PATRON VISITS	STATISTIC	CAL INFORM	ATION Dec	ember 2018		
PATRON VISITS	LIBRARY ACTIVITY	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
Average Visits Per Hour			22,541	173,434		-6%
DAYS OPEN 18	Average Visits Per Hour					-3%
Resident Nonresident Nonresi	Service Hours	156	198	1,244	1,277	-3%
Resident	DAYS OPEN	18	24	144	150	-4%
Resident 192 271 1,843 3,092 4 Nomesident 1552 86 1,576 644 1,576 644 1,576 644 1,576 644 1,576 644 1,576 645 1,576 645 1,576 645 1,576 645 1,576 645 1,576 1,577 1,576 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,577 1,	BORROWERS REGISTERED		357	3,419	3.736	-8%
Nonresident						-40%
% Resident 56% 76% 54% 83% -3 Smart Passes Issued 212 0 503 0 TOTAL REGISTERED BORROWERS 134,237 187,753 134,237 187,753 -2 Patrons IS and over 50,722 92,129 50,722 92,129 50,722 92,129 50,722 92,129 42 4 Patrons and over 83,515 956,24 3.515 956,24 -3.515 956,22 -2						145%
CTOTAL CRCULATION						-35%
TOTAL REGISTERED BORROWERS						-35%
Patrons Is and over \$50,722 \$92,129 \$60,722 \$92,129 \$40,725 \$1						000/
Patrons under 18						-29% -45%
PHONE CALLS Admin. Circ. Adult Rat. Passports)						-45% -13%
TOTAL REFERENCE QUESTIONS	Fations under 18	03,313	93,024	00,010	93,024	-13/0
TOTAL REFERENCE QUESTIONS	PHONE CALLS (Admin. Circ. Adult Ref. Passports)	492	1.838	10.234	12.452	-18%
ADULT Questions				•		-5%
CHILDREN'S Questions 286 625 6,499 6,246						-16%
YOUNG ADULT Questions						
RITERITAGE ROOM Desk 46 29 301 423 5.49 5.492						4%
Technology Questions 219 639 5,042 5,492 -1	YOUNG ADULT Questions					-5%
Directional Questions	At HERITAGE ROOM Desk	46	29	301	423	-29%
CIRCULATION Dec-18 Dec-17 FYD 2018-19 FYD 2017-18 % Chant TOTAL CIRCULATION 17,987 23,675 169,602 177,234 - CloudLibrary/Enki/Zinio Ebook Checkouts 1,712 1,900 11,764 9,675 2 Laptop Checkouts 43 56 271 443 -3 TOTAL PHYSICAL CIRCULATION 16,232 21,719 157,567 167,116 - Adult Books 3,078 4,177 28,010 31,513 -1 Percentage of Total Circulation 19% 19% 18% 19% Percentage of Total Circulation 70% 67% 72% 70% Non-English 653 788 6,570 5,528 1 Percentage of Total Circulation 4% 4% 4% 3% Non-Book (AV and library of things) 1,156 2,209 9,813 12,798 -2 Percent Girculation 7% 10% 6% 8% - Self Checkout 4,810 <td>Technology Questions</td> <td>219</td> <td>639</td> <td>5,042</td> <td>5,492</td> <td>-8%</td>	Technology Questions	219	639	5,042	5,492	-8%
TOTAL CIRCULATION	Directional Questions	71	42	519	624	-17%
TOTAL CIRCULATION	CIRCULATION	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
CloudLibrary/Enki/Zinio Ebook Checkouts		17.987	23.675	169,602	177,234	-4%
Laptop Checkouts						22%
TOTAL PHYSICAL CIRCULATION	•	43				-39%
Adult Books 3,078 4,177 28,010 31,513 -1	• •					-6%
Percentage of Total Circulation		·		•		-11%
Children's Books/A-V						
Percentage of Total Circulation Non-English						-1%
Non-English 653 788 6,570 5,528 1 Percentage of Total Circulation 4% 4% 4% 3% Non-Book (AV and library of things) 1,156 2,209 9,813 12,798 -2 Percentage of Total Circulation 7% 10% 6% 8% -						-3%
Percentage of Total Circulation	Percentage of Total Circulation	70%	67%	72%	70%	2%
Non-Book (AV and library of things)	Non-English	653	788	6,570	5,528	19%
Non-Book (AV and library of things)	Percentage of Total Circulation	4%	4%	4%	3%	1%
Percentage of Total Circulation 7% 10% 6% 8% 1-	Non-Book (AV and library of things)	1,156	2,209	9,813	12,798	-23%
Self Checkout 4,810 8,355 61,259 55,359 1 Percent Circulation 30% 38% 39% 33% PUBLIC COMPUTER USAGE Dec-18 Dec-17 FYD 2018-19 FYD 2017-18 % Change Public Computer Usage 2,022 3,465 17,475 23,068 -2 Wi-Fi Usage 1,070 2,979 18,618 21,993 -1 Visits to library webpage 15,201 19,588 135,519 145,601 - Visits to catalog 3,361 4,273 27,505 22,332 2 LIBRARY PROGRAMS & TOURS Dec-18 Dec-17 FYD 2018-19 FYD 2017-18 % Change Pre-School 12 10 81 61 School Age 22 16 131 118 Young Adult 17 19 98 95 Adult 15 13 110 92 Community 8 6 46 44 Outreach	` ' ' '					-1%
Percent Circulation 30% 38% 39% 33% 39% 33% PUBLIC COMPUTER USAGE Dec-18 Dec-17 FYD 2018-19 FYD 2017-18 % Change	•					11%
PUBLIC COMPUTER USAGE Dec-18 Dec-17 FYD 2018-19 FYD 2017-18 % Change 2,022 Public Computer Usage 2,022 3,465 17,475 23,068 -2 Wi-Fi Usage 1,070 2,979 18,618 21,993 -1 Visits to library webpage 15,201 19,588 135,519 145,601 Visits to catalog 3,361 4,273 27,505 22,332 2 LIBRARY PROGRAMS & TOURS Dec-18 Dec-17 FYD 2018-19 FYD 2017-18 % Change 2 Pre-School 12 10 81 61 6 6 School Age 22 16 131 118 6 6 46 44 6 44 6 44 6 44 6 44 6 44 6 44 6 44 6 44 6 44 6 44 6 44 6 44 6 44 6 44 7 7 7						6%
Public Computer Usage 2,022 3,465 17,475 23,068 -2 Wi-Fi Usage 1,070 2,979 18,618 21,993 -1 Visits to library webpage 15,201 19,588 135,519 145,601 Visits to catalog 3,361 4,273 27,505 22,332 2 LIBRARY PROGRAMS & TOURS Dec-18 Dec-17 FYD 2018-19 FYD 2017-18 % Change Pre-School 12 10 81 61 School Age 22 16 131 118 Young Adult 17 19 98 95 Adult 15 13 110 92 Community 8 6 46 44 Outreach 13 1 81 54 TOTAL NUMBER OF PROGRAMS 87 65 547 464 1 Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246						
Wi-Fi Usage						
Visits to library webpage 15,201 19,588 135,519 145,601	, ,			·		-24%
Visits to catalog 3,361 4,273 27,505 22,332 2 LIBRARY PROGRAMS & TOURS Dec-18 Dec-17 FYD 2018-19 FYD 2017-18 % Change (Change) Pre-School 12 10 81 61 School Age 22 16 131 118 Young Adult 17 19 98 95 Adult 15 13 110 92 Community 8 6 46 44 Outreach 13 1 81 54 TOTAL NUMBER OF PROGRAMS 87 65 547 464 1 Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250						-15%
LIBRARY PROGRAMS & TOURS Dec-18 Dec-17 FYD 2018-19 FYD 2017-18 % Change Pre-School Pre-School Age 22 16 131 118 Young Adult 17 19 98 95 Adult 15 13 110 92 Community 8 6 46 44 Outreach 13 1 81 54 TOTAL NUMBER OF PROGRAMS 87 65 547 464 1 Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948						-7%
Pre-School 12 10 81 61 School Age 22 16 131 118 Young Adult 17 19 98 95 Adult 15 13 110 92 Community 8 6 46 44 Outreach 13 1 81 54 TOTAL NUMBER OF PROGRAMS 87 65 547 464 1 Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948				· · · · · · · · · · · · · · · · · · ·		23%
School Age 22 16 131 118 Young Adult 17 19 98 95 Adult 15 13 110 92 Community 8 6 46 44 Outreach 13 1 81 54 TOTAL NUMBER OF PROGRAMS 87 65 547 464 1 Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948	LIBRARY PROGRAMS & TOURS	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
Young Adult 17 19 98 95 Adult 15 13 110 92 Community 8 6 46 44 Outreach 13 1 81 54 TOTAL NUMBER OF PROGRAMS 87 65 547 464 1 Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948	Pre-School	12	10	81	61	
Young Adult 17 19 98 95 Adult 15 13 110 92 Community 8 6 46 44 Outreach 13 1 81 54 TOTAL NUMBER OF PROGRAMS 87 65 547 464 1 Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948	School Age	22	16	131	118	
Adult 15 13 110 92 Community 8 6 46 44 Outreach 13 1 81 54 TOTAL NUMBER OF PROGRAMS 87 65 547 464 1 Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948	_	17	19	98	95	
Community 8 6 46 44 Outreach 13 1 81 54 TOTAL NUMBER OF PROGRAMS 87 65 547 464 1 Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948	-					
Outreach 13 1 81 54 TOTAL NUMBER OF PROGRAMS 87 65 547 464 1 Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948						
TOTAL NUMBER OF PROGRAMS 87 65 547 464 1 Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948	•					
Pre-School (0-5 yrs old) 1,309 408 10333 4459 School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948						18%
School Age 278 56 3246 835 Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948						10%
Young Adult 242 236 1348 1643 Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948						
Adult 560 346 3994 3112 Community 699 557 4998 5948 Outreach 292 250 2779 948						
Community 699 557 4998 5948 Outreach 292 250 2779 948						
Outreach 292 250 2779 948						
TOTAL ATTENDEES 3,380 1,853 26,698 16,945 5						58%

	STATISTIC	AL INFORM	ATION Dec	ember 2018		
COLLECTION SIZE		Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
Items of Printed materials in col	llection	98,883	104,601	98,883	104,601	,, o
Children's items held		47,830	47,776	47,830	47,776	
Young Adult items held		4,966	4,576	4,966	4,576	
Adult audio items held		2,968	3,062	2,968	3,062	
Children's audio items held		850	771	850	771	
Adult DVD items held		3,834	3,863	3,834	3,863	
Children's DVD items held		1,139	1,201	1,139	1,201	
Items in Library of Things (Laptops, Games)		191	185	191	185	
Items of digital material in collection		62,233	52,882	62,233	52,882	18%
eBooks held		61,664	51,423	61,664	51,423	.070
eAudio held		569	1,459	569	1,459	
Items in Database		171,510	169,458	171,510	169,458	1%
Items Missing, Discarded, etc.		2,673	7,973	2,673	7,973	170
Adjusted Collection Size		168,837	161,485	168,837	161,485	5%
Adult		502	807	3,644	3,410	0,0
Children		385	634	2,090	2,153	
Teen		32	004	150	102	
TITLES ADDED		919	1,441	5,884	5,665	4%
Withdrawn		-1,030	-1,292	-4,377	-4,378	0%
1 1 1		· · · · · · · · · · · · · · · · · · ·				
HERITAGE ROOM		Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
Heritage Room visits		57	31	332	479	-31%
Visits / hour		1.7	0.7	4.1	1.7	
Islandora database size		5,819	5,769	5,819	34,418	
Donations		749	232	1,109	459	142%
Items added to Islandora		0	9	14	79	
Visits to Islandora		1510	1297	8259	9178	
Visits to HR Webpages		889	285	12154	1518	701%
REVENUE		Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
TOTAL REVENUE		\$27,109.33	\$25,568.14	\$238,163.82	\$197,442.66	21%
Community Rooms		\$3,527.50	\$860.00	\$12,146.66	\$13,085.00	-7%
Number of Community Rooms I	Events	14	10	64	90	-29%
Passport Service	Applications	238	520	3,056	4,248	-28%
	Income	\$8,330.00	\$13,200.00	\$106,960.00	\$104,300.00	3%
	Photos	191	411	2,499	3,164	-21%
	Photo Income	\$2,292,00	\$4.932.00	\$30.024.00	\$37,968.00	-21%
Circle City Passport Services	Applications	179	ψ+,552.00	985	ψ57,300.00	2170
Circle City Fassport Services		\$6,265.00		\$34,475.00		
	Income					
	Photos	112		653		
	Photo Income	\$1,344.00		\$7,836.00		
Notary		\$60.00	\$130.00	\$510.00	\$790.00	-35%
Proctoring		\$50.00	\$400.00	\$900.00	\$1,550.00	-42%
Photo Reproductions		\$0.00	\$0.00	\$307.50	\$172.50	
Fines Collected		\$2,170.30	\$2,474.14	\$19,996.53	\$17,781.86	12%
Reimbursed Fees		\$413.53	\$110.00	\$2,821.63	\$976.00	189%
Fax Machine		\$123.00	\$171.00	\$941.75	\$995.00	-5%
Copy Machine		\$1,376.00	\$1,885.00	\$11,457.75	\$12,548.30	-9%
RTA Bus Passes		\$1,158.00	\$1,406.00	\$9,787.00	\$7,276.00	35%
Out of State Card		\$0.00	\$0.00	\$0.00	\$0.00	0%
DONATIONS		Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	
						% Change
TOTAL DONATIONS	ED.	\$2,796.30	\$7,598.10	\$105,290.74	\$51,945.64	103%
MONEY DONATIONS RECEIV	Eυ	\$1,571.30	\$961.10	\$26,728.01	\$7,486.95	257%
Grants Received		\$0.00	\$4,257.00	\$68,942.73	\$31,398.69	120%
In-Kind Donations (Value of boo	,	\$1,225.00	\$2,380.00	\$9,620.00	\$13,060.00	-26%
TOTAL Free books & AV Adde	<u>d</u>	49	119	423	653	-35%
VOLUNTEERS		Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
TOTAL LIBRARY VOLUNTEE	RS	147	115	843	738	14%
LIBRARY		100	66	494	442	12%
	1			299	296	1%
FRIENDS OF CP		47	ДЧ	799	Jun	
FRIENDS OF CP TOTAL VOLUNTEER HOURS		47 977.0	49 976.6	8, 593.0	7,814.8	10%

356.0

621.0

275.6

701.0

LIBRARY

FRIENDS OF CPL

3,483.0 5,110.0 2,920.3

4,894.5

19%

4%