

STATISTICAL INFORMATION May 2019

LIBRARY ACTIVITY	May-19	May-18	FYD 2018-19	FYD 2017-18	% Change
PATRON VISITS	32,966	29,523	314,877	338,199	-7%
Average Visits Per Hour	148.5	130.6	137.4	144.3	-5%
Service Hours	222	226	2,291	2,343	-2%
DAYS OPEN	26	26	265	274	-3%
BORROWERS REGISTERED	593	576	6,114	6,650	-8%
Resident	256	481	3,208	5,401	-41%
Nonresident	337	95	2,906	1,249	133%
% Resident	43%	84%	52%	81%	-35%
Smart Passes Issued	99		1,772		
TOTAL REGISTERED BORROWERS	134,519	123,309	134,519	123,309	9%
Patrons 18 and over	50,435	47,829	50,435	47,829	5%
Patrons under 18	84,084	75,480	84,084	75,480	11%
PHONE CALLS (Admin, Circ, Adult Ref, Passports)	1,407	2,084	16,902	21,453	-21%
TOTAL REFERENCE QUESTIONS	979	2,336	19,150	16,593	15%
ADULT Questions	509	784	7,823	6,277	25%
CHILDREN'S Questions	202	1,217	9,002	8,273	9%
YOUNG ADULT Questions	234	197	1,876	1,548	21%
At HERITAGE ROOM Desk	34	138	449	495	-9%
Technology Questions	985	916	7,988	7,123	12%
Directional Questions	286	147	1,573	927	70%
CIRCULATION	May-19	May-18	FYD 2018-19	FYD 2017-18	% Change
TOTAL CIRCULATION	26,841	27,431	307,128	309,016	-1%
CloudLibrary/Enki/Zinio Ebook Checkouts	1,774	2,271	20,659	13,213	56%
Laptop Checkouts	39	49	676	631	7%
TOTAL PHYSICAL CIRCULATION	25,028	25,111	285,793	295,172	-3%
Adult Books	4,291	4,613	50,230	54,566	-8%
Percentage of Total Circulation	17%	18%	18%	18%	-1%
Children's Books/A-V	18,441	17,894	206,358	208,830	-1%
Percentage of Total Circulation	74%	71%	72%	71%	1%
Non-English	1,018	686	12,137	9,949	22%
Percentage of Total Circulation	4%	3%	4%	3%	1%
Non-Book (AV and library of things)	1,278	1,918	17,068	21,827	-22%
Percentage of Total Circulation	5%	8%	6%	7%	-1%
Self Checkout	13,359	11,693	116,747	116,622	0%
Percent Circulation	53%	47%	41%	40%	1%
PUBLIC COMPUTER USAGE	May-19	May-18	FYD 2018-19	FYD 2017-18	% Change
Public Computer Usage	1,764	3,035	27,058	40,564	-33%
Wi-Fi Usage	3,304	3,489	35,015	39,616	-12%
Visits to library webpage	24,176	25,307	243,310	263,176	-8%
Visits to catalog	4,683	4,171	50,584	45,440	11%
LIBRARY PROGRAMS & TOURS	May-19	May-18	FYD 2018-19	FYD 2017-18	% Change
Pre-School	12	12	137	110	
School Age	23	22	245	246	
Young Adult	42	21	238	194	
Adult	34	16	228	177	
Community	12	8	108	79	
Outreach	20	2	160	110	
TOTAL NUMBER OF PROGRAMS	143	81	1,116	916	22%
Pre-School (0-5 yrs old)	1,486	1647	18013	10375	
School Age	242	99	5401	2378	
Young Adult	308	272	2551	2931	
Adult	468	448	7585	5494	
Community	911	905	10054	9959	
Outreach	907	842	5835	3455	
TOTAL ATTENDEES	4,322	4,213	49,439	34,592	43%

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COLLECTION SIZE	May-19	May-18	FYD 2018-19	FYD 2017-18	% Change
Items of Printed materials in collection	96,108	96,784	96,108	96,784	
Children's items held	48,707	46,058	48,707	46,058	
Young Adult items held	5,059	4,558	5,059	4,558	
Adult audio items held	2,880	3,001	2,880	3,001	
Children's audio items held	845	765	845	765	
Adult DVD items held	3,667	3,856	3,667	3,856	
Children's DVD items held	1,190	1,144	1,190	1,144	
Items in Library of Things (Laptops, Games)	197	182	197	182	
Items of digital material in collection	60,320	62,544	60,320	62,544	-4%
eBooks held	59,783	61,988	59,783	61,988	
eAudio held	537	556	537	556	
Items in Database	168,623	169,656	168,623	169,656	-1%
Items Missing, Discarded, etc.	3,311	1,480	3,311	1,480	
Adjusted Collection Size	165,312	168,176	165,312	168,176	-2%
Adult	563	713	6,336	6,438	
Children	391	325	3,688	3,925	
Teen	28	0	479	105	
TITLES ADDED	982	1,038	10,503	10,468	0%
Withdrawn	-1,065	-1,142	-12,204	-18,914	-35%
HERITAGE ROOM	May-19	May-18	FYD 2018-19	FYD 2017-18	% Change
Heritage Room visits	23	153	519	947	-45%
Visits / hour	0.5	3.2	8.5	1.9	
Islandora database size	5,826	5,805	5,826	5,792	
Donations	4	32	1,227	540	127%
Items added to Islandora	0	13	21	100	
Visits to Islandora	2095	1785	16358	17888	
Visits to HR Webpages	1002	828	17468	4311	305%
REVENUE	May-19	May-18	FYD 2018-19	FYD 2017-18	% Change
TOTAL REVENUE	\$62,122.88	\$45,492.46	\$539,149.98	\$412,241.27	31%
Community Rooms	\$4,070.00	\$1,984.00	\$30,575.88	\$29,525.50	4%
Number of Community Rooms Events	27	10	170	175	-3%
Passport Service	776	846	7,006	8,421	-17%
Applications					
Income	\$27,160.00	\$29,610.00	\$245,210.00	\$228,435.00	7%
Photos	585	573	5,581	6,131	-9%
Photo Income	\$7,020.00	\$6,876.00	\$67,008.00	\$73,572.00	-9%
Circle City Passport Services	414		2,819		
Applications					
Income	\$14,490.00		\$98,665.00		
Photos	217		1,560		
Photo Income	\$2,604.00		\$18,720.00		
Notary	\$240.00	\$140.00	\$1,180.00	\$1,210.00	-2%
Proctoring	\$50.00	\$100.00	\$1,250.00	\$1,900.00	-34%
Photo Reproductions	\$60.00	\$37.50	\$442.50	\$292.50	
Fines Collected	\$2,600.45	\$2,518.61	\$33,926.27	\$32,842.03	3%
Reimbursed Fees	\$366.88	\$524.85	\$4,775.38	\$5,064.19	-6%
Fax Machine	\$74.00	\$78.00	\$1,469.75	\$1,806.00	-19%
Copy Machine	\$1,907.55	\$2,312.50	\$18,511.20	\$23,565.05	-21%
RTA Bus Passes	\$1,480.00	\$1,311.00	\$17,416.00	\$14,029.00	24%
Out of State Card	\$0.00	\$0.00	\$0.00	\$0.00	0%
DONATIONS	May-19	May-18	FYD 2018-19	FYD 2017-18	% Change
TOTAL DONATIONS	\$1,133.15	\$25,529.35	\$231,906.24	\$124,377.16	86%
MONEY DONATIONS RECEIVED	\$16.15	\$12,462.35	\$54,265.51	\$25,123.47	116%
Grants Received	\$492.00	\$11,647.00	\$153,045.73	\$74,853.69	104%
In-Kind Donations (Value of books)	\$625.00	\$1,420.00	\$24,595.00	\$24,400.00	1%
TOTAL Free books & AV Added	25	71	1,022	1,220	-16%
VOLUNTEERS	May-19	May-18	FYD 2018-19	FYD 2017-18	% Change
TOTAL LIBRARY VOLUNTEERS	129	163	1,522	1,333	14%
LIBRARY	83	114	927	794	17%
FRIENDS OF CPL	46	49	545	539	1%
TOTAL VOLUNTEER HOURS WORKED	1,154.0	1,716.0	14,952.5	14,488.6	3%
LIBRARY	468.0	918.0	5,987.0	5,151.1	16%
FRIENDS OF CPL	686.0	798.0	8,965.5	9,337.5	-4%