



Agenda Item #17



Karen Roper

June 16, 2021

City of Corona Homeless Strategic Plan Goals

1

Develop a Systems-Oriented Approach to Address Homelessness

2

Develop a Low-Barrier Emergency Shelter/Navigation Center System

3

Develop Permanent Supportive Housing and Affordable Housing Solutions

4

Expand Outreach and Engagement

5

Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

6

Develop Public/Private Partnerships to Support Plan Initiatives

7

Develop Partnerships with the County and Continuum of Care to Support Plan Initiatives

8

Develop a Homeless Prevention Initiative

9

Develop an Advocacy Campaign to Support Plan Initiatives

10

Expand Data Tracking Systems & Dashboard to Measure System Performance

GOAL #2

Emergency Shelter Update

CITY OF CORONA

MOTEL EMERGENCY SHELTER PROGRAM

- ✓ 20 motel rooms per night
- ✓ Utilization is close to 100% most of the time as program exits are quickly filled
- ✓ From January 2020 – May 2021, the program provided
 - ❑ 9,671 Shelter Bed Nights
 - ❑ 7,533 Motel Room Nights
- ✓ Average fully-loaded cost of motel room, case management and wraparound services is \$82.00

GOAL #2

Emergency Shelter Update

CITY NET CONTRACT FOR FY 2022

- ✓ Consolidation of multiple City Net contracts into one renewal contract for FY 2022
- ✓ Norco scope of services will be included
- ✓ City Net \$859,388 scope of services for City of Corona for FY 2022
 - ❑ Motel Shelter Program – 20 rooms per night
 - ❑ Outreach/Engagement and Case Management – 5 days per week
 - ❑ Make-It-Cozy Program

CITY OF CORONA MOTEL EMERGENCY SHELTER PROGRAM CLIENT SUCCESS STORY

GOAL #2 Emergency Shelter Update



GOAL #2

Emergency Shelter Update

CITY OF CORONA

MOTEL EMERGENCY SHELTER PROGRAM

CLIENT SUCCESS STORY

- ✓ Challenges and Barriers
 - ❑ Homeless for 20 years
 - ❑ Disabled/Mobility Issues
 - ❑ Behavioral Health Issues
- ✓ City Net Services and Linkages
 - ❑ Case Management/Transportation
 - ❑ Medical Detox/Healthcare
 - ❑ Benefits Assistance/Rapid Rehousing/Meals
 - ❑ Make-It-Cozy Home Furnishings
 - ❑ Housing Navigation
- ✓ Shared Housing Permanent Housing Placement

GOAL #5

Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

CITY OF CORONA/CITY OF NORCO PARTNERSHIP

BENEFITS

- ✓ Benefit to a small City like Norco by coming under the umbrella of Corona's well-established outreach/engagement and motel shelter framework
- ✓ Sets the standard for a mutually beneficial partnership for collaborative homeless services
- ✓ This model will hopefully inspire other cities to work with each other to develop collaborative homeless services
- ✓ Achievement of Goal 5 in Homeless Strategic Plan

GOAL #5

Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

CITY OF CORONA/CITY OF NORCO PARTNERSHIP

BENEFITS

- ✓ Corona's existing contracts with City Net were easily amended to include Norco's scope of services
- ✓ Benefit to Corona as homeless census data and calls for assistance confirm that Norco's homeless neighbors sometimes come to Corona for services and shelter
- ✓ Expands services into the City of Norco so that Norco's homeless neighbors are served in their city of residence

GOAL #5

Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

CITY OF NORCO BUDGET OPTIONS FOR JULY 7th COUNCIL MEETING

BUDGET OPTION #1 - EXPANDED LEVEL OF SERVICES		
Norco Street Outreach, Engagement & Case Management Program @ 32 hours per week Subtotal:		\$67,246
Norco Motel Shelter Program @ 8 Rooms Per Night Program Subtotal:		\$380,262
Total Direct Project Costs		\$447,508
Category	Description	TOTAL
City Net Indirect Costs	At 10% of expenses: includes general expenses incurred by City Net but not directly borne by the project (utilities, taxes, insurance, legal, staff development, contingencies, etc.)	\$44,751
City of Corona Administrative Fee	At 10% of expenses above for City of Corona	\$44,751
Administration subtotal:		\$89,502
Project TOTAL		\$537,011

GOAL #5

Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

CITY OF NORCO BUDGET OPTIONS FOR JULY 7th COUNCIL MEETING

BUDGET OPTION #2 CURRENT LEVEL OF SERVICES		
Norco Street Outreach, Engagement & Case Management Program @ 16 hours per week Subtotal:		\$33,623
Operations and Program Expenses		
Norco Motel Shelter Program @4 Rooms Per Night Operations Program Subtotal:		\$190,131
Total Direct Project Costs		\$223,754
Category	Description	TOTAL
City Net Indirect Costs	At 10% of expenses: includes general expenses incurred by City Net but not directly borne by the project (utilities, taxes, insurance, legal, staff development, contingencies, etc.)	\$22,375
City of Corona Administrative Fee	At 10% of expenses above for City of Corona	\$22,375
Administration subtotal:		\$44,751
Project TOTAL		\$268,505

GOAL #5

Develop and Participate in Sub-Regional Collaboratives with Neighboring Cities

City of Corona and City of Norco HOMELESS INFORMATION CARD

If you or someone you know is currently homeless, please contact City Net or one of the resources listed on this brochure.



City Net

📞 (951) 390-3567 🌐 www.citynet.org/corona ✉ outreach@citynet.org
City Net is a team of nonprofit professionals who work to end street-level homelessness in a city or region through the coordination of community efforts and activities. City Net also deploys staff in direct service provision through street outreach and case management services. Street outreach seeks to connect unsheltered homeless neighbors with emergency shelter, housing, or critical services, and provides urgent, non-facility-based care.

Corona Community Health Center

📍 2813 S. Main St. Corona, CA 📞 (951) 272-5445
🌐 www.rivco-familycarecenters.org

The health center offers a variety of services including physical examinations, preventative care, chronic disease management, and more. You may qualify for low-cost or no-cost services!

Corona-Norco Settlement House

📍 507 S. Vicentia Ave. Corona, CA
📞 (951) 737-3504 🌐 www.settlementhouse.net

The Corona-Norco Settlement house provides food, clothing, hotel vouchers, and rent assistance. The Food Pantry is open Monday through Friday from 4 p.m. to 5:30 p.m.

Corona-Norco United Way

📍 815 W. Sixth St. Suite 200, Corona, CA
📞 (951) 736-0620 🌐 www.cnunitedway.org

Corona-Norco and Eastvale United Way provides domestic violence assistance, financial independence training, and programs for adults who would like to attain their General Education Diploma (GED).



Corona Police Department
730 Public Safety Way, Corona, CA 92882
Dispatch: (951) 736-2330, Option 3 • H.O.P.E. Team: (951) 817-5737
www.CoronaCA.gov/Police

Riverside County Sheriff's Department – Norco Substation
2870 Clark Avenue, Norco, CA 92860
Dispatch: (951) 776-1099, Ext. 5 Substation: (951) 270-5673
www.riversidesheriff.org

CONTACT CITY NET AT (951) 390-3567

QUESTIONS?



(951) 739-4949



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