

## STATISTICAL INFORMATION June 2020

LIBRARY ACTIVITY	Jun-20	Jun-19	FYD 2019-20	FYD 2018-19	% Change
<b>PATRON VISITS</b>	0	33,930	247,659	348,807	-29%
Average Visits Per Hour	0.0	159.3	137.2	139.3	-2%
Service Hours	0	213	1,805	2,504	-28%
<b>DAYS OPEN</b>	0	25	212	290	-27%
<b>BORROWERS REGISTERED</b>	295	827	5,682	6,941	-18%
Resident	295	381	2,805	3,589	-22%
Nonresident	0	446	2,877	3,352	-14%
% Resident	100%	46%	49%	52%	-5%
Smart Passes Issued	791	12	11,071	1784	
<b>TOTAL REGISTERED BORROWERS</b>	142,408	135,341	142,408	135,341	5%
Patrons 18 and over	53,313	51,139	53,313	51,139	4%
Patrons under 18	89,095	84,202	89,095	84,202	6%
<b>PHONE CALLS</b> (Admin, Circ, Adult Ref, Passports)	2,894	1,304	14,430	18,206	-21%
<b>TOTAL REFERENCE QUESTIONS</b>	0	1,294	15,256	20,444	-25%
ADULT Questions	0	433	8,566	8,256	4%
CHILDREN'S Questions	0	579	4,550	9,581	-53%
YOUNG ADULT Questions	0	250	1,837	2,126	-14%
At HERITAGE ROOM Desk	0	32	303	481	-37%
Technology Questions	0	927	11,159	8,915	25%
Directional Questions	0	525	9,318	2,098	344%
CIRCULATION	Jun-20	Jun-19	FYD 2019-20	FYD 2018-19	% Change
<b>TOTAL CIRCULATION</b>	9,163	35,381	284,375	342,509	-17%
CloudLibrary/Enki/Zinio Ebook Checkouts	2,758	2,092	26,251	22,751	15%
Laptop Checkouts	0	50	374	726	-48%
<b>TOTAL PHYSICAL CIRCULATION</b>	6,405	33,239	257,750	319,032	-19%
Adult Books	1,337	4,927	44,966	55,157	-18%
Percentage of Total Circulation	21%	15%	17%	17%	0%
Children's Books/A-V	4,779	25,528	191,383	231,886	-17%
Percentage of Total Circulation	75%	77%	74%	73%	2%
Non-English	151	1,292	10,294	13,429	-23%
Percentage of Total Circulation	2%	4%	4%	4%	0%
Non-Book (AV and library of things)	138	1,492	11,107	18,560	-40%
Percentage of Total Circulation	2%	4%	4%	6%	-2%
Self Checkout	3,407	18,026	124,501	134,773	-8%
Percent Circulation	53%	54%	48%	42%	6%
PUBLIC COMPUTER USAGE	Jun-20	Jun-19	FYD 2019-20	FYD 2018-19	% Change
Public Computer Usage	0	3,370	27,053	30,428	-11%
Wi-Fi Usage	512	3,150	27,890	38,165	-27%
Visits to library webpage	20,447	26,151	228,248	269,461	-15%
Visits to catalog	4,846	5,442	55,483	56,026	-1%
LIBRARY PROGRAMS & TOURS	Jun-20	Jun-19	FYD 2019-20	FYD 2018-19	% Change
Pre-School	0	18	154	155	
School Age	0	31	256	276	
Teen	0	23	283	261	
Adult	0	19	248	247	
Community	0	17	111	125	
Outreach	0	13	95	173	
<b>TOTAL NUMBER OF PROGRAMS</b>	0	121	1,147	1,237	-7%
Pre-School (0-5 yrs old)	0	1921	14725	19934	
School Age	0	3065	6119	8466	
Teen	0	588	3506	3139	
Adult	0	564	7003	8149	
Community	0	1101	4351	11155	
Outreach	0	430	2871	6265	
<b>TOTAL ATTENDEES</b>	0	7,669	38,575	57,108	-32%

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COLLECTION SIZE	Jun-20	Jun-19	FYD 2019-20	FYD 2018-19	% Change
Items of Printed materials in collection	96,252	96,992	<b>96,252</b>	<b>96,992</b>	
Children's items held	49,791	49,192	49,791	49,192	
Young Adult items held	4,660	5,280	4,660	5,280	
Adult audio items held	2,818	2,888	2,818	2,888	
Children's audio items held	913	844	913	844	
Adult DVD items held	3,541	3,674	3,541	3,674	
Children's DVD items held	1,056	1,181	1,056	1,181	
Items in Library of Things (Laptops, Games)	208	197	208	197	
Items of digital material in collection	81,735	60,320	<b>81,735</b>	<b>60,320</b>	36%
eBooks held	81,131	59,783	81,131	59,783	
eAudio held	604	537	604	537	
Items in Database	187,702	169,164	187,702	169,164	11%
Items Missing, Discarded, etc.	3,908	3,404	3,908	3,404	
<b>Adjusted Collection Size</b>	<b>183,794</b>	<b>165,760</b>	<b>183,794</b>	<b>165,760</b>	<b>11%</b>
Adult	129	278	4,428	6,614	
Children	369	114	3,401	3,802	
Teen	187	43	555	522	
<b>TITLES ADDED</b>	<b>685</b>	<b>435</b>	<b>8,384</b>	<b>10,938</b>	-23%
HERITAGE ROOM	Jun-20	Jun-19	FYD 2019-20	FYD 2018-19	% Change
Heritage Room visits	0	40	<b>209</b>	<b>559</b>	-63%
Visits / hour	0.0	1.0	<b>5.2</b>	<b>9.5</b>	
Islandora database size	5,828	5,826	5,828	5,826	
Donations	3	175	218	1,402	-84%
Items added to Islandora	2	0	2	21	
Visits to Islandora	5791	1601	39347	17959	
Visits to HR Webpages	2058	1451	27979	18919	48%
REVENUE	Jun-20	Jun-19	FYD 2019-20	FYD 2018-19	% Change
<b>TOTAL REVENUE</b>	<b>\$143.65</b>	<b>\$54,817.31</b>	<b>\$357,857.68</b>	<b>\$593,967.29</b>	<b>-40%</b>
Community Rooms	\$0.00	\$2,163.86	\$24,715.86	\$32,739.74	-25%
Number of Community Rooms Events	\$0.00	18	137	188	-27%
Passport Service					
Applications	\$0.00	708	4,538	7,714	-41%
Income	\$0.00	\$24,780.00	\$160,195.00	\$269,990.00	-41%
Photos	\$0.00	562	3,896	6,143	-37%
Photo Income	\$0.00	\$6,696.00	\$46,620.00	\$73,704.00	-37%
Circle City Passport Services					
Applications	\$0.00	333	1,514	3,152	-52%
Income	\$0.00	\$11,655.00	\$52,990.00	\$110,320.00	-52%
Photos	\$0.00	184	824	1,744	-53%
Photo Income	\$0.00	\$2,208.00	\$9,888.00	\$20,928.00	-53%
Notary	\$15.00	\$240.00	\$975.00	\$1,420.00	-31%
Proctoring	\$0.00	\$150.00	\$800.00	\$1,400.00	-43%
Photo Reproductions	\$0.00	\$0.00	\$420.00	\$442.50	
Fines Collected	\$128.65	\$2,993.31	\$23,373.83	\$36,919.58	-37%
Reimbursed Fees	\$0.00	\$450.44	\$2,834.37	\$5,225.82	-46%
Fax Machine	\$0.00	\$56.00	\$599.00	\$1,525.75	-61%
Copy Machine	\$0.00	\$1,713.70	\$16,054.62	\$20,224.90	-21%
RTA Bus Passes	\$0.00	\$1,711.00	\$18,267.00	\$19,127.00	-4%
Gallery Booking Fee	\$0.00	\$0.00	\$125.00	\$0.00	0%
DONATIONS	Jun-20	Jun-19	FYD 2019-20	FYD 2018-19	% Change
<b>TOTAL DONATIONS</b>	<b>\$0.00</b>	<b>\$19,899.00</b>	<b>\$184,555.97</b>	<b>\$251,805.24</b>	<b>-27%</b>
MONEY DONATIONS RECEIVED	\$0.00	\$19,174.00	\$35,094.60	\$73,439.51	-52%
Grants Received	\$0.00	\$0.00	\$140,561.37	\$153,045.73	-8%
In-Kind Donations (Value of books)	\$0.00	\$725.00	\$8,900.00	\$25,320.00	-65%
TOTAL Free books & AV Added	0	29	356	1,051	-66%
VOLUNTEERS	Jun-20	Jun-19	FYD 2019-20	FYD 2018-19	% Change
<b>TOTAL LIBRARY VOLUNTEERS</b>	<b>40</b>	<b>141</b>	<b>1,246</b>	<b>1,663</b>	<b>-25%</b>
LIBRARY	20	90	816	1,017	-20%
FRIENDS OF CPL	20	51	430	596	-28%
<b>TOTAL VOLUNTEER HOURS WORKED</b>	<b>3,731.0</b>	<b>1,596.0</b>	<b>14,863.3</b>	<b>16,548.5</b>	<b>-10%</b>
LIBRARY	2,661.0	734.0	7,674.3	6,721.0	14%
FRIENDS OF CPL	1,070.0	862.0	7,189.0	9,827.5	-27%