

City of Corona

Agenda

Study Session

CITY COUNCIL/SUCCESSOR AGENCY TO THE REDEVELOPMENT AGENCY OF THE CITY OF CORONA/CORONA PUBLIC FINANCING AUTHORITY/CORONA UTILITY AUTHORITY/CORONA HOUSING AUTHORITY MEETING

	Jason Scott, Mayor Jim Steiner, Vice Mayor	
	Yolanda Carrillo, Council Member Jacque Casillas, Council Member Wes Speake, Council Member	
Wednesday, January 23, 2019	3:30 PM	Council Chambers

** Updated Agenda - Added attachments to item 2A on January 22, 2019.**

- 1. Call To Order
- 2. Agenda Items
- A. 19-0066 Homelessness overview and discussion.

3. Public Comments

4. Adjournment

Agendas for all City Council Committee meetings are posted at least 72 hours prior to the meeting in the entryway at City Hall. Written communications from the public for the agenda must be received by the City Clerk's Office seven (7) days prior to the Study Session meeting.

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the ADA Coordinator at (951) 736-2235. Notification 48 hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to this meeting.





City Council Study Session - January 23, 2019

Homelessness in Corona

STUDY SESSION SPEAKERS

- Michele Nissen, Assistant City Manager Overview of homelessness
- Lt. Jim Auck, H.O.P.E. Team Commander, Corona PD update
- Brad Fieldhouse, President/Executive Director, City Net overview and update
- Bryan Cain, COO Orange County Rescue Mission and Rod Williams, Manager, Corona Norco Rescue Mission – overview and update
- Cheryl-Marie Hansberger, Office of the Mayor, City of Riverside Housing First Initiative
- Damien O'Farrell, President and CEO, Path of Life overview and update
- Q&A

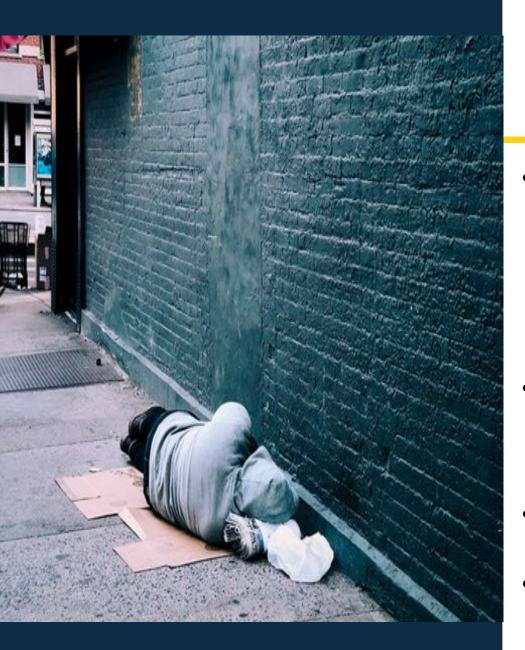


What is Homelessness?

The U.S. Department of Housing and Urban Development (HUD) defines a person who is homeless as:

- a) living in a place not designed or ordinarily used as a regular sleeping accommodation for humans (i.e., abandoned buildings, cars, parks, under bridges, bus stops, etc.); and
- b) living in emergency shelters and transitional housing projects.

It is important to note that HUD's definition does not include households that are below the poverty line or those individuals that are near-homeless.



Why Does HUD Matter?

- The Department of Housing and Urban Development (HUD) releases the Annual Homeless Assessment Report to Congress (AHAR) in two parts. Part 1 provides Point-in Time (PIT) estimates, offering a snapshot of homelessness both sheltered and unsheltered— on a single night.
- Communities that receive federal funds are required to participate in the PIT Count to continue receiving federal funding for homeless assistance programs.
- In 2017, Riverside County received a total of \$9,978,890 from HUD for the Continuum of Care
- Corona's PIT Count will take place on January₅
 29, 2019.

Annual Homeless Assessment Report to Congress:

- **552,830** Homeless in the U.S
- 1/3 (35%) were unsheltered and living on the street
- Homelessness increased for the 2nd year in a row
- Between 2017-18, the unsheltered population increased by 2%
- Homelessness in families with children has declined by 2% (2017-18), overall decline of 23% (2007-2018)
- Homeless Veterans declined by 5% (2017-18) and 48% since 2009

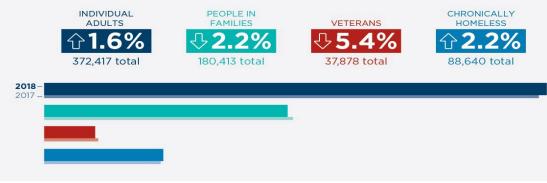
1 There are 552,830 people experiencing homelessness in the United States.



Homelessness has declined 13% since 2010 but is up 0.3% since 2017. Number of people experiencing homelessness

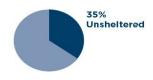


2 Which populations changed since 2017?



3 Who is unsheltered?

More than one-third of people experiencing homelessness were unsheltered — living on the streets or in some other location not meant for human habitation.



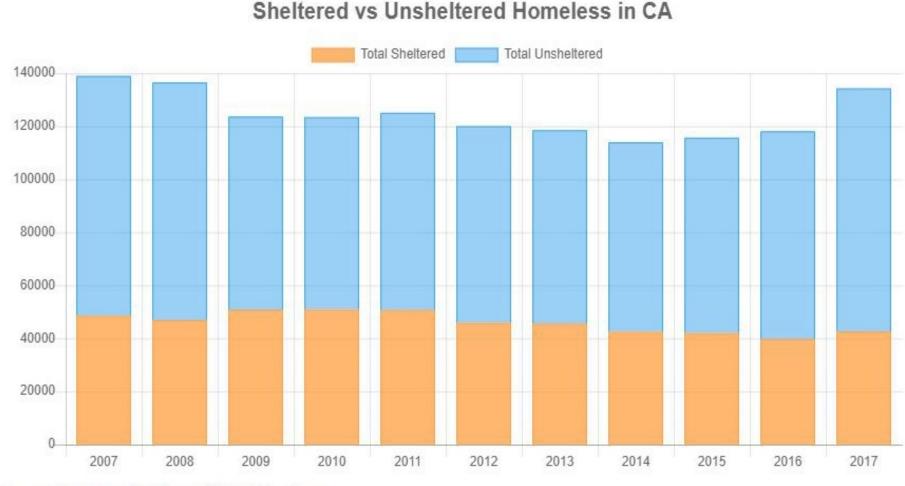
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The population of people living unsheltered includes **178,077** individuals and **16,390 people in families**.



Note: Population categories are not mutually exclusive and therefore add up to more than overall homeless number. Source: U.S. Housing and Urban Invelopment 2018 Annual Homelessness Assessment Report to Congress, Part 1.

California by the Numbers



- 130,000 Homeless in CA
- 25% of the Nation's Homeless population in CA
- Since 2016, CA

 has experienced
 a larger increase
 in homelessness
 than any other
 state
- Majority are chronically homeless

Homelessness in 5 Most Populous States



Source: Department of Housing and Urban Development.

Riverside County Point in Time Count Data

Table 7B: Unsheltered Homeless Count by Supervisorial District - District 2

- 2018 PIT = 72
- 28.6% increase from 2017
- All Cities in Riverside County saw an increase
- 43.8 % increase Countywide
- 2017 PIT = 56
- 2016 PIT = 83
- 2015 PIT = 69
- 2014 PIT = unknown
- 2013 PIT = 62

	2018 PIT Count		Total Unsheltered				
City or Unincorporated Area	Interview O	Observational	2017		2018		Percent Change
			Count	Percent	Count	Percent	
Second District							
Corona	58	14	56	3.4%	72	4.3%	28.6%
Eastvale	0	0	0	0.0%	0	0.0%	S <u>_</u> 3
Jurupa Valley	102	46	129	7.9%	148	8.8%	14.7%
Norco	3	1	4	0.2%	4	0.2%	0.0%
Riverside*	108	73	193	11.8%	181	10.7%	-6.2%
Coronita	0	0	5	0.3%	0	0.0%	-100.0%
El Cerrito	3	0	0	0.0%	3	0.2%	-
Glen Avon	1	0	0	0.0%	1	0.1%	
Highgrove	0	0	5	0.3%	0	0.0%	-100.0%
Home Gardens	0	0	1	0.1%	0	0.0%	-100.0%
Second District Subtotal	275	134	393	24.0%	409	24.3%	4.1 %

Note: 2018 PIT comprehensive data. Only unincorporated communities with a 2017/2018 unsheltered count greater than zero are included.

*City of Riverside count split between supervisorial Districts 1 and 2.

Table Source: 2018 Riverside County PIT Count Report, pg. 32

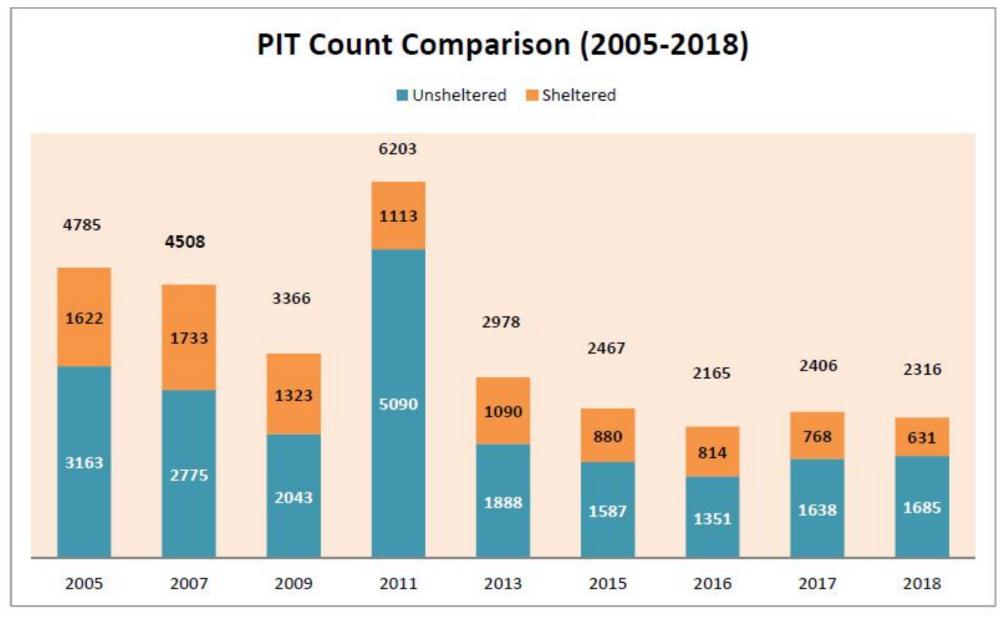


Table Source: 2018 Riverside County PIT Count Report, pg. 32

FORMS OF HOMELESSNESS

- Have Nots: Temporarily homeless, lost their job, just need a "hand up" not a hand out
- Will Nots: Like the lifestyle/freedom, don't want to be accountable
- Cannots: Chronically homeless, don't have the capacity to get off the streets
- Hidden Homeless: Living in cars/RV/motel hopping but "appear" to have "normal" living conditions
- Seniors
- Veterans
- Domestic Violence
- At Risk Youth: Phased out of Foster Care, "couch surfing"

Table 8: Unsheltered Homeless Count - Primary Reasons for Becoming Homeless

Primary Reasons for Becoming Homeless		U	Insheltere	d Totals		2017-2018			
		2017		2018		Count	Percent		
	Homeless	Count	Percent	Count	Percent	Change	Change		
	Unemployment	347	33%	358	31%	11	3%		
	Lack of income for housing	288	27%	385	34%	97	34%		
	Fleeing domestic violence	44	4%	54	5%	10	23%		
	Discharged from medical institution	31	3%	21	2%	-10	-32%		
	Discharged from jail or prison	79	8%	89	8%	10	13%		
	Mental Illness	84	8%	81	7%	-3	-4%		
	Runaway/left home	69	7%	67	<mark>6%</mark>	-2	-3%		
	Other	368	35%	402	35%	34	9%		

Source: Riverside County PIT Count Report, pg. 36

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PIT Count Volunteers Needed County-wide



LET'S MAKE EVERYONE COUNT

500 volunteers needed for Riverside County's Homeless Point-In-Time (PIT) Count

- Volunteers Can Be...
- City or County Employees
- Non-profit Organizations
- College Students
- Faith-based Institutions
 Social Services Providers
- ANYONE*

Volunteers will....

- discover their own power to make a difference
- work with agencies serving the homeless population
- obtain training on the easy-to-use Survey 123 mobile application used for the PIT Count
- gain experience and skills using the Survey123 mobile application

Volunteers are needed to count and survey homeless persons thoughout Riverside County. Volunteers must attend a training session which will review instructions on how to use the Survey123 mobile application and important safety guidelines.

Tuesday, January 29, 2019 5:30 a.m. – 9:30 a.m.

Information collected is required to continue receiving federal funding for homeless programs, to develop strategies to end homelessness, and to help homeless families in need.

Online volunteer registration is easy! Visit www.rivcoexchange.com For questions, contact Laura Gonzalez-Rivera, at RivCoPIT@RivCo.org or (951) 358-3844





*under the age of 18 must be accompanied by an adult





PATH FORWARD...

- Break down barriers Educate, Communicate, Participate
- Community Asset Assessment • Who is doing what? Identify gaps in services.
- Gather Resources Resource card/website
- Council Support Ad Hoc Committee Formed
- Partnership with Law Enforcement • **HOPE** Team
- Street Outreach & Case Management • City Net
- Collaboration with Faith Based & Non-profits
- Continuum of Care • Advocate for Corona

City of Corona HOMELESS INFORMATION CARD



City Net

🐛 951-390-3567 🌐 www.citynet.org/corona outreach@citynet.org

City Net is a team of nonprofit professionals who we street-level homelessness in a city or region thr coordination of community efforts and activities. City deploys staff in direct service provision through stree and case management services. Street outreach seeks unsheltered homeless neighbors with emergency shelte or critical services, and providing urgent, non-facility-b-Need help? Call us, email, us or contact us via our webs

Corona-Norco Settlement House

507 S. Vicentia Ave. Corona, CA 92882 (951) 737-3504 @www.SettlementHouse.net Provides: Food, clothing, hotel vouchers, and rent The Settlement House Food Pantry is open Monda Friday from 4 p.m. to 5:30 pm.

Corona Norco Rescue Mission

420 Harrison St., Corona, CA 92880 (951) 493-2091 @www.RescueMission.org Provides: Food, a shelter for qualified applicants, and pr get you back on your own. This shelter provides support healthcare, food, clothing, shelter, housing, and other Shelter for single women, single moms & dads, ar couples with children. Photo ID is required is required for a up to 24 months. Must be interviewed and accepted.



Corona Police Department 730 Public Safety Way, Corona CA 92882 Dispatch: (951) 736-2330, Option 3 • H.O.P.E. Team: (95 www.CoronaCA.gov/Police

CONTACT CITY NET AT (951) 390-35

This information is provided by the City of Corona 400 South Vicentia Avenue, Corona CA 92882 + (951) 726

Inspire Life Skills

815 W. Sixth Street, Suite 160, Corona CA 92882 🐛 (951) 316-0011 🛛 🌐 www.InspireLifeSkills.org Inspire Life Skills provides a safety net for emancipated foster youth while they transition into young adults. It helps break the cycle of abuse and poverty of their past while helping students earn a vocational certificate or degree.

YMCA

1331 River Rd, Corona, CA 92880 \$ 951-736-9622 @ https://ymcacornor.org/ The Corona Norco Family YMCA strives to meet the needs of our members by offering a variety of programs to accommodate families, adults, youth, and seniors. Free childcare and youth transportation available based upon age and need.

211 Riverside County

2060 University Ave # 212, Riverside, CA 92507 🐛 2-1-1 or (951) 686-4402 🛛 🐵 www.ConnectRiverside.org 2-1-1 is a toll-free, confidential service providing Riverside County residents access and referrals to community and health information 24 hours a day, 7-days a week.

Path of Life - Community Shelter Program

2840 Hulen Place, Riverside, CA 92507 L (951) 462-9822 @ www.ThePathofLife.com Intake & Screenings: Mondays, Wednesdays, Fridays at 1 p.m. This program provides beds to gualified single men and women with separate dormitories for each gender. Resources include assistance in obtaining important documents, job readiness, computer workshops, counseling, meals, and hygiene supplies.

Path of Life - Family Shelter

2530 Third St, Riverside, CA 92507 🐛 (951) 275-8755 🛛 www.ThePathofLife.com Hours: 4 p.m. to 7:45 a.m. daily Shelter for single parents with children, couples with children, and single women. The shelter has 50 herds. A shelter stay is between 30 - 60 days. Proof of custody, social security numbers for all members, and identifications for adults are required for entry.

Additional Helpful Resources

Alternative to Domestic Abuse	(951) 683-0829	
Alternative to Domestic Abuse	(331) 083-0823	
Corona Regional Medical Center	(951) 737-4343	
Dept. of Public Social Services	(951) 358-3000	
County of Riverside Housing Authority	(951) 351-0700	
Homeless Veterans	(877) 424-3838	
National Domestic Violence Hotline	(800) 799-7233	
Riverside Area Rape Crisis Center	(951) 686-7273	14
Riverside County Substance Abuse	(951) 737-2962	
Suicide Prevention HELP Line	(951) 686-HELP (4357)	
U.S. VETS	(951) 656-6893	

PATH FORWARD...

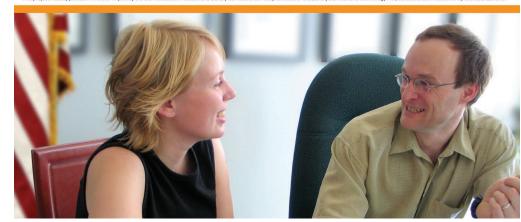
- \$3,000 reimbursement grant awarded by the California State Library to the Corona Library for materials needed for the Vet Connect service
- Provide recommended resources for veterans
- Volunteers will assist with staffing the Vet Connect office hours
- Starting with 4 hours a week Tues. evening and Thurs. afternoon
- Creating a landing page on the City website that will direct veterans to resources
- Plans for more involved outreach and programs to support this population as we strengthen this area of our service



Veterans across the country are not accessing benefits and services for which they may be eligible. California public libraries, in partnership with the California Department of Veterans Affairs, are working to connect Veterans and their families to these benefits. Libraries, in collaboration with community Veteran service organizations, can positively impact the quality of life for Veterans.

"Our Veteran Resource Center is well used and the conversations that are held there are a service in themselves. Our community is glad to see it here."





NEXT STEPS

On average, it takes 70 touches before someone will accept help. Consistency is key.

- What are the goals?
- Community Meetings Jan. 24th Chamber of Commerce, Jan. 26th Sierra del Oro
- PIT Count January 29th
- Youth PIT Count January 30th
- Census City Net
- Monthly Reports to Council City Net, City Staff, Ad Hoc Committee
- CNUSD Offer Assistance with Corona's "hidden homeless" or those on the verge of homelessness
- Continuum of Care
- Ongoing coordination of community resources and assistance

Corona Police Department Homeless Outreach and Psychological Evaluation Team (HOPE)

HOPE Team

The HOPE Team was created in January of 2015 and is comprised of two patrol officers.

The HOPE Team's mission is to proactively contact, and respond to calls for service, involving the homeless. The team balances enforcement with resource assistance to enhance the quality of life for both the community and the homeless.



Officer Brandon Walker & Officer Jeremy Hartman

HOPE TEAM SUCCESS...



MORE HOPE TEAM SUCCESS...







2018 HOPE Team Achievements

- Handled 1713 calls for service/self-initiated contacts
- Offered resources to **810** individuals, **269** of those accepted assistance
- Tagged and cleaned up **338** illegal encampments
- Made 95 presentations to various groups
- Effected 251 arrests

NOTE: In 2017 Corona Police dispatch received just over 2500 calls for service involving the homeless. In 2018 that number increased to over 3100. **24% increase** from 2017 to 2018.

CREATING PARTNERSHIPS

- City Net
- Settlement House
- Burlington Northern and Santa Fe Railroads
- Western Riverside Council of Governments (WRCOG)
- Homeless Veterans





- Path of Life Ministries
- Corona Norco Rescue
 Mission
- Motel 6 Voucher Program
- Riverside University
 Behavioral Health
- Army Corp of Engineers
- Faith Based

PATHof

Local Non-profits



ENFORCEMENT

- 2018 United States 9th Circuit decision restricting the enforcement of camping ordinances on <u>public lands</u>. Based upon this decision <u>we are not abating encampments</u> <u>on public land</u>.
- On private property, the owner is responsible for cleanup.
- CMC Section 10.56.060 prohibits individuals from blocking sidewalks, roadways and access to public buildings.
- Penal Code section 647 c prohibits individuals from "accosting" persons in any place open to the public for the purpose of begging or soliciting alms.





ABATEMENT IS RARE...

- Hang a 72 hour notice on the encampment
- After 72 hours collect the property and store it for 90 days, during this period the property owner has the ability to make an appointment with the HOPE team and collect their property.
- After 90 days the property is disposed of.

CITY OF CORONA

NOTICE CONCERNING PERSONAL PROPERTY

Please be advised that storage of personal property is prohibited at this location. You are hereb warned that you may not leave your personal belongings unattended on public property, or privat property without the express permission of the property owner. You are hereby further notified that yo must remove all personal property by the date and time stated below. Any personal property that is no removed from a public location by the date and time stated below will be collected and stored for 9 days. If not claimed, the property will be disposed of accordingly. If property remains on privat property, the owner of the property will remove the personal property.

**** 72 HOUR NOTICE ****

REMOVE ALL PERSONAL PROPERTY THAT WISH TO KEEP BY:

Date	Time	Officer Name/LO #
Location		Report #
	OVE WILL BE COLL	T THE LOCATION AFTER THE DATE AND TI ECTED AND STORED FOR 90 DAYS AND TH
To retrieve your Corona, (951) 81		he Corona Police Department HOPE Team at: 730 Public Safety W
		23
Date/Time Issued	1	
		22

QUESTIONS?







Michele.Nissen@CoronaCA.gov Jim.Auck@CoronaCA.gov



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Office of the Mayor, City of Riverside

City of Riverside Housing First

Dr. Cheryl-Marie Hansberger, Chief of Staff, Mayor Rusty Bailey





Housing First

Housing Readiness











Riverside's Process

Riverside's Process



- Law Enforcement Team + Outreach + Shelters
- Housing Element Update
- Identified 3 Sites Per Council Ward & Needed Changes to Zoning Codes
- 100+ Community Meetings
- Communications Campaign

Strong Elected Engagement

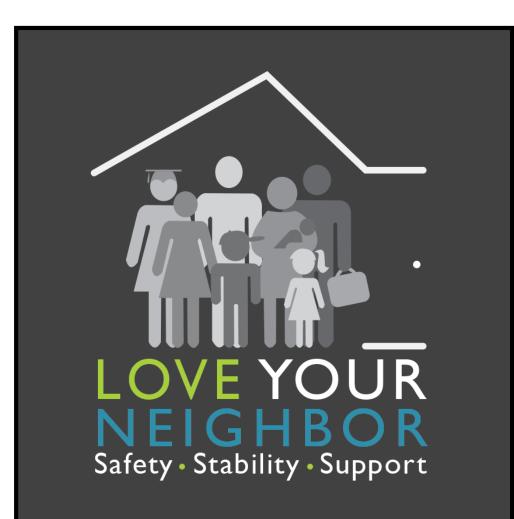
Homeless Veterans



- Lessons Learned Mayors Challenge To End Veteran Homelessness
- Housed 89 Veterans Via Housing First
- Continue To Maintain Functional Zero
- Neighborhoods Not In Crisis
- Who Is The VA For Chronic Homeless?

First City In California To End Veteran Homelessness

Love Your Neighbor Initiative



- Led By Mayor
- Re-Engage Faith Community
 - Common Vision
- Faith Based Engagement
 - Faith Cabinet
 - Faith Summit
 - Issued Challenge
- Prioritized Engagement and Housing
- Support
 - SW Internship Program
 - Regional Grant WRCOG
 - Capacity Building

Current State - 1.5 Years



- Sites Approved
- Zoning Changes Made
- Generated Site 553 Units
 - 250 On Faith Campuses
- 1 Project Completed
 - Four 600 sq. ft. homes
 - Pre-Approved Plans
 - Jobs & Support Services

110 Housed In 2018 & 207 Waiting For Permanent Supportive Housing

Current State - 1.5 Years



- 2nd Faith Site To Council
 - February 2019
- 1 RFP Foster Youth RCCD
- 1 RFP Tiny House Community Habitat for Humanity
- Expansion of Hulen Transitional Housing

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110 Housed In 2018 & 207 Waiting For Permanent Supportive Housing

How Is This Funded?

Existing Units

Development



- Rental Assistance
- Landlord Incentives



- Private Developer Leads
- Nonprofit Investments
- Federal Tax Credits or Subsidies
- State Tax Credits or Subsidies
- City Gap Funding
- Rental Assistance
- Philanthropic Funds

Barn Raising



- Land Donation
- Development Fees may be Waived or Subsidized
- Private Funds
- In-Kind Trade Labor
- Rental Assistance





How Do We Know It Works?

Sample Housing First Results



- Rhode Island (12th Year)
 - 38/41 Remained in Housing (1 Died & 2 Location Unknown)
 - Reduced Costs from \$31,617 to \$23,672 per Client
- Study in Journal of Community Psychology (2016) Found:
 - Housing First vs. Usual Care Approach in Seattle
 - 90% Housing First vs 35% Usual Care Still Housed After 1 Year
- Hawaii
 - 9.6% Reduction in Homeless in Year 1
 - Additional 9% Reduction in Year 2
 - Oahu 97% Retained In Housing 1 Year Later ³⁷





Riverside's Lessons Learned

Lessons Learned



- Staff Can't Solve This Alone
 Political Will & Technical Expertise
- Change Takes Time
- Limited Resources Require Innovation & Focused Efforts
- Engage An Incremental Approach
- Progress Goes A Long Way
- Dedicated Resources Provide Returns 39

Lessons Learned



- Strategic Messaging & Dialogue
- Prioritize Projects Based On Funding
- Poverty Is A Culture
- Balance Planning & Progress
- Focus On Replication



Homelessness & PATH of LIFE MINISTRIES



501c3 Non-Profit Homeless Services Since 2003 Serving 1300 People per Year

What We're Doing County-Wide



	Ŵ			252	Î	200
COMMUNITY SHELTER	FAMILY SHELTER	HOUSING	OUTREACH	BEHAVIORAL HEALTH	CHILDCARE	EMPLOYMENT
64-129 BEDS Case	50 BEDS	140 UNITS	3 Teams	30 Member Team	Free 0-5 Years Old	Employment Pipeline
Management	Case	80 Permanent	Eastern Co.	Counseling	Development	Training
Meals & Showers	Management Meals & Showers	Supportive 50 Rapid Re-Housing	Jurupa Valley	Crisis Intervention Life Skills	Transportaion Supplies	Preparation Placement Support

Housing/Shelter Resource Line (951) 462-9822





Story of Success: Ms. Rebecca

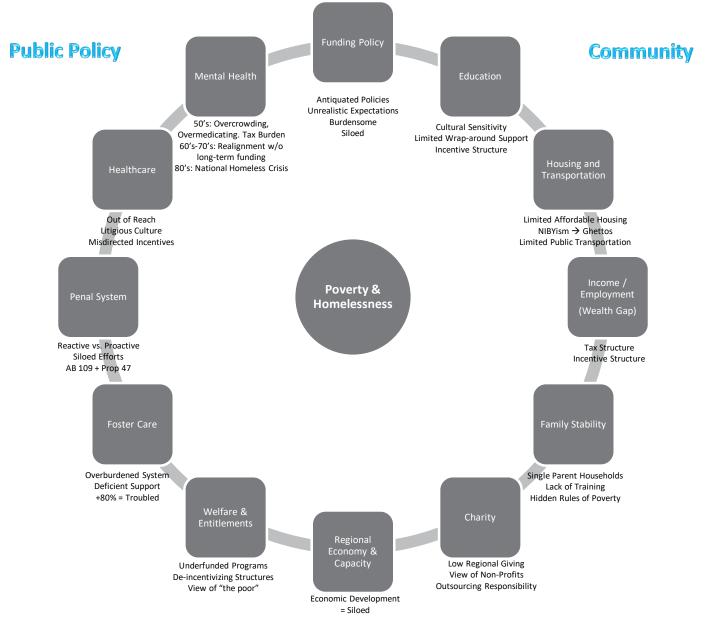
- Homeless in Palm Springs for more than ten years.
- Struggling with addiction
- The victim of domestic violence.
- Now housed and in recovery from addiction!
- Spent her first Mother's Day with her little girl.
- Employed within days of being housed.
- Loves her job and joyful about her housing.

Story of Success: Ms. Rebecca





A Multi-Faceted Issue





California:

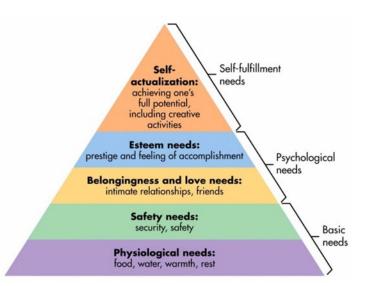
21 Affordable Units

for every

100 Extremely Low Income Households



What We've Learned





If someone's basic safety and survival needs are secure, they will have mental and emotional margin to focus on deeper issues;

If, with that margin, they develop an internal motivation to create their preferred reality, then they will move forward in doing so;

If a motivated person has clear access to resources, tools, and opportunities to accomplish their goals AND if that person develops the personal mindsets and modes of operations they need to successfully implement the resources, tools, and opportunities, then that person will experience positive results from their efforts and keep moving forward;

Relational Support (formal/professional, and especially informal/models) are required for sustained success and transformation.

Coordinated Encampment Response

- Encampment Response
 - Property/Business Owners
 - Code Enforcement
 - Law Enforcement
 - Non Profit Provider Collaboration
- Little Morongo Wash Encampment Response



BEFORE



AFTER





Housing/Shelter Resource Line (951) 462-9822

Reducing Street Homelessness in Corona...Together!

Dr. Brad Fieldhouse Executive Director



Current Homeless Efforts:

- 1. Riverside County
 - 6 cities
- 2. City of Santa Barbara
 - Spring 2019 approved
- 3. Orange County
 - 17 cities
 - Co-operate a 420 bed emergency shelter in Santa Ana (The Courtyard)
 - 2019 Countywide Point In Time
 - Flood Control Project

OC Flood Control Project



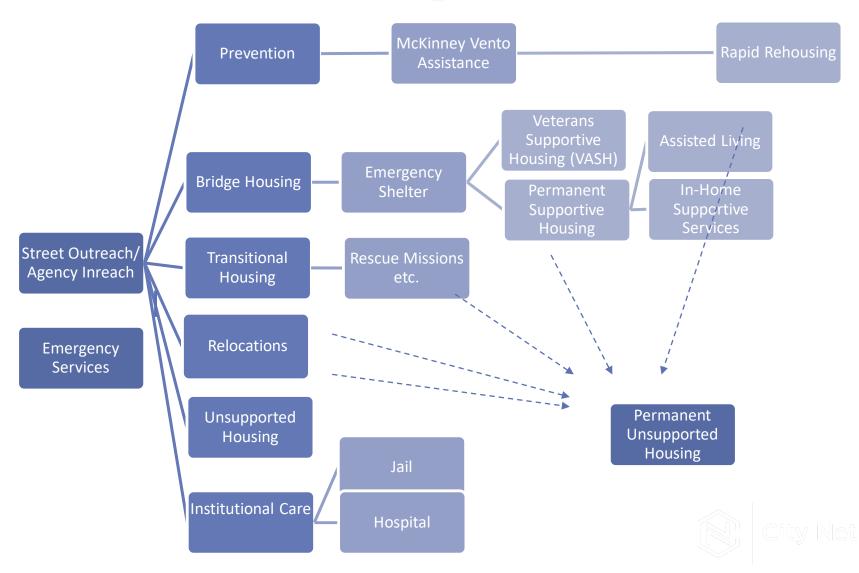
OC Flood Control Project



City Net Role

- 1. Weekly Outreach / Inreach
- 2. Local Homeless Registry Management
- 3. Partnership Development & Integration
- 4. Street Exit Goals

Housing Matrix



There is a business case!

This is a cause that responds to resource allocation

FACT: Significantly less expensive to end homelessness than to manage care

Average societal savings of \$728 per month

Source: "Where We Sleep: Costs When Homeless and Housed in Los Angeles" Economic Roundtable, 2009, <u>http://www.economicrt.org/pub/</u>)

- A small % account for majority of all social service, health care and justice system costs.
 - Top 10% account for 61% of all costs (\$67,199/yr)
 - Top 5% account for 47% of all costs (\$102,983/yr)

Source: Home Not Found: The Cost of Homelessness in Silicon Valley, Economic Roundtable, 2015, p.14.

Results

- **1. Temecula** (since Nov 17) **92**
 - 92 ppl saves net \$803,712 annually
- **2. Anaheim** (since Jan 14) **1,561**
 - 338 direct to permanent
 - 90% retention
- 3. Flood Cntrl Chnnl (Jul 17–Feb 18) 322
 - 82.3 % asked for assistance

Implement Best Practices

- 1. Housing First
- 2. Geographical Focus
- 3. Data Driven
- 4. Outreach & Engagement Balance
- 5. Professional Outreach Staff
- 6. What-Ever-It-Takes Funds
- 7. Collaboration/Coordination Address Gaps and Avoid Duplication



Need Help?

Outreach line 951-390-3567 or outreach@citynet.org

Community Interest

getinvolved@citynet.org or www.citynet.org/corona



Q and **A**

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Need help?

Outreach line 951-390-3567 or outreach@citynet.org

Community Interest

getinvolved@citynet.org or www.citynet.org/corona

