

STATISTICAL INFORMATION May 2021

LIBRARY ACTIVITY	May-21	May-20	FYD 2020-21	FYD 2019-20	% Change
PATRON VISITS	9,276	0	50,848	247,659	-79%
Average Visits Per Hour	67.7	0.0	42.1	137.2	-69%
Service Hours	137	0	1,207	1,805	-33%
DAYS OPEN	21	0	188	212	-11%
BORROWERS REGISTERED	300	185	2,852	5,387	-47%
Resident	207	185	2,324	2,510	-7%
Nonresident	93	0	528	2,877	-82%
% Resident	69%	100%	81%	47%	75%
Smart Passes Issued	939	281	6,985	10280	
TOTAL REGISTERED BORROWERS	150,639	141,723	150,639	141,723	6%
Patrons 18 and over	54,514	52,871	54,514	52,871	3%
Patrons under 18	96,125	88,852	96,125	88,852	8%
PHONE CALLS (Admin, Circ, Adult Ref, Passports)	2,117	599	32,029	11,536	178%
TOTAL REFERENCE QUESTIONS	385	0	3,162	15,256	-79%
ADULT Questions	192	0	1,757	8,566	-79%
CHILDREN'S Questions	149	0	1,035	4,550	-77%
YOUNG ADULT Questions	44	0	370	1,837	-80%
At HERITAGE ROOM Desk	0	0	0	303	-100%
Technology Questions	258	0	2,335	11,159	-79%
Directional Questions	396	0	3,500	9,318	-62%
CIRCULATION	May-21	May-20	FYD 2020-21	FYD 2019-20	% Change
TOTAL CIRCULATION	18,964	11,963	159,341	275,212	-42%
eMedia Checkouts	2,204	2,934	27,818	23,493	18%
Laptop Checkouts	12	0	28	374	-93%
TOTAL PHYSICAL CIRCULATION	16,748	9,029	131,495	251,345	-48%
Adult Books	2,785	1,710	23,303	43,629	-47%
Percentage of Total Circulation	17%	19%	18%	17%	0%
Children's Books/A-V	12,917	6,696	100,810	186,604	-46%
Percentage of Total Circulation	77%	74%	77%	74%	2%
Non-English	478	428	4,092	10,143	-60%
Percentage of Total Circulation	3%	5%	3%	4%	-1%
Non-Book (AV and library of things)	568	195	3,290	10,969	-70%
Percentage of Total Circulation	3%	2%	3%	4%	-2%
Self Checkout	9,381	919	62,411	121,094	-48%
Percent Circulation	100%	10%	47%	48%	-1%
PUBLIC COMPUTER USAGE	May-21	May-20	FYD 2020-21	FYD 2019-20	% Change
Public Computer Usage	603	0	3,056	27,053	-89%
Wi-Fi Usage	1,049	468	7,377	27,378	-73%
Visits to library webpage	15,163	12,076	157,922	207,801	-24%
Visits to catalog	3,583	1,005	47,940	50,637	-5%
LIBRARY PROGRAMS & TOURS	May-21	May-20	FYD 2020-21	FYD 2019-20	% Change
Pre-School	1	0	19	154	
School Age	0	0	5	256	
Teen	1	0	9	283	
Adult	4	0	32	248	
Community	0	0	48	111	
Outreach	12	0	70	95	
TOTAL NUMBER OF PROGRAMS	18	0	183	1,147	-84%
Pre-School (0-5 yrs old)	8	0	261	14725	
School Age	0	0	779	6119	
Teen	120	0	120	3506	
Adult	196	0	743	7003	
Community	0	0	1400	4351	
Outreach	183	0	3085	2871	
TOTAL ATTENDEES	507	0	6,388	38,575	-83%

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COLLECTION SIZE	May-21	May-20	FYD 2020-21	FYD 2019-20	% Change
Items of Printed materials in collection	98,682	96,804	98,682	96,804	2%
Children's items held	48,364	49,657	48,364	49,657	
Young Adult items held	4,306	4,604	4,306	4,604	
Adult audio items held	2,799	2,810	2,799	2,810	
Children's audio items held	828	914	828	914	
Adult DVD items held	3,564	3,551	3,564	3,551	
Children's DVD items held	1,004	1,058	1,004	1,058	
Items in Library of Things (Laptops, Games)	204	219	204	219	
Items of digital material in collection	111,040	81,735	202,914	81,735	148%
eBooks held	81,353	81,131	81,353	81,131	
eAudio held	736	604	736	604	
Streaming Media	25,461		120,825		
eMagazine	3,490		13,548		
Items in Database	212,745	187,951	212,745	187,951	13%
Items Missing, Discarded, etc.	2,157	3,947	2,157	3,947	
Adjusted Collection Size	210,588	184,004	210,588	184,004	14%
Adult	170	129	3,362	4,299	
Children	14	87	2,076	3,032	
Teen	31	0	391	368	
TITLES ADDED	215	216	5,829	7,699	-24%
HERITAGE ROOM	May-21	May-20	FYD 2020-21	FYD 2019-20	% Change
Heritage Room visits	0	0	0	209	-100%
Visits / hour	0.0	0.0	0.0	5.2	
Islandora database size	5,841	5,826	5,841	5,826	
Donations	47	2	153	215	-29%
Items added to Islandora	0	0	13	0	
Visits to Islandora	6,680	2,456	45,385	33,556	
Visits to HR Webpages	1,723	2,476	20,491	25,921	-21%
REVENUE	May-21	May-20	FYD 2020-21	FYD 2019-20	% Change
TOTAL REVENUE	\$1,811.16	\$0.00	\$9,919.25	\$357,714.03	-97%
Community Rooms	\$0.00	\$0.00	\$0.00	\$24,715.86	-100%
Number of Community Rooms Events	\$0.00	0	0	137	-100%
Passport Service					
Applications	0	0	2	4,538	-100%
Income	\$0.00	\$0.00	\$67.50	\$160,195.00	-100%
Photos	\$0.00	0	0	3,896	-100%
Photo Income	\$0.00	\$0.00	\$0.00	\$46,620.00	-100%
Circle City Passport Services					
Applications	0	-	0	1,514	-100%
Income	\$0.00	\$0.00	\$0.00	\$52,990.00	-100%
Photos	\$0.00	-	0	824	-100%
Photo Income	\$0.00	\$0.00	\$0.00	\$9,888.00	-100%
Notary	\$45.00	\$0.00	\$165.00	\$960.00	-83%
Proctoring	\$0.00	\$0.00	\$0.00	\$800.00	-100%
Photo Reproductions	\$0.00	\$0.00	\$105.00	\$420.00	
Fines Collected	\$171.93	\$0.00	\$1,220.14	\$23,245.18	-95%
Reimbursed Fees	\$136.23	\$0.00	\$2,270.81	\$2,834.37	-20%
Fax Machine	\$46.00	\$0.00	\$46.00	\$599.00	-92%
Copy Machine	\$432.00	\$0.00	\$954.80	\$16,054.62	-94%
RTA Bus Passes	\$980.00	\$0.00	\$5,090.00	\$18,267.00	-72%
Gallery Booking Fee	\$0.00	\$0.00	\$0.00	\$125.00	0%
DONATIONS	May-21	May-20	FYD 2020-21	FYD 2019-20	% Change
TOTAL DONATIONS	\$3,281.34	\$0.00	\$127,566.35	\$184,555.97	-31%
Money Donations Received	\$1,831.34	\$0.00	\$25,028.09	\$35,094.60	-29%
Grants Received	\$500.00	\$0.00	\$95,263.26	\$140,561.37	-32%
In-Kind Donations (Value of books)	\$950.00	\$0.00	\$7,275.00	\$8,900.00	-18%
TOTAL Free books & AV Added	38	0	291	356	-18%
VOLUNTEERS	May-21	May-20	FYD 2020-21	FYD 2019-20	% Change
TOTAL LIBRARY VOLUNTEERS	61	0	513	1,206	-57%
Library	34	0	386	796	-52%
Friends of CPL	27	0	127	410	-69%
TOTAL VOLUNTEER HOURS WORKED	557.0	0.0	4,577.6	11,132.3	-59%
Library	198	0.0	2,794.0	5,013.3	-44%
Friends of CPL	359	0.0	1,783.6	6,119.0	-71%