

STATISTICAL INFORMATION December 2018

LIBRARY ACTIVITY	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
PATRON VISITS	17,328	22,541	173,434	184,000	-6%
Average Visits Per Hour	111.1	113.8	139.4	144.1	-3%
Service Hours	156	198	1,244	1,277	-3%
DAYS OPEN	18	24	144	150	-4%
BORROWERS REGISTERED	344	357	3,419	3,736	-8%
Resident	192	271	1,843	3,092	-40%
Nonresident	152	86	1,576	644	145%
% Resident	56%	76%	54%	83%	-35%
Smart Passes Issued	212	0	503	0	
TOTAL REGISTERED BORROWERS	134,237	187,753	134,237	187,753	-29%
Patrons 18 and over	50,722	92,129	50,722	92,129	-45%
Patrons under 18	83,515	95,624	83,515	95,624	-13%
PHONE CALLS (Admin, Circ, Adult Ref, Passports)	492	1,838	10,234	12,452	-18%
TOTAL REFERENCE QUESTIONS	774	1,231	11,699	12,359	-5%
ADULT Questions	364	455	3,764	4,492	-16%
CHILDREN'S Questions	286	625	6,499	6,246	4%
YOUNG ADULT Questions	78	122	1,135	1,198	-5%
At HERITAGE ROOM Desk	46	29	301	423	-29%
Technology Questions	219	639	5,042	5,492	-8%
Directional Questions	71	42	519	624	-17%
CIRCULATION	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
TOTAL CIRCULATION	17,987	23,675	169,602	177,234	-4%
CloudLibrary/Enki/Zinio Ebook Checkouts	1,712	1,900	11,764	9,675	22%
Laptop Checkouts	43	56	271	443	-39%
TOTAL PHYSICAL CIRCULATION	16,232	21,719	157,567	167,116	-6%
Adult Books	3,078	4,177	28,010	31,513	-11%
Percentage of Total Circulation	19%	19%	18%	19%	-1%
Children's Books/A-V	11,345	14,545	113,174	117,277	-3%
Percentage of Total Circulation	70%	67%	72%	70%	2%
Non-English	653	788	6,570	5,528	19%
Percentage of Total Circulation	4%	4%	4%	3%	1%
Non-Book (AV and library of things)	1,156	2,209	9,813	12,798	-23%
Percentage of Total Circulation	7%	10%	6%	8%	-1%
Self Checkout	4,810	8,355	61,259	55,359	11%
Percent Circulation	30%	38%	39%	33%	6%
PUBLIC COMPUTER USAGE	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
Public Computer Usage	2,022	3,465	17,475	23,068	-24%
Wi-Fi Usage	1,070	2,979	18,618	21,993	-15%
Visits to library webpage	15,201	19,588	135,519	145,601	-7%
Visits to catalog	3,361	4,273	27,505	22,332	23%
LIBRARY PROGRAMS & TOURS	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
Pre-School	12	10	81	61	
School Age	22	16	131	118	
Young Adult	17	19	98	95	
Adult	15	13	110	92	
Community	8	6	46	44	
Outreach	13	1	81	54	
TOTAL NUMBER OF PROGRAMS	87	65	547	464	18%
Pre-School (0-5 yrs old)	1,309	408	10333	4459	
School Age	278	56	3246	835	
Young Adult	242	236	1348	1643	
Adult	560	346	3994	3112	
Community	699	557	4998	5948	
Outreach	292	250	2779	948	
TOTAL ATTENDEES	3,380	1,853	26,698	16,945	58%

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COLLECTION SIZE	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
Items of Printed materials in collection	98,883	104,601	98,883	104,601	
Children's items held	47,830	47,776	47,830	47,776	
Young Adult items held	4,966	4,576	4,966	4,576	
Adult audio items held	2,968	3,062	2,968	3,062	
Children's audio items held	850	771	850	771	
Adult DVD items held	3,834	3,863	3,834	3,863	
Children's DVD items held	1,139	1,201	1,139	1,201	
Items in Library of Things (Laptops, Games)	191	185	191	185	
Items of digital material in collection	62,233	52,882	62,233	52,882	18%
eBooks held	61,664	51,423	61,664	51,423	
eAudio held	569	1,459	569	1,459	
Items in Database	171,510	169,458	171,510	169,458	1%
Items Missing, Discarded, etc.	2,673	7,973	2,673	7,973	
Adjusted Collection Size	168,837	161,485	168,837	161,485	5%
Adult	502	807	3,644	3,410	
Children	385	634	2,090	2,153	
Teen	32	0	150	102	
TITLES ADDED	919	1,441	5,884	5,665	4%
Withdrawn	-1,030	-1,292	-4,377	-4,378	0%
HERITAGE ROOM	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
Heritage Room visits	57	31	332	479	-31%
Visits / hour	1.7	0.7	4.1	1.7	
Islandora database size	5,819	5,769	5,819	34,418	
Donations	749	232	1,109	459	142%
Items added to Islandora	0	9	14	79	
Visits to Islandora	1510	1297	8259	9178	
Visits to HR Webpages	889	285	12154	1518	701%
REVENUE	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
TOTAL REVENUE	\$27,109.33	\$25,568.14	\$238,163.82	\$197,442.66	21%
Community Rooms	\$3,527.50	\$860.00	\$12,146.66	\$13,085.00	-7%
Number of Community Rooms Events	14	10	64	90	-29%
Passport Service	238	520	3,056	4,248	-28%
Income	\$8,330.00	\$13,200.00	\$106,960.00	\$104,300.00	3%
Photos	191	411	2,499	3,164	-21%
Photo Income	\$2,292.00	\$4,932.00	\$30,024.00	\$37,968.00	-21%
Circle City Passport Services	179		985		
Income	\$6,265.00		\$34,475.00		
Photos	112		653		
Photo Income	\$1,344.00		\$7,836.00		
Notary	\$60.00	\$130.00	\$510.00	\$790.00	-35%
Proctoring	\$50.00	\$400.00	\$900.00	\$1,550.00	-42%
Photo Reproductions	\$0.00	\$0.00	\$307.50	\$172.50	
Fines Collected	\$2,170.30	\$2,474.14	\$19,996.53	\$17,781.86	12%
Reimbursed Fees	\$413.53	\$110.00	\$2,821.63	\$976.00	189%
Fax Machine	\$123.00	\$171.00	\$941.75	\$995.00	-5%
Copy Machine	\$1,376.00	\$1,885.00	\$11,457.75	\$12,548.30	-9%
RTA Bus Passes	\$1,158.00	\$1,406.00	\$9,787.00	\$7,276.00	35%
Out of State Card	\$0.00	\$0.00	\$0.00	\$0.00	0%
DONATIONS	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
TOTAL DONATIONS	\$2,796.30	\$7,598.10	\$105,290.74	\$51,945.64	103%
MONEY DONATIONS RECEIVED	\$1,571.30	\$961.10	\$26,728.01	\$7,486.95	257%
Grants Received	\$0.00	\$4,257.00	\$68,942.73	\$31,398.69	120%
In-Kind Donations (Value of books)	\$1,225.00	\$2,380.00	\$9,620.00	\$13,060.00	-26%
TOTAL Free books & AV Added	49	119	423	653	-35%
VOLUNTEERS	Dec-18	Dec-17	FYD 2018-19	FYD 2017-18	% Change
TOTAL LIBRARY VOLUNTEERS	147	115	843	738	14%
LIBRARY	100	66	494	442	12%
FRIENDS OF CPL	47	49	299	296	1%
TOTAL VOLUNTEER HOURS WORKED	977.0	976.6	8,593.0	7,814.8	10%
LIBRARY	356.0	275.6	3,483.0	2,920.3	19%
FRIENDS OF CPL	621.0	701.0	5,110.0	4,894.5	4%