

## STATISTICAL INFORMATION March 2019

LIBRARY ACTIVITY	Mar-19	Mar-18	FYD 2018-19	FYD 2017-18	% Change
<b>PATRON VISITS</b>	30,245	32,381	250,604	278,895	-10%
Average Visits Per Hour	137.5	142.6	136.3	218.4	-38%
Service Hours	220	227	1,839	1,277	44%
<b>DAYS OPEN</b>	26	27	213	223	-4%
<b>BORROWERS REGISTERED</b>	524	623	5,022	5,479	-8%
Resident	246	467	2,704	4,453	-39%
Nonresident	278	156	2,318	1,026	126%
% Resident	47%	75%	54%	81%	-34%
Smart Passes Issued	332		1,502		
<b>TOTAL REGISTERED BORROWERS</b>	135,625	122,071	135,625	122,071	11%
Patrons 18 and over	51,140	47,004	51,140	47,004	9%
Patrons under 18	84,485	75,067	84,485	75,067	13%
<b>PHONE CALLS</b> (Admin, Circ, Adult Ref, Passports)	1,698	2,319	14,117	19,369	-27%
<b>TOTAL REFERENCE QUESTIONS</b>	2,068	3,100	16,655	16,610	0%
ADULT Questions	1,201	1,154	6,448	6,275	3%
CHILDREN'S Questions	693	1,655	8,321	8,292	0%
YOUNG ADULT Questions	143	200	1,505	1,548	-3%
At HERITAGE ROOM Desk	31	91	381	495	-23%
Technology Questions	302	1,032	6,342	7,123	-11%
Directional Questions	167	390	939	927	1%
CIRCULATION	Mar-19	Mar-18	FYD 2018-19	FYD 2017-18	% Change
<b>TOTAL CIRCULATION</b>	29,204	30,365	251,574	257,348	-2%
CloudLibrary/Enki/Zinio Ebook Checkouts	1,811	2,249	17,297	13,213	31%
Laptop Checkouts	170	20	574	552	4%
<b>TOTAL PHYSICAL CIRCULATION</b>	27,223	28,096	233,703	243,583	-4%
Adult Books	4,821	4,752	41,463	45,205	-8%
Percentage of Total Circulation	18%	17%	18%	19%	-1%
Children's Books/A-V	19,658	20,404	168,078	171,934	-2%
Percentage of Total Circulation	72%	73%	72%	71%	1%
Non-English	1,137	1,091	9,899	8,355	18%
Percentage of Total Circulation	4%	4%	4%	3%	1%
Non-Book (AV and library of things)	1,607	1,849	14,263	18,089	-21%
Percentage of Total Circulation	6%	7%	6%	7%	-1%
Self Checkout	11,219	13,567	89,730	92,240	-3%
Percent Circulation	41%	48%	38%	38%	1%
PUBLIC COMPUTER USAGE	Mar-19	Mar-18	FYD 2018-19	FYD 2017-18	% Change
Public Computer Usage	1,901	3,983	24,022	33,905	-29%
Wi-Fi Usage	3,301	3,573	28,260	32,483	-13%
Visits to library webpage	20,922	25,414	198,421	216,209	-8%
Visits to catalog	4,561	5,374	40,922	35,895	14%
LIBRARY PROGRAMS & TOURS	Mar-19	Mar-18	FYD 2018-19	FYD 2017-18	% Change
Pre-School	10	12	113	89	
School Age	25	31	198	197	
Young Adult	31	20	169	153	
Adult	23	16	171	146	
Community	13	10	79	63	
Outreach	19	12	123	88	
<b>TOTAL NUMBER OF PROGRAMS</b>	121	101	853	736	16%
Pre-School (0-5 yrs old)	1,413	1560	14430	7585	
School Age	869	201	4719	1298	
Young Adult	218	251	1965	2484	
Adult	850	449	6246	4428	
Community	877	897	7520	8201	
Outreach	1,005	704	4298	1922	
<b>TOTAL ATTENDEES</b>	5,232	4,062	39,178	25,918	51%

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<b>COLLECTION SIZE</b>	<b>Mar-19</b>	<b>Mar-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
Items of Printed materials in collection	96,476	96,275	<b>96,476</b>	<b>96,275</b>	
Children's items held	48,067	45,924	48,067	45,924	
Young Adult items held	4,959	4,415	4,959	4,415	
Adult audio items held	2,881	3,010	2,881	3,010	
Children's audio items held	844	759	844	759	
Adult DVD items held	3,577	3,836	3,577	3,836	
Children's DVD items held	1,127	1,151	1,127	1,151	
Items in Library of Things (Laptops, Games)	197	169	197	169	
Items of digital material in collection	60,348	62,470	<b>60,348</b>	<b>62,470</b>	-3%
eBooks held	59,783	61,946	59,783	61,946	
eAudio held	565	524	565	524	
Items in Database	167,816	169,925	167,816	169,925	-1%
Items Missing, Discarded, etc.	3,190	1,272	3,190	1,272	
<b>Adjusted Collection Size</b>	<b>164,626</b>	<b>168,653</b>	<b>164,626</b>	<b>168,653</b>	<b>-2%</b>
Adult	568	566	4,971	4,876	
Children	278	243	2,891	2,915	
Teen	24	0	274	103	
<b>TITLES ADDED</b>	<b>870</b>	<b>809</b>	<b>8,136</b>	<b>7,894</b>	<b>3%</b>
Withdrawn	-1,314	-1,229	-8,724	4,943	-276%
<b>HERITAGE ROOM</b>	<b>Mar-19</b>	<b>Mar-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
Heritage Room visits	41	115	<b>455</b>	<b>679</b>	<b>-33%</b>
Visits / hour	0.9	2.6	<b>7.2</b>	<b>1.7</b>	
Islandora database size	5,826	5,792	5,826	5,792	
Donations	30	14	1,213	496	145%
Items added to Islandora	7	14	21	100	
Visits to Islandora	1643	1820	12784	13691	
Visits to HR Webpages	1106	519	14690	2717	<b>441%</b>
<b>REVENUE</b>	<b>Mar-19</b>	<b>Mar-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL REVENUE</b>	<b>\$62,485.10</b>	<b>\$45,161.46</b>	<b>\$406,761.91</b>	<b>\$313,016.47</b>	<b>30%</b>
Community Rooms	\$3,311.36	\$2,042.50	\$22,796.88	\$19,952.50	14%
Number of Community Rooms Events	19	23	115	145	-21%
Passport Service	849	1,066	5,233	6,789	-23%
Applications					
Income	\$29,715.00	\$26,650.00	\$183,155.00	\$167,825.00	9%
Photos	659	664	4,215	4,915	-14%
Photo Income	\$7,908.00	\$7,968.00	\$50,616.00	\$58,980.00	-14%
Circle City Passport Services	374		1,990		
Applications					
Income	\$13,090.00		\$69,650.00		
Photos	156		1,143		
Photo Income	\$1,872.00		\$13,716.00		
Notary	\$90.00	\$80.00	\$760.00	\$990.00	-23%
Proctoring	\$0.00	\$100.00	\$1,000.00	\$1,750.00	-43%
Photo Reproductions	\$45.00	\$30.00	\$382.50	\$255.00	
Fines Collected	\$3,013.97	\$3,532.32	\$28,571.58	\$27,088.04	5%
Reimbursed Fees	\$366.27	\$378.39	\$3,981.70	\$4,013.88	-1%
Fax Machine	\$72.00	\$227.00	\$1,303.75	\$1,615.00	-19%
Copy Machine	\$1,137.50	\$2,575.25	\$16,262.50	\$19,132.05	-15%
RTA Bus Passes	\$1,864.00	\$1,578.00	\$14,566.00	\$11,415.00	28%
Out of State Card	\$0.00	\$0.00	\$0.00	\$0.00	0%
<b>DONATIONS</b>	<b>Mar-19</b>	<b>Mar-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL DONATIONS</b>	<b>\$21,025.99</b>	<b>\$16,096.82</b>	<b>\$210,787.10</b>	<b>\$84,440.51</b>	<b>150%</b>
MONEY DONATIONS RECEIVED	\$12,825.99	\$1,989.82	\$41,423.37	\$12,120.82	242%
Grants Received	\$3,000.00	\$11,647.00	\$146,793.73	\$51,559.69	185%
In-Kind Donations (Value of books)	\$5,200.00	\$2,460.00	\$22,570.00	\$20,760.00	9%
TOTAL Free books & AV Added	208	123	941	1,038	-9%
<b>VOLUNTEERS</b>	<b>Mar-19</b>	<b>Mar-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL LIBRARY VOLUNTEERS</b>	<b>145</b>	<b>99</b>	<b>1,233</b>	<b>1,044</b>	<b>18%</b>
LIBRARY	97	48	734	601	22%
FRIENDS OF CPL	48	51	449	443	1%
<b>TOTAL VOLUNTEER HOURS WORKED</b>	<b>1,413.5</b>	<b>1,215.5</b>	<b>12,328.5</b>	<b>11,472.6</b>	<b>7%</b>
LIBRARY	736.0	327.5	4,925.0	3,837.1	28%
FRIENDS OF CPL	677.5	888.0	7,403.5	7,635.5	-3%