

Virtual Services	May-21	Apr-21	Mar-21	Feb-21	Jan-21	Dec-20	Nov-20	Oct-20	Sep-20	Aug-20	Jul-20	Total	% Change from July 2020
Virtual Reference Questions	6	8	5	10	3	20	20	18	20	19	89	218	-89%
Wi-Fi Usage	1,043	842	781	623	610	650	722	655	502	478	465	7,371	34%
Emedia checkouts	2,204	2,289	2,274	2,193	2,386	2,473	2,736	2,949	2,743	2,683	2,888	27,818	-24%
Online Homework Help	3,561	3,973	3,522	3,513	1,731	1,238	1,232	2,058	1,975	755	845	24,403	316%
Visits to library webpage	15,163	16,632	18,558	11,874	11,472	11,106	12,335	15,459	15,579	13,128	16,616	157,922	-29%
Visits to catalog	3,583	3,509	4,396	3,992	3,508	3,278	4,235	4,849	5,353	6,024	5,213	47,940	-23%
Visits to Islandora	6,680	5,847	5,205	1,425	5,968	5,546	1,614	1,500	7,155	1,888	2,557	45,385	-44%
Visits to HR Webpages	1,723	1,812	2,101	1,563	1,939	1,814	1,566	2,392	1,750	1,916	1,915	20,491	-18%
Youtube Recorded Content	9	5	5	23	25	37	42	52	47	15	31	291	-26%
Youtube views	4,300	5,394	5,000	4,800	3,704	3,500	4,000	5,600	5,300	4,727	3,241	49,566	48%
Youtube subscribers	283	277	265	253	242	226	222	214	200	191	176	283	44%
Facebook Followers	5,435	5,438	5,427	5,342	5,342	5,336	5,336	5,315	5,309	2,586	5,251	5,435	2%
Instagram Followers	1,301	1,284	1,254	1,230	1,216	1,210	1,189	1,157	1,116	1,081	1,052	1,301	17%
Twitter Followers	806	807	805	803	802	814	809	804	803	798	792	806	1%
Facebook Engagements	934	705	3,733	934	923	500	1,238	1,499	2,014	1,946	1,407	15,833	-34%
Instagram Engagements	544	454	563	463	434	248	375	304	461	316	300	4,462	54%
Twitter Engagements	68	87	89	90	94	210	95	122	163	207	153	1,378	-41%
Facebook Impressions	27,644	35,706	66,812	31,604	22,297	22,103	34,650	47,123	55,840	52,674	45,054	441,507	-30%
Instagram Impressions	12,211	12,485	13,330	13,743	10,874	11,643	15,782	15,151	18,046	9,829	14,610	147,704	-6%
Twitter Impressions	5,953	6,695	8,117	7,412	4,787	6,611	8,214	7,735	8,213	8,016	12,536	84,289	-41%

Curbside Services	May-21	Apr-21	Mar-21	Feb-21	Jan-21	Dec-20	Nov-20	Oct-20	Sep-20	Aug-20	Jul-20	Total	% of Change
Items Circulated	9,381	8,089	8,007	6,567	5,742	4,149	4,584	3,844	3,202	5,359	3,487	62,411	88%
Holds Placed	875	1,365	1,677	1,972	1,981	1,499	2,050	2,592	3,417	3,092	3,388	23,908	-42%
Appointments Completed	299	404	449	483	511	515	601	759	885	781	804	6,491	-40%