%
Self Checkout	7,762	12,255	56,449	47,004	20%
Percent Circulation	32%	46%	40%	32%	8%
PUBLIC COMPUTER USAGE	Nov-18	Nov-17	FYD 2018-19	FYD 2017-18	% Change
Public Computer Usage	2,616	3,465	15,453	19,603	-21%
Wi-Fi Usage	3,263	3,499	17,548	19,014	-8%
Visits to library webpage	19,581	19,588	120,318	126,013	-5%
Visits to catalog	4,489	4,273	24,144	18,059	34%
LIBRARY PROGRAMS & TOURS	Nov-18	Nov-17	FYD 2018-19	FYD 2017-18	% Change
Pre-School	11	8	69	51	
School Age	19	22	109	102	
Young Adult	19	24	81	76	
Adult	22	16	95	79	
Community	11	7	38	38	
Outreach	11	11	68	53	
TOTAL NUMBER OF PROGRAMS	93	88	460	399	15%
Pre-School (0-5 yrs old)	1,064	537	9024	4051	
School Age	252	127	2968	779	
Young Adult	230	340	1106	1407	
Adult	768	793	3434	2766	
Community	774	717	4299	5391	
Outreach	137	7	2487	698	
TOTAL ATTENDEES	3,225	2,521	23,318	15,092	55%

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COLLECTION SIZE*	Nov-18	Nov-17	FYD 2018-19	FYD 2017-18	% Change
Items of Printed materials in collection	99,120	104,223	99,120	104,223	
Children's items held	47,563	47,473	47,563	47,473	
Young Adult items held	4,867	4,585	4,867	4,585	
Adult audio items held	2,975	3,057	2,975	3,057	
Children's audio items held	857	773	857	773	
Adult DVD items held	3,895	3,857	3,895	3,857	
Children's DVD items held	1,154	1,182	1,154	1,182	
Items in Library of Things (Laptops, Games)	182	185	182	185	
Items of digital material in collection	62,220	52,882	62,220	52,882	18%
eBooks held	61,646	51,423	61,646	51,423	
eAudio held	561	1,459	561	1,459	
Items in Database	171,842	169,443	171,842	169,443	1%
Items Missing, Discarded, etc.	2,448	7,802	2,448	7,802	
Adjusted Collection Size **	169,394	161,641	169,394	161,641	5%
Books Added	805	651	3,142	2,603	
Childrens	600	420	1,705	1519	
Young Adult	45	0	118	102	
TITLES ADDED	1,450	1,071	4,965	2,669	86%
Withdrawn	-1,142	-836	-3,347	-3,086	8%
HERITAGE ROOM	Nov-18	Nov-17	FYD 2018-19	FYD 2017-18	% Change
Heritage Room visits	57	77	275	448	-39%
Visits / hour	1.4	1.8	1.2	1.9	
Islandora database size	5,819	5,760	5,819	5,760	
Donations	164	7	360	227	59%
Items added to Islandora	4	20	14	70	
Visits to Islandora	1946	2363	6749	7881	
Visits to HR Webpages	1626	393	11265	1233	814%
REVENUE	Nov-18	Nov-17	FYD 2018-19	FYD 2017-18	% Change
TOTAL REVENUE	\$37,278.50	\$26,336.43	\$199,006.69	\$171,526.52	16%
Community Rooms	\$2,405.00	\$115	\$8,619.16	\$12,225	-29%
Number of Community Rooms Events	12	20	50	80	-38%
Passport Services					
Applications	409	602	2,818	3,728	-24%
Income	\$14,315.00	\$15,050.00	\$98,630.00	\$91,100.00	8%
Photos	356	423	2,308	2,753	-16%
Photo Income	\$4,272.00	\$5,076.00	\$27,732.00	\$33,036.00	-16%
Circle City Passport Services					
Applications	219	n/a	806	n/a	
Income	\$7,665.00	\$0.00	\$28,210.00	\$0.00	
Photos	141	n/a	541	n/a	
Photo Income	\$1,692.00	\$0.00	\$6,492.00	\$0.00	
Notary	\$40.00	\$80.00	\$450.00	\$660.00	-32%
Proctoring	\$0.00	\$150.00	\$850.00	\$1,150.00	-26%
Photo Reproductions	\$0.00	\$30.00	\$307.50	\$172.50	
Fines Collected	\$3,178.60	\$2,749.18	\$17,826.23	\$15,307.72	16%
Reimbursed Fees	\$382.90	\$163.00	\$2,408.10	\$866.00	178%
Fax Machine	\$101.00	\$122.00	\$818.75	\$824.00	-1%
Copy Machine	\$1,671.00	\$1,819.25	\$10,081.75	\$10,663.30	-5%
RTA Bus Passes	\$1,556.00	\$982.00	\$8,629.00	\$5,870.00	47%
Ouf of State Card	\$0.00	\$0.00	\$0.00	\$0.00	0%
DONATIONS	Nov-18	Nov-17	FYD 2018-19	FYD 2017-18	% Change
TOTAL DONATIONS	\$7,973.86	\$2,783.21	\$102,944.44	\$72,347.54	42%
MONEY DONATIONS RECEIVED	\$5,453.86	\$1,183.21	\$25,156.71	\$6,525.85	285%
Grants Received	\$0.00	\$0.00	\$68,942.73	\$27,141.69	154%
In-Kind Donations (Value of books)	\$2,520.00	\$1,600.00	\$8,395.00	\$10,680.00	-21%
TOTAL Free books & AV Added	126	80	374	534	-30%
VOLUNTEERS	Nov-18	Nov-17	FYD 2018-19	FYD 2017-18	% Change
TOTAL LIBRARY VOLUNTEERS	159	116	694	623	11%
LIBRARY	110	67	394	376	5%
FRIENDS OF CPL	53	49	254	247	3%
TOTAL VOLUNTEER HOURS WORKED	1,811.0	1,200.8	7,618.0	6,838.3	11%
LIBRARY	964.0	353.8	3,127.0	2,644.8	18%
FRIENDS OF CPL	853.0	847.0	4,726.0	4,193.5	13%