

SeeClickFix

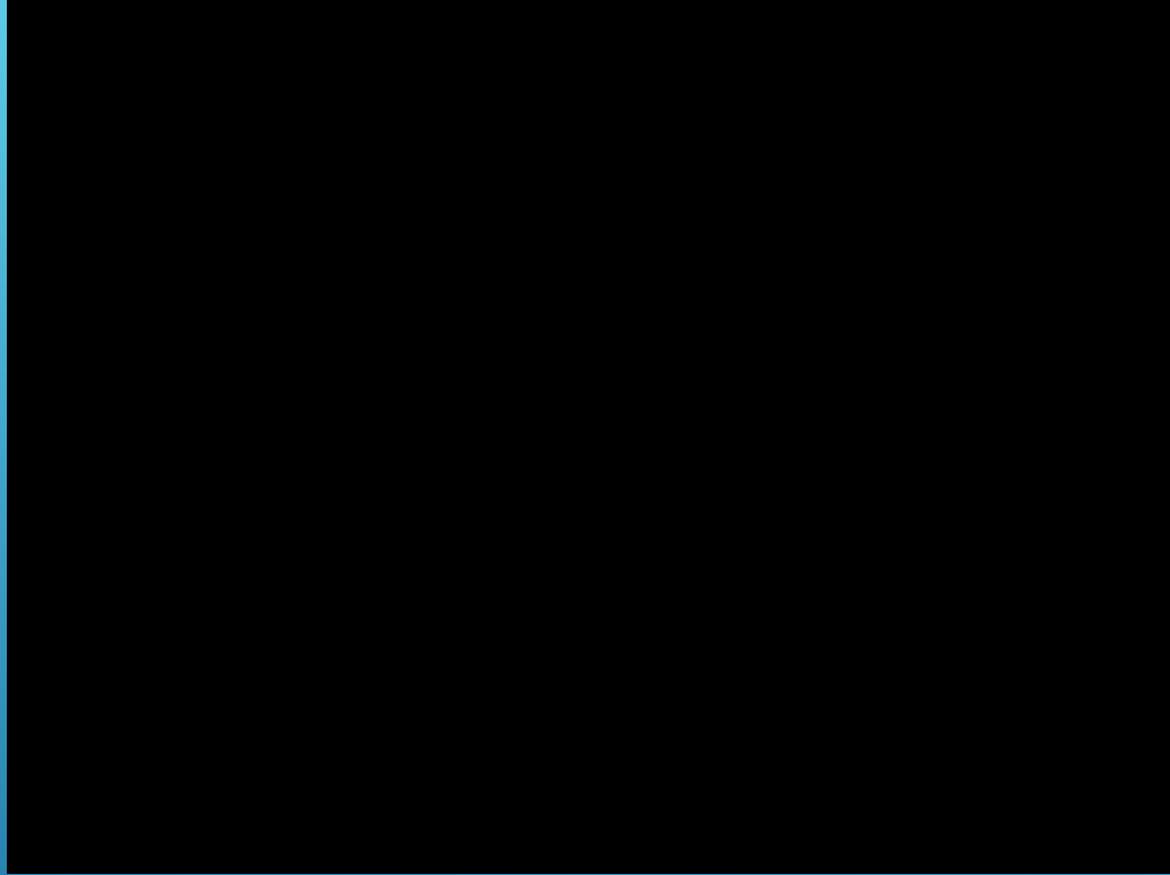
Parks & Recreation Commission

April 10, 2019

Presentation provided by Maintenance Services

- ▶ Download app via Apple App Store or Google Play
- ▶ Access online at www.seeclickfix.com
- ▶ Create an account

OBTAINING ACCESS TO SEE CLICK FIX



USING THE SEE CLICK FIX APP

- ▶ Use to report issues within the community
- ▶ Examples:
 - ▶ Potholes
 - ▶ Broken sprinkler at a park
 - ▶ Damaged playground equipment
 - ▶ Burnt out street light



PURPOSE

- ▶ Request is received by appropriate Department based on item being reported
- ▶ City staff “acknowledges” the request and a standard reply is provided to the requestor that the item will be investigated

HOW REQUESTS ARE RECEIVED