

## STATISTICAL INFORMATION January 2019

LIBRARY ACTIVITY	Jan-19	Jan-18	FYD 2018-19	FYD 2017-18	% Change
<b>PATRON VISITS</b>	19,561	27,393	192,995	211,393	-9%
Average Visits Per Hour	103.5	131.7	134.7	165.5	-19%
Service Hours	189	208	1,433	1,277	12%
<b>DAYS OPEN</b>	21	24	165	194	-15%
<b>BORROWERS REGISTERED</b>	544	569	3,963	4,305	-8%
Resident	330	453	2,173	3,545	-39%
Nonresident	214	116	1,790	760	136%
% Resident	61%	80%	55%	82%	-33%
Smart Passes Issued	411	0	914		
<b>TOTAL REGISTERED BORROWERS</b>	135,296	120,936	135,296	120,936	12%
Patrons 18 and over	51,193	46,878	51,193	46,878	9%
Patrons under 18	84,103	74,058	84,103	74,058	14%
<b>PHONE CALLS</b> (Admin, Circ, Adult Ref, Passports)	732	2,299	10,966	14,751	-26%
<b>TOTAL REFERENCE QUESTIONS</b>	938	2,178	12,637	12,362	2%
ADULT Questions	532	822	4,296	4,495	-4%
CHILDREN'S Questions	312	1,118	6,811	6,246	9%
YOUNG ADULT Questions	80	200	1,215	1,198	1%
At HERITAGE ROOM Desk	14	38	315	423	-26%
Technology Questions	486	803	5,528	5,492	1%
Directional Questions	82	106	601	624	-4%
CIRCULATION	Jan-19	Jan-18	FYD 2018-19	FYD 2017-18	% Change
<b>TOTAL CIRCULATION</b>	27,931	28,039	197,533	202,623	-3%
CloudLibrary/Enki/Zinio Ebook Checkouts	1,932	2,650	13,696	9,675	42%
Laptop Checkouts	59	51	330	494	-33%
<b>TOTAL PHYSICAL CIRCULATION</b>	25,940	25,338	183,507	192,454	-5%
Adult Books	4,532	4,709	32,542	36,222	-10%
Percentage of Total Circulation	17%	19%	18%	19%	-1%
Children's Books/A-V	18,765	17,918	131,939	135,195	-2%
Percentage of Total Circulation	72%	71%	72%	70%	2%
Non-English	1,143	865	7,713	6,393	21%
Percentage of Total Circulation	4%	3%	4%	3%	1%
Non-Book (AV and library of things)	1,500	1,846	11,313	14,644	-23%
Percentage of Total Circulation	6%	7%	6%	8%	-1%
Self Checkout	7,922	12,197	69,181	67,556	2%
Percent Circulation	31%	48%	38%	35%	3%
PUBLIC COMPUTER USAGE	Jan-19	Jan-18	FYD 2018-19	FYD 2017-18	% Change
Public Computer Usage	2,403	3,650	19,878	26,718	-26%
Wi-Fi Usage	3,113	3,306	21,731	25,299	-14%
Visits to library webpage	21,582	23,312	157,101	168,913	-7%
Visits to catalog	4,621	4,284	32,126	26,616	21%
LIBRARY PROGRAMS & TOURS	Jan-19	Jan-18	FYD 2018-19	FYD 2017-18	% Change
Pre-School	12	7	93	68	
School Age	21	24	152	142	
Young Adult	18	14	116	109	
Adult	20	19	130	111	
Community	8	5	54	49	
Outreach	11	12	92	66	
<b>TOTAL NUMBER OF PROGRAMS</b>	90	81	637	545	17%
Pre-School (0-5 yrs old)	1,705	526	12038	4985	
School Age	294	81	3540	916	
Young Adult	183	210	1531	1853	
Adult	641	336	4635	3448	
Community	710	751	5708	6699	
Outreach	149	172	2928	1120	
<b>TOTAL ATTENDEES</b>	3,682	2,076	30,380	19,021	60%

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<b>COLLECTION SIZE</b>	<b>Jan-19</b>	<b>Jan-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
Items of Printed materials in collection	98,179	96,484	<b>98,179</b>	<b>96,484</b>	
Children's items held	47,945	46,439	47,945	46,439	
Young Adult items held	4,961	4,412	4,961	4,412	
Adult audio items held	2,966	3,022	2,966	3,022	
Children's audio items held	845	768	845	768	
Adult DVD items held	3,635	3,810	3,635	3,810	
Children's DVD items held	1,138	1,150	1,138	1,150	
Items in Library of Things (Laptops, Games)	196	178	196	178	
Items of digital material in collection	62,238	52,882	<b>62,238</b>	<b>52,882</b>	18%
eBooks held	61,661	51,423	61,661	51,423	
eAudio held	577	1,459	577	1,459	
Items in Database	170,653	159,928	170,653	159,928	7%
Items Missing, Discarded, etc.	2,849	1,029	2,849	1,029	
<b>Adjusted Collection Size</b>	<b>167,804</b>	<b>158,899</b>	<b>167,804</b>	<b>158,899</b>	<b>6%</b>
Adult	455	490	4,099	3,900	
Children	344	269	2,434	2,422	
Teen	58	1	208	103	
<b>TITLES ADDED</b>	<b>857</b>	<b>760</b>	<b>6,741</b>	<b>6,425</b>	5%
Withdrawn	-1,666	-10,155	<b>-6,043</b>	-14,533	-58%
<b>HERITAGE ROOM</b>	<b>Jan-19</b>	<b>Jan-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
Heritage Room visits	41	41	<b>373</b>	<b>520</b>	<b>-28%</b>
Visits / hour	1.0	0.9	<b>5.1</b>	<b>1.6</b>	
Islandora database size	5,819	5,769	5,819	40,187	
Donations	18	22	1,127	481	134%
Items added to Islandora	0	0	14	79	
Visits to Islandora	1539	884	9798	10062	
Visits to HR Webpages	859	349	13013	1867	<b>597%</b>
<b>REVENUE</b>	<b>Jan-19</b>	<b>Jan-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL REVENUE</b>	<b>\$53,528.08</b>	<b>\$37,058.48</b>	<b>\$291,691.90</b>	<b>\$235,759.92</b>	<b>24%</b>
Community Rooms	\$3,527.50	\$3,055.00	\$15,674.16	\$16,140.00	-3%
Number of Community Rooms Events	14	16	78	106	-26%
Passport Service	651	763	3,707	5,011	-26%
Income	\$22,785.00	\$19,075.00	\$129,745.00	\$123,375.00	5%
Photos	518	596	3,017	3,760	-20%
Photo Income	\$6,216.00	\$7,152.00	\$36,240.00	\$45,120.00	-20%
Circle City Passport Services	320	-	1,305		
Income	\$11,200.00	\$0.00	\$45,675.00		
Photos	171	-	824		
Photo Income	\$2,052.00	\$0.00	\$9,888.00		
Notary	\$90.00	\$60.00	\$600.00	\$850.00	-29%
Proctoring	\$50.00	\$0.00	\$950.00	\$1,550.00	-39%
Photo Reproductions	\$0.00	\$52.50	\$307.50	\$225.00	
Fines Collected	\$3,326.54	\$3,641.54	\$23,323.07	\$20,861.95	12%
Reimbursed Fees	\$419.54	\$522.19	\$3,241.17	\$3,318.42	-2%
Fax Machine	\$191.00	\$222.00	\$1,132.75	\$1,217.00	-7%
Copy Machine	\$2,167.50	\$1,787.25	\$13,625.25	\$14,335.55	-5%
RTA Bus Passes	\$1,503.00	\$1,491.00	\$11,290.00	\$8,767.00	29%
Out of State Card	\$0.00	\$0.00	\$0.00	\$0.00	0%
<b>DONATIONS</b>	<b>Jan-19</b>	<b>Jan-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL DONATIONS</b>	<b>\$750.00</b>	<b>\$10,454.45</b>	<b>\$106,040.74</b>	<b>\$62,400.09</b>	<b>70%</b>
MONEY DONATIONS RECEIVED	\$400.00	\$2,037.45	\$27,128.01	\$9,524.40	185%
Grants Received	\$0.00	\$4,257.00	\$68,942.73	\$35,655.69	93%
In-Kind Donations (Value of books)	\$350.00	\$4,160.00	\$9,970.00	\$17,220.00	-42%
TOTAL Free books & AV Added	14	208	437	861	<b>-49%</b>
<b>VOLUNTEERS</b>	<b>Jan-19</b>	<b>Jan-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL LIBRARY VOLUNTEERS</b>	<b>115</b>	<b>108</b>	<b>958</b>	<b>846</b>	<b>13%</b>
LIBRARY	64	60	558	502	11%
FRIENDS OF CPL	51	48	350	344	2%
<b>TOTAL VOLUNTEER HOURS WORKED</b>	<b>1,032.0</b>	<b>1,202.1</b>	<b>9,625.0</b>	<b>9,016.9</b>	<b>7%</b>
LIBRARY	329.0	275.6	3,812.0	3,195.9	19%
FRIENDS OF CPL	703.0	926.5	5,813.0	5,821.0	0%