

STATISTICAL INFORMATION February 2019

LIBRARY ACTIVITY	Feb-19	Feb-18	FYD 2018-19	FYD 2017-18	% Change
PATRON VISITS	27,364	35,121	220,359	246,514	-11%
Average Visits Per Hour	147.1	188.8	136.1	193.0	-29%
Service Hours	186	186	1,619	1,277	27%
DAYS OPEN	22	22	187	196	-5%
BORROWERS REGISTERED	535	551	4,498	4,856	-7%
Resident	285	441	2,458	3,986	-38%
Nonresident	250	110	2,040	870	134%
% Resident	53%	80%	55%	82%	-33%
Smart Passes Issued	256		1,170		
TOTAL REGISTERED BORROWERS	134,757	122,144	134,757	122,144	10%
Patrons 18 and over	50,666	47,109	50,666	47,109	8%
Patrons under 18	84,091	75,035	84,091	75,035	12%
PHONE CALLS (Admin, Circ, Adult Ref, Passports)	1,453	2,299	12,419	17,050	-27%
TOTAL REFERENCE QUESTIONS	1,950	2,052	14,587	16,589	-12%
ADULT Questions	951	961	5,247	6,275	-16%
CHILDREN'S Questions	817	907	7,628	8,271	-8%
YOUNG ADULT Questions	147	150	1,362	1,548	-12%
At HERITAGE ROOM Desk	35	34	350	495	-29%
Technology Questions	512	828	6,040	7,123	-15%
Directional Questions	171	197	772	927	-17%
CIRCULATION	Feb-19	Feb-18	FYD 2018-19	FYD 2017-18	% Change
TOTAL CIRCULATION	24,837	25,266	222,370	229,232	-3%
CloudLibrary/Enki/Zinio Ebook Checkouts	1,790	2,195	15,486	13,213	17%
Laptop Checkouts	74	38	404	532	-24%
TOTAL PHYSICAL CIRCULATION	22,973	23,033	206,480	215,487	-4%
Adult Books	4,100	4,231	36,642	40,453	-9%
Percentage of Total Circulation	18%	18%	18%	19%	-1%
Children's Books/A-V	16,481	16,335	148,420	151,530	-2%
Percentage of Total Circulation	72%	71%	72%	70%	2%
Non-English	1,049	871	8,762	7,264	21%
Percentage of Total Circulation	5%	4%	4%	3%	1%
Non-Book (AV and library of things)	1,343	1,596	12,656	16,240	-22%
Percentage of Total Circulation	6%	7%	6%	8%	-1%
Self Checkout	9,330	11,117	78,511	78,673	0%
Percent Circulation	41%	48%	38%	37%	2%
PUBLIC COMPUTER USAGE	Feb-19	Feb-18	FYD 2018-19	FYD 2017-18	% Change
Public Computer Usage	2,243	3,204	22,121	29,922	-26%
Wi-Fi Usage	3,228	3,611	24,959	28,910	-14%
Visits to library webpage	20,398	21,882	177,499	190,795	-7%
Visits to catalog	4,235	3,905	36,361	30,521	19%
LIBRARY PROGRAMS & TOURS	Feb-19	Feb-18	FYD 2018-19	FYD 2017-18	% Change
Pre-School	10	9	103	77	
School Age	21	24	173	166	
Young Adult	22	24	138	133	
Adult	18	19	148	130	
Community	12	4	66	53	
Outreach	12	10	104	76	
TOTAL NUMBER OF PROGRAMS	95	90	732	635	15%
Pre-School (0-5 yrs old)	979	1040	13017	6025	
School Age	310	181	3850	1097	
Young Adult	216	380	1747	2233	
Adult	761	531	5396	3979	
Community	935	605	6643	7304	
Outreach	365	98	3293	1218	
TOTAL ATTENDEES	3,566	2,835	33,946	21,856	55%

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COLLECTION SIZE	Feb-19	Feb-18	FYD 2018-19	FYD 2017-18	% Change
Items of Printed materials in collection	97,631	96,241	97,631	96,241	
Children's items held	47,951	46,412	47,951	46,412	
Young Adult items held	4,959	4,352	4,959	4,352	
Adult audio items held	2,850	3,015	2,850	3,015	
Children's audio items held	844	753	844	753	
Adult DVD items held	3,565	3,799	3,565	3,799	
Children's DVD items held	1,132	1,142	1,132	1,142	
Items in Library of Things (Laptops, Games)	197	170	197	170	
Items of digital material in collection	62,208	62,413	62,208	62,413	0%
eBooks held	61,643	61,896	61,643	61,896	
eAudio held	565	517	565	517	
Items in Database	168,575	169,639	168,575	169,639	-1%
Items Missing, Discarded, etc.	3,100	1,131	3,100	1,131	
Adjusted Collection Size	165,475	168,508	165,475	168,508	-2%
Adult	304	410	4,403	4,310	
Children	179	250	2,613	2,672	
Teen	42	0	250	103	
TITLES ADDED	525	660	7,266	7,085	3%
Withdrawn	-1,367	-459	-7,410	-14,992	-51%
HERITAGE ROOM	Feb-19	Feb-18	FYD 2018-19	FYD 2017-18	% Change
Heritage Room visits	41	44	414	564	-27%
Visits / hour	1.1	1.0	6.3	1.5	
Islandora database size	5,819	5,778	5,819	5,778	
Donations	56	1	1,183	482	145%
Items added to Islandora	0	9	14	88	
Visits to Islandora	1343	1809	11141	11871	
Visits to HR Webpages	571	331	13584	2198	518%
REVENUE	Feb-19	Feb-18	FYD 2018-19	FYD 2017-18	% Change
TOTAL REVENUE	\$52,584.91	\$32,095.09	\$344,276.81	\$267,855.01	29%
Community Rooms	\$3,811.36	\$1,770.00	\$19,485.52	\$17,910.00	9%
Number of Community Rooms Events	18	16	96	122	-21%
Passport Service	677	712	4,384	5,723	-23%
Applications	677	712	4,384	5,723	-23%
Income	\$23,695.00	\$17,800.00	\$153,440.00	\$141,175.00	9%
Photos	539	491	3,556	4,251	-16%
Photo Income	\$6,468.00	\$5,892.00	\$42,708.00	\$51,012.00	-16%
Circle City Passport Services	311		1,616		
Applications	311		1,616		
Income	\$10,885.00		\$56,560.00		
Photos	163		987		
Photo Income	\$1,956.00		\$11,844.00		
Notary	\$70.00	\$60.00	\$670.00	\$910.00	-26%
Proctoring	\$50.00	\$100.00	\$1,000.00	\$1,650.00	-39%
Photo Reproductions	\$30.00	\$0.00	\$337.50	\$225.00	
Fines Collected	\$2,234.54	\$2,693.77	\$25,557.61	\$23,555.72	8%
Reimbursed Fees	\$374.26	\$317.07	\$3,615.43	\$3,635.49	-1%
Fax Machine	\$99.00	\$171.00	\$1,231.75	\$1,388.00	-11%
Copy Machine	\$1,499.75	\$2,221.25	\$15,125.00	\$16,556.80	-9%
RTA Bus Passes	\$1,412.00	\$1,070.00	\$12,702.00	\$9,837.00	29%
Out of State Card	\$0.00	\$0.00	\$0.00	\$0.00	0%
DONATIONS	Feb-19	Feb-18	FYD 2018-19	FYD 2017-18	% Change
TOTAL DONATIONS	\$83,720.37	\$5,943.60	\$189,761.11	\$68,343.69	178%
MONEY DONATIONS RECEIVED	\$1,469.37	\$606.60	\$28,597.38	\$10,131.00	182%
Grants Received	\$74,851.00	\$4,257.00	\$143,793.73	\$39,912.69	260%
In-Kind Donations (Value of books)	\$7,400.00	\$1,080.00	\$17,370.00	\$18,300.00	-5%
TOTAL Free books & AV Added	296	54	733	915	-20%
VOLUNTEERS	Feb-19	Feb-18	FYD 2018-19	FYD 2017-18	% Change
TOTAL LIBRARY VOLUNTEERS	130	99	1,088	945	15%
LIBRARY	79	51	637	553	15%
FRIENDS OF CPL	51	48	401	392	2%
TOTAL VOLUNTEER HOURS WORKED	1,290.0	1,240.3	10,915.0	10,257.2	6%
LIBRARY	377.0	313.8	4,189.0	3,509.7	19%
FRIENDS OF CPL	913.0	926.5	6,726.0	6,747.5	0%