



Agenda Report

---

File #: 20-0613

---

**AGENDA REPORT  
REQUEST FOR CITY COUNCIL ACTION**

DATE: 07/15/2020

TO: Honorable Mayor and City Council Members

FROM: Management Services Department

SUBJECT:

City Council consideration of approval of the Fiscal Year 2021 Homeless Solutions Annual Action Plan.

**RECOMMENDED ACTION:**

**That the City Council:**

- a. Approve the Fiscal Year 2021 Homeless Solutions Annual Action Plan.
- b. Direct the City Manager to implement the goals, strategies, and programs outlined in the Fiscal Year 2021 Homeless Solutions Annual Action Plan.
- c. Direct the City Manager to submit quarterly progress reports to City Council and the public during Fiscal Year 2021.

**ANALYSIS:**

On June 17, 2020, City Council adopted the Homeless Strategic Plan (Plan). The Plan is a comprehensive, five-year roadmap that will be implemented in phases over time. The plan is designed to be a living-breathing document that supports a flexible and scalable system of services that can respond to changing needs, issues, and opportunities. The Plan calls for a Homeless Solutions Annual Action Plan (HSAAP) that is tied to the annual budget process. The HSAAP includes goals and implementing strategies that were outlined in the Plan under Phase I for Fiscal Year 2021.

On May 27, 2020, City Council conducted a Homeless Strategic Plan Study Session to review and discuss budget, policy, and program options related to a system of homeless services. During the Study Session, City Council selected Budget Option #2A for a system of services that includes emergency shelter, tenant-based rental assistance, permanent supportive housing, expanded Corona PD HOPE Team outreach, and other services that are outlined in the HSAAP. Option #2A is

hereinafter referred to as the Fiscal Year 2021 Homeless Solutions Budget, which was also approved by City Council when the entire City budget was adopted on June 17, 2020.

To measure progress, the Plan calls for the development of a dashboard report that will be submitted to City Council and the public on a quarterly basis during Phase I. In subsequent phases, the Plan calls for semi-annual and eventually annual dashboard reports; however, City Council can amend the frequency of dashboard reports through the HSAAP process. The dashboard report will include metrics that capture opportunities and challenges that affect the progress of the plan. The dashboard will also measure the goals with green, yellow, and red colors to provide a visual picture of the progress for each goal or benchmark. While the City's homeless system of services is being developed, the metrics in the dashboard will primarily focus on system measurements such as:

- Number of Emergency Shelter units to be developed.
- Number of Permanent Supportive Housing/Affordable Housing units to be developed.
- Number and Type of Public/Private Partnerships to be developed with an overview of the types of resources to be secured or leveraged.
- Number of Sub-Regional Partnership Initiatives to be developed with an overview of the types of resources to be secured or policies that facilitate improved homeless services in the region.
- Number of new grants to support the City's system of homeless services.

Once the City's homeless system of services has been developed and a contracted operator has been selected through an RFP process, the dashboard report will also include client measurements such as:

- Number of outreach and engagement street exit destinations including placements in emergency shelter, transitional shelter, permanent housing, family reunification, etc.
- Number of first time homeless.
- Length of homelessness.
- Length of stay in City's emergency shelter system.
- Non-employment income and employment income changes.
- Housing placement and retention rates.
- Number of document ready clients waiting for permanent supportive housing or rapid rehousing housing placements.
- Returns to homelessness.
- Annual point in time count and survey data as compared to client-level data from the City's system of services, including client data on the by-name list of homeless from street outreach & shelter

### **COMMITTEE ACTION:**

On July 8, 2020, the Homeless Strategic Plan Ad Hoc Committee met and concurred with staff recommendations.

### **STRATEGIC PLAN:**

The item supports the City's Strategic Plan Goal 4: Actively Engage in Public and Private Partnerships to Provide Services and Amenities.

**FISCAL IMPACT:**

Approval of the recommended actions will not result in any additional fiscal impacts to the City. The Fiscal Year 2021 funding for the homeless program was included in the Fiscal Year 2021 budget, which was adopted by City Council on June 17, 2020. Funding for future years will be addressed through the budget process and approval of the Homeless Solutions Annual Action Plan.

**ENVIRONMENTAL ANALYSIS:**

No environmental review is required because the proposed action is not a project governed by the California Environmental Quality Act.

**PREPARED BY:** KAREN ROPER, HOMELESS SOLUTIONS MANAGER

**REVIEWED BY:** ROGER BRADLEY, ASSISTANT CITY MANAGER

**SUBMITTED BY:** JACOB ELLIS, CITY MANAGER

**Attachments:**

1. Fiscal Year 2021 Homeless Solutions Annual Action Plan