

## STATISTICAL INFORMATION April 2019

LIBRARY ACTIVITY	Apr-19	Apr-18	FYD 2018-19	FYD 2017-18	% Change
<b>PATRON VISITS</b>	31,307	29,781	281,911	308,676	-9%
Average Visits Per Hour	136.1	136.0	136.3	145.8	-7%
Service Hours	230	219	2,069	2,117	-2%
<b>DAYS OPEN</b>	26	25	239	248	-4%
<b>BORROWERS REGISTERED</b>	499	595	5,521	6,074	-9%
Resident	248	467	2,952	4,920	-40%
Nonresident	251	128	2,569	1,154	123%
% Resident	50%	78%	53%	81%	-34%
Smart Passes Issued	171		1,673		
<b>TOTAL REGISTERED BORROWERS</b>	134,004	122,716	134,004	122,716	9%
Patrons 18 and over	50,016	47,370	50,016	47,370	6%
Patrons under 18	83,988	75,346	83,988	75,346	11%
<b>PHONE CALLS</b> (Admin, Circ, Adult Ref, Passports)	1,378		15,495	19,369	-20%
<b>TOTAL REFERENCE QUESTIONS</b>	1,516	2,640	18,171	16,605	9%
ADULT Questions	866	1,010	7,314	6,283	16%
CHILDREN'S Questions	479	1,334	8,800	8,279	6%
YOUNG ADULT Questions	137	196	1,642	1,548	6%
At HERITAGE ROOM Desk	34	100	415	495	-16%
Technology Questions	661	923	7,003	7,123	-2%
Directional Questions	348	152	1,287	927	39%
CIRCULATION	Apr-19	Apr-18	FYD 2018-19	FYD 2017-18	% Change
<b>TOTAL CIRCULATION</b>	28,713	28,871	280,287	283,856	-1%
CloudLibrary/Enki/Zinio Ebook Checkouts	1,588	2,363	18,885	13,213	43%
Laptop Checkouts	63	30	637	582	9%
<b>TOTAL PHYSICAL CIRCULATION</b>	27,062	26,478	260,765	270,061	-3%
Adult Books	4,476	4,748	45,939	49,953	-8%
Percentage of Total Circulation	17%	18%	18%	18%	-1%
Children's Books/A-V	19,839	19,002	187,917	190,936	-2%
Percentage of Total Circulation	73%	72%	72%	71%	1%
Non-English	1,220	908	11,119	9,263	20%
Percentage of Total Circulation	5%	3%	4%	3%	1%
Non-Book (AV and library of things)	1,527	1,820	15,790	19,909	-21%
Percentage of Total Circulation	6%	7%	6%	7%	-1%
Self Checkout	13,658	12,689	103,388	104,929	-1%
Percent Circulation	50%	48%	40%	39%	1%
PUBLIC COMPUTER USAGE	Apr-19	Apr-18	FYD 2018-19	FYD 2017-18	% Change
Public Computer Usage	1,272	3,624	25,294	37,529	-33%
Wi-Fi Usage	3,451	3,644	31,711	36,127	-12%
Visits to library webpage	20,713	21,660	219,134	237,869	-8%
Visits to catalog	4,979	5,374	45,901	41,269	11%
LIBRARY PROGRAMS & TOURS	Apr-19	Apr-18	FYD 2018-19	FYD 2017-18	% Change
Pre-School	12	9	125	89	
School Age	24	27	222	197	
Young Adult	27	20	196	153	
Adult	23	15	194	146	
Community	17	8	96	63	
Outreach	17	20	140	88	
<b>TOTAL NUMBER OF PROGRAMS</b>	120	99	973	736	32%
Pre-School (0-5 yrs old)	2,097	1143	16527	7585	
School Age	440	981	5159	1298	
Young Adult	278	175	2243	2484	
Adult	871	618	7117	4428	
Community	1,623	853	9143	8201	
Outreach	630	691	4928	1922	
<b>TOTAL ATTENDEES</b>	5,939	4,461	45,117	25,918	74%

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<b>COLLECTION SIZE</b>	<b>Apr-19</b>	<b>Apr-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
Items of Printed materials in collection	95,999	96,339	<b>95,999</b>	<b>96,339</b>	
Children's items held	48,475	45,894	48,475	45,894	
Young Adult items held	5,043	4,428	5,043	4,428	
Adult audio items held	2,881	3,007	2,881	3,007	
Children's audio items held	846	740	846	740	
Adult DVD items held	3,614	3,830	3,614	3,830	
Children's DVD items held	1,159	1,133	1,159	1,133	
Items in Library of Things (Laptops, Games)	198	183	198	183	
Items of digital material in collection	60,361	62,492	<b>60,361</b>	<b>62,492</b>	-3%
eBooks held	59,796	61,962	59,796	61,962	
eAudio held	565	530	565	530	
Items in Database	167,292	169,760	167,292	169,760	-1%
Items Missing, Discarded, etc.	3,163	1,362	3,163	1,362	
<b>Adjusted Collection Size</b>	<b>164,129</b>	<b>168,398</b>	<b>164,129</b>	<b>168,398</b>	<b>-3%</b>
Adult	802	849	5,773	5,725	
Children	406	685	3,297	3,600	
Teen	177	2	451	105	
<b>TITLES ADDED</b>	<b>1,385</b>	<b>1,536</b>	<b>9,521</b>	<b>9,430</b>	1%
Withdrawn	-2,415	-1,551	-11,139	-17,772	-37%
<b>HERITAGE ROOM</b>	<b>Apr-19</b>	<b>Apr-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
Heritage Room visits	41	118	<b>496</b>	<b>794</b>	<b>-38%</b>
Visits / hour	0.8	2.5	<b>8.0</b>	<b>1.7</b>	
Islandora database size	5,826	5,792	5,826	5,792	
Donations	10	12	1,223	508	141%
Items added to Islandora	0	0	21	100	
Visits to Islandora	1479	2412	14263	16103	
Visits to HR Webpages	1776	766	16466	3483	<b>373%</b>
<b>REVENUE</b>	<b>Apr-19</b>	<b>Apr-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL REVENUE</b>	<b>\$70,265.19</b>	<b>\$55,807.34</b>	<b>\$477,027.10</b>	<b>\$368,823.81</b>	<b>29%</b>
Community Rooms	\$3,709.00	\$7,589.00	\$26,505.88	\$27,541.50	-4%
Number of Community Rooms Events	28	16	143	161	-11%
Passport Service	997	945	6,230	7,734	-19%
Applications	997	945	6,230	7,734	-19%
Income	\$34,895.00	\$33,075.00	\$218,050.00	\$200,900.00	9%
Photos	781	643	4,996	5,558	-10%
Photo Income	\$9,372.00	\$7,716.00	\$59,988.00	\$66,696.00	-10%
Circle City Passport Services	415		2,405		
Applications	415		2,405		
Income	\$14,525.00		\$84,175.00		
Photos	200		1,343		
Photo Income	\$2,400.00		\$16,116.00		
Notary	\$180.00	\$80.00	\$940.00	\$1,070.00	-12%
Proctoring	\$200.00	\$50.00	\$1,200.00	\$1,800.00	-33%
Photo Reproductions	\$0.00	\$0.00	\$382.50	\$255.00	
Fines Collected	\$2,754.24	\$3,235.38	\$31,325.82	\$30,323.42	3%
Reimbursed Fees	\$426.80	\$525.46	\$4,408.50	\$4,539.34	-3%
Fax Machine	\$92.00	\$113.00	\$1,395.75	\$1,728.00	-19%
Copy Machine	\$341.15	\$2,120.50	\$16,603.65	\$21,252.55	-22%
RTA Bus Passes	\$1,370.00	\$1,303.00	\$15,936.00	\$12,718.00	25%
Out of State Card	\$0.00	\$0.00	\$0.00	\$0.00	0%
<b>DONATIONS</b>	<b>Apr-19</b>	<b>Apr-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL DONATIONS</b>	<b>\$19,985.99</b>	<b>\$14,407.30</b>	<b>\$230,773.09</b>	<b>\$98,847.81</b>	<b>133%</b>
MONEY DONATIONS RECEIVED	\$12,825.99	\$540.30	\$54,249.36	\$12,661.12	328%
Grants Received	\$5,760.00	\$11,647.00	\$152,553.73	\$63,206.69	141%
In-Kind Donations (Value of books)	\$1,400.00	\$2,220.00	\$23,970.00	\$22,980.00	4%
TOTAL Free books & AV Added	56	111	997	1,149	-13%
<b>VOLUNTEERS</b>	<b>Apr-19</b>	<b>Apr-18</b>	<b>FYD 2018-19</b>	<b>FYD 2017-18</b>	<b>% Change</b>
<b>TOTAL LIBRARY VOLUNTEERS</b>	<b>160</b>	<b>126</b>	<b>1,393</b>	<b>1,170</b>	<b>19%</b>
LIBRARY	110	79	844	680	24%
FRIENDS OF CPL	50	47	499	490	2%
<b>TOTAL VOLUNTEER HOURS WORKED</b>	<b>1,470.0</b>	<b>1,300.0</b>	<b>13,798.5</b>	<b>12,772.6</b>	<b>8%</b>
LIBRARY	594.0	396.0	5,519.0	4,233.1	30%
FRIENDS OF CPL	876.0	904.0	8,279.5	8,539.5	-3%