



FY 2021/Phase I Homeless Strategic Plan Dashboard Report



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City of Corona Homeless Strategic Plan Goals

1

Develop a Systems-Oriented Approach to Address Homelessness

2

Develop a Low-Barrier Emergency Shelter/Navigation Center System

3

Develop Permanent Supportive Housing and Affordable Housing Solutions

4

Expand Outreach and Engagement

5

Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

6

Develop Public/Private Partnerships to Support Plan Initiatives

7

Develop Partnerships with the County and Continuum of Care to Support Plan Initiatives

8

Develop a Homeless Prevention Initiative

9

Develop an Advocacy Campaign to Support Plan Initiatives

10

Expand Data Tracking Systems & Dashboard to Measure System Performance

Measurements of Success

SYSTEM MEASUREMENTS

- ✓ Emergency Shelter Beds
- ✓ Permanent Supportive Housing Units
- ✓ Affordable Housing Units
- ✓ Supportive Services
- ✓ Public/Private Partnerships
- ✓ Sub-Regional Partnership Initiatives
- ✓ Grants



Measurements of Success

CLIENT MEASUREMENTS





- ✓ Street exit destinations
- ✓ Number of first time homeless
- ✓ Length of homelessness
- ✓ Length of stay in emergency shelter system
- ✓ Non-employment & employment income changes
- ✓ Housing placement and retention rates
- ✓ Document ready clients waiting for housing
- ✓ Returns to homelessness

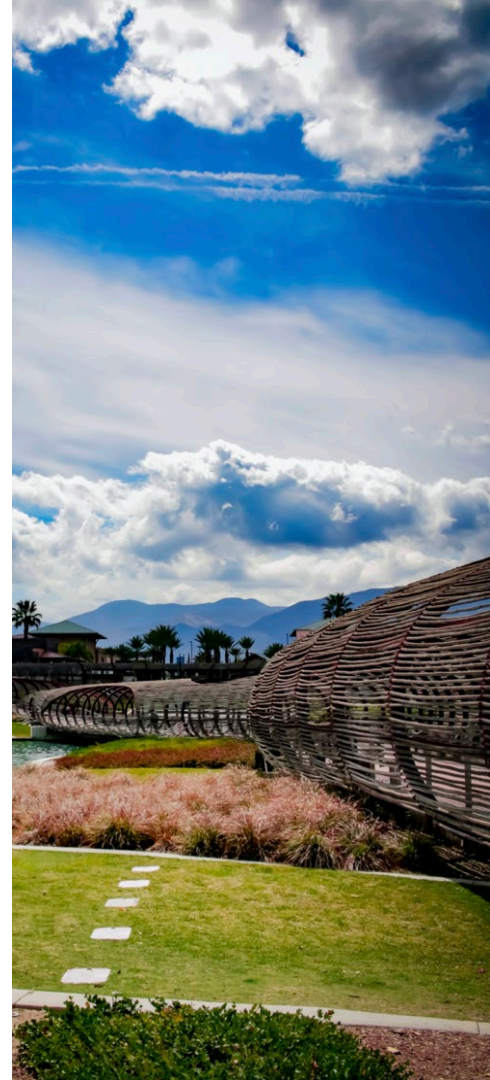


We're Making Progress!



Strategic Plan Dashboard Legend

Completed	100%	
Near Target/On Track	50%-90%	
Below Target/At-Risk	30%-40%	
Far Below Target/Attention Required	0%-20%	



GOAL #1
**Develop a
Systems-
Oriented
Approach to
Address
Homelessness**

STATUS



ACTIONS/PROGRESS

Goal Accomplished!

Established systems-oriented approach to address homelessness through the following actions:

- ✓ **06/20** - Adoption of Homeless Strategic Plan
- ✓ **07/20** - Approval of FY 2021 Homeless Solutions Annual Action Plan

GOAL #2

Develop a Low-Barrier Emergency Shelter/ Navigation Center System

STATUS



ACTIONS/PROGRESS

- ✓ **07/20** - Design feedback from shelter providers
- ✓ **08/20** - County Environmental Health inspection
- ✓ **09/20** - Scope of work finalized by team
- ✓ **10/20** - Bids received
- ✓ **10/20** - Meetings with County Behavioral Health
- ✓ **11/20** - Construction contract to Council
- ✓ **11/20** - Internal collaboration on Operator RFP
- ✓ **12/20** - Operator RFP released
- ✓ **12/20** - Construction notice to proceed
- ✓ **03/21** - Operator contract to Council
- ✓ **03/21** - Construction completed
- ✓ **04/21** - Grand opening

GOAL #2

Develop a Low-Barrier Emergency Shelter/ Navigation Center System

STATUS



Harrison Shelter Renovation Project Team

- ✓ Tom Moody, Maintenance Services
- ✓ Aftab Hussain, Maintenance Services
- ✓ Kevin Stabile, Maintenance Services
- ✓ Joanne Coletta, Community Development
- ✓ Cynthia Lara, CD/Housing Department
- ✓ Scott Briggs, Purchasing
- ✓ Carol Appelt, Purchasing
- ✓ Karen Roper, Homeless Solutions
- ✓ John O'Doherty, Pettit, Inc.
- ✓ Ralph Cervantes, Pettit, Inc.

GOAL #2

Develop a Low-Barrier Emergency Shelter/ Navigation Center System

STATUS



Components of RFP

- ✓ Harrison Emergency Shelter
- ✓ 926/932 W. 5th Street Housing Units
- ✓ HOME Tenant-Based Rental Assistance Program

Operator Expectations

- ✓ Experience operating emergency shelter, rental assistance and permanent supportive housing programs
- ✓ Experience developing public/private partnerships
- ✓ Successful grant writing/fund development track record
- ✓ Manage Shelter Advisory Committee
- ✓ Good Neighbor Policy experience

GOAL #3

Develop Permanent Supportive & Affordable Housing Solutions

STATUS



ACTIONS/PROGRESS

926 & 932 West 5th Street Permanent Supportive Housing

- ✓ **07/20** - Action Plan approval to repurpose for Permanent Supportive Housing
- ✓ **10/20** - Meetings with County Behavioral Health
- ✓ **11/20** - Internal collaboration on Operator RFP
- ✓ **12/20** - Operator RFP released
- ✓ **03/21** - Operator contract award to Council
- ✓ **04/21** - Launch program operation. 3 vacant units available immediately. Remaining units available in phases



GOAL #3
**Develop Permanent Supportive
& Affordable Housing Solutions**

STATUS



926 & 932 West 5th Street
Permanent Supportive Housing Units

GOAL #3 **Develop Permanent Supportive & Affordable Housing Solutions**

STATUS



ACTIONS/PROGRESS

HOME Tenant-Based Rental Assistance Housing Program

- ✓ **07/20** - Action Plan approval of \$355,869 for Tenant-Based Rental Assistance Program
- ✓ **10/20** - Meetings with County Behavioral Health
- ✓ **11/20** - Internal collaboration on Operator RFP
- ✓ **12/20** - Operator RFP released
- ✓ **03/21** - Operator contract award to Council
- ✓ **04/21** - Launch scattered site program operation

GOAL #3 Develop Permanent Supportive & Affordable Housing Solutions

STATUS



ACTIONS/PROGRESS

4.82 Acre Site for Affordable Multifamily Rental Housing and Permanent Supportive Housing

- ✓ **09/20** - Internal collaboration on RFQ/RFP
- ✓ **10/20** - Request for Qualifications & Proposals released
- ✓ **12/20** - Developer responses due



*Project reported on track. This development was not listed as a Phase I milestone. We are ahead of schedule!

GOAL #4 Expand Outreach and Engagement

STATUS



ACTIONS/PROGRESS

- ✓ **07/20** - Approval of \$100,000 in Action Plan to expand PD HOPE Team outreach 24 hours per week & supplement DOJ grant
- ✓ **07/20** - Approval of DOJ grant of \$375,000 to expand HOPE Team from 2 to 4 Officers
- ✓ **12/20** - Council consideration of City Net contract increase to expand outreach from 3 to 5 days per week

GOAL #5

Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

STATUS



ACTIONS/PROGRESS

- ✓ Participating in Western Sub-Regional Collaborative of cities
- ✓ Homeless Solutions Manager is Vice Chair of Continuum of Care. Through policy feedback & collaboration with County and other stakeholders, sub-regional collaboration was incentivized in recent RFPs
- ✓ Discussing partnership opportunities with the City of Riverside for the Make It Cozy Program
- ✓ Collaborated with City Net on a \$1,085,516 housing grant for Project Roomkey motel clients in the cities of Corona, Eastvale, Jurupa Valley, Norco and Riverside

GOAL #6

Develop Public/Private Partnerships to Support Plan Initiatives

STATUS



ACTIONS/PROGRESS

City of Corona/County Continuum of Care Grant

- ✓ **04/20** - Secured 1st Continuum of Care grant
- ✓ **10/20** - \$65,000 motel grant fully expended
- ✓ **11/20** - \$65,000 payment received from County

City of Corona/State HCD PLHA Grant

- ✓ **07/20** - Drafted and submitted grant/5-year plan
- ✓ **07/20** - Council authorized submission of grant/plan
- ✓ **10/20** - State approved \$582,003 for FY 2021 with estimate of \$3.4 million over 5 years!

GOAL #6

Develop Public/Private Partnerships to Support Plan Initiatives

STATUS



ACTIONS/PROGRESS

City of Corona/Veterans Housing Alliance

- ✓ **08/20** – Chamber of Commerce referral of Veterans Housing Alliance to Homeless Solutions
- ✓ **09/20** - Homeless Solutions presentation before Veterans Housing Alliance Board
- ✓ **10/20** – Veterans Housing Alliance Board allocation of \$10,000 for move-in costs for homeless veterans (first/last months rent/security deposit)

GOAL #6
Develop
Public/Private
Partnerships to
Support Plan
Initiatives

STATUS



ACTIONS/PROGRESS

City of Corona/Corona Regional Medical Center

- ✓ **01/20** - Chamber of Commerce referral of Corona Regional Medical Center (CRMC) to Homeless Solutions
- ✓ **04-20 - 12/20** Collaborating with CRMC to develop a post hospital recuperative care shelter component at the Harrison Shelter / Navigation Center

GOAL #6 **Develop** **Public/Private** **Partnerships to** **Support Plan** **Initiatives**

STATUS



ACTIONS/PROGRESS

Faith-Based Partnerships Serving Street/Motel Homeless

- ✓ The Bridge Church – Melanie Blakeborough
- ✓ St. Edward Catholic Church – Virginia Coriddi
- ✓ Angels Over Cliffs – Cliff & Angela Hair

Faith-Based Partnership Donations

- ✓ Seventh Day Adventist Church 130 hygiene kits & \$200 month to City Net
- ✓ Strong Tower Apostolic Church 100 hygiene kits
- ✓ Calvary Chapel Corona \$2,400 annual donation to Harrison Shelter Operator (upon contract award)

GOAL #6

Develop Public/Private Partnerships to Support Plan Initiatives

STATUS



ACTIONS/PROGRESS

Community-Based Partnerships

- ✓ Make it Cozy Home Furnishings – Karen Alexander
- ✓ Car Repairs – Joe Morgan
- ✓ Corona-Norco Settlement House – Mark Allert

Resident Partnerships

- ✓ Corona resident donation of \$5,000 cash and \$6,000 in-kind supplies to City Net

GOAL #6

Develop Public/Private Partnerships to Support Plan Initiatives

STATUS



ACTIONS/PROGRESS

Prado Basin Homeless Encampment Clean-Up

- ✓ **09/20** - District 2 resident request to convene US Army Corps of Engineers & City to address fire hazards and debris in Prado Basin Area
- ✓ **10/20** - Action Plan developed with US Army Corps of Engineers, US Fish & Wildlife Services, Maintenance Services, PD HOPE Team, Homeless Solutions, and District 2 resident
- ✓ **11/20** - PD HOPE Team & City Net outreach to connect homeless neighbors to shelter and resources with subsequent clean-up of encampments

GOAL #6

Develop
Public/Private
Partnerships to
Support Plan
Initiatives

STATUS



Prado Basin Homeless Encampment Clean-Up



GOAL #6

Develop
Public/Private
Partnerships to
Support Plan
Initiatives

STATUS



Prado Basin Homeless Encampment Clean-Up



Prado Basin Homeless Encampment Clean-Up



GOAL #7
**Develop
Partnerships
with the
County and
Continuum
of Care**

STATUS



ACTIONS/PROGRESS

Riverside County Behavioral Health

September 2020 meetings with Homeless Solutions to establish supportive service partnerships for:

- ✓ Harrison Shelter/Navigation Center
- ✓ 5th Street Housing Units
- ✓ Tenant-Based Rental Assistance Scattered Site Housing Units
- ✓ 4.82 Acre Site for Permanent Supportive Housing Units

Riverside County Workforce Development

August 2020 meetings with Homeless Solutions to establish partnerships for:

- ✓ Harrison Shelter/Navigation Center
- ✓ Grant Writers Collaborative

GOAL #7 Develop Partnerships with the County and Continuum of Care

STATUS



ACTIONS/PROGRESS

Riverside County & Continuum of Care

As Vice Chair of Continuum of Care, the Homeless Solutions Manager worked with County staff and the Chair to establish a new Policy/Advocacy Committee that will focus on legislation, funding, policy, and new partnerships. Actions taken to date include:

- ✓ Developing committee structure to engage SoCal Alliance of Continuums of Care, CA State Association of Counties, and League of CA Cities
- ✓ Present governance charter amendments to Planning Committee
- ✓ Follow-Up with Continuum of Care stakeholders

GOAL #8

Develop a Homeless Prevention Initiative

STATUS



ACTIONS/PROGRESS

Goal Accomplished!

Established Homeless Prevention Initiative through the following actions:

- ✓ June 2020 approval of FY 19-20 Action Plan amendment to allocate CDBG funding from the Coronavirus Aid, Relief, and Economic Security (CARES) Act
- ✓ June 2020 Allocation of \$411,908 in CARES Act funding to establish the Emergency Housing Needs Assistance Program
- ✓ Community Development/Housing has successfully implemented program and spent \$239,468 to date

GOAL #9

Develop An Advocacy Campaign to Support Plan Initiatives

STATUS



ACTIONS/PROGRESS

- ✓ Goal 9 was not included in Phase I due to the many milestones scheduled for completion
- ✓ Due to the regional work with the County and Continuum of Care for the new Policy and Advocacy Committee, some Goal #9 initiatives may start to emerge in the latter part of FY 2021
- ✓ We are ahead of schedule!

GOAL #10

Expand Data Tracking System and Dashboard to Measure Performance

STATUS



ACTIONS/PROGRESS

- ✓ Dashboard report developed and presented to Council on 11/18/20
- ✓ Phase I Dashboard report primarily focused on system measures as components of Corona's system of services are being developed
- ✓ Once Harrison Shelter and Housing Programs are launched, data tracking system for client measures will be developed with contracted operator
- ✓ Corona will participate in County's Homeless Management Information System and Coordinated Entry System as funding and client eligibility allow

QUESTIONS?



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